

Client Programs and Services Survey

Q3 2022 Results

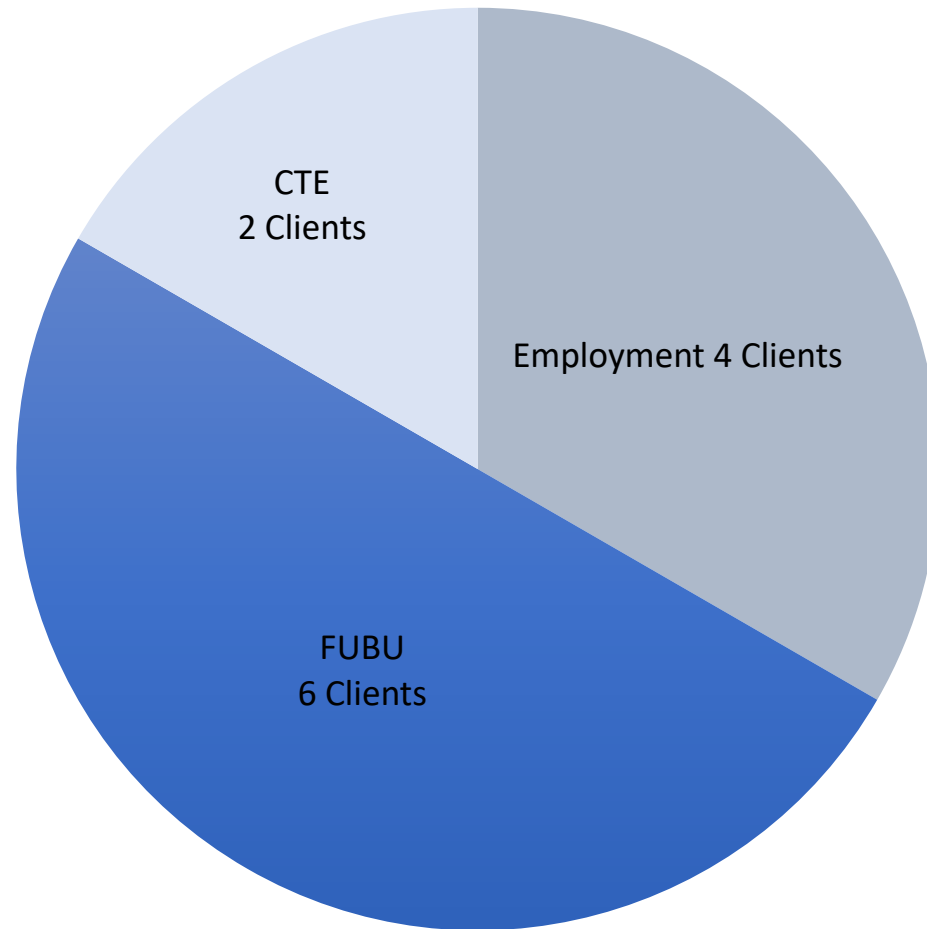
July 1, 2022 – September 30, 2022



Response Summary

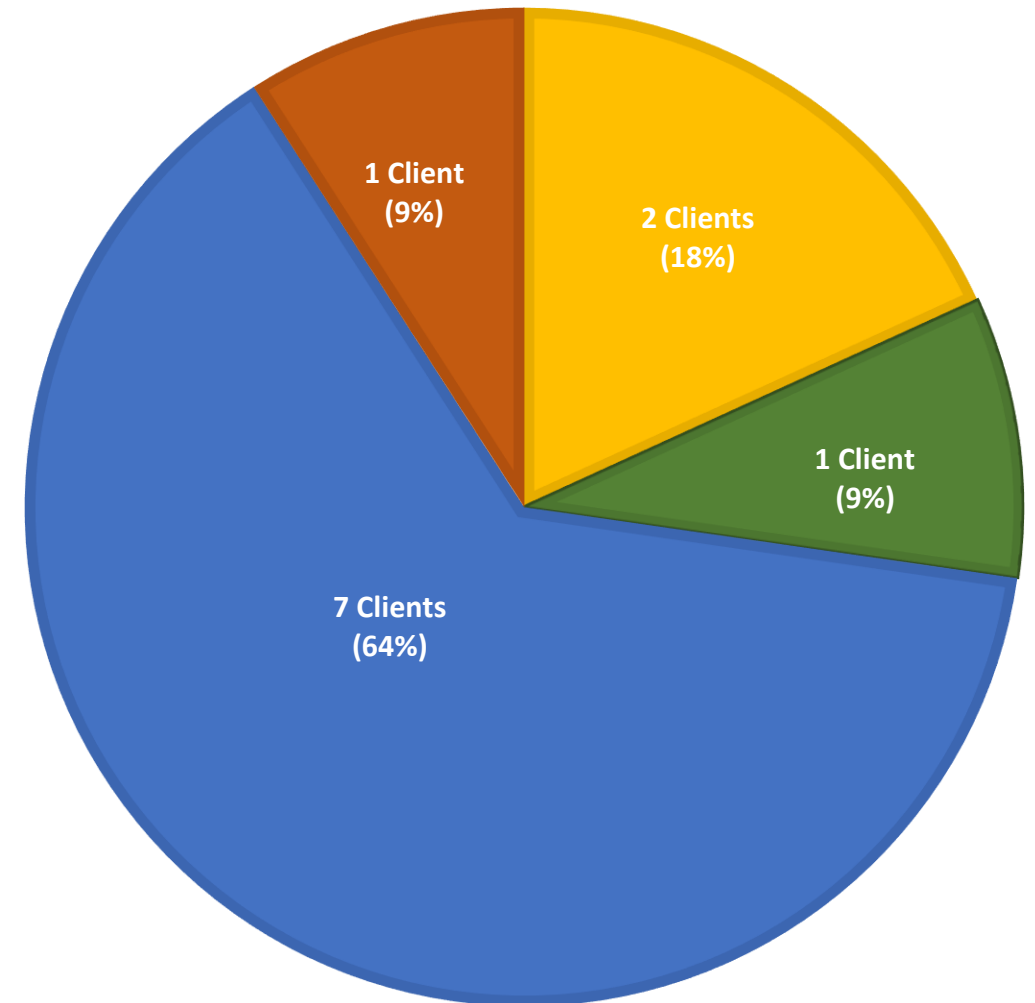
- Valid Surveys
 - 100% of surveys were paper administrations (N=13)
 - 12 surveys were valid
 - 1 survey was rejected for multiple selection on item 1

What program or service are you providing feedback about today?



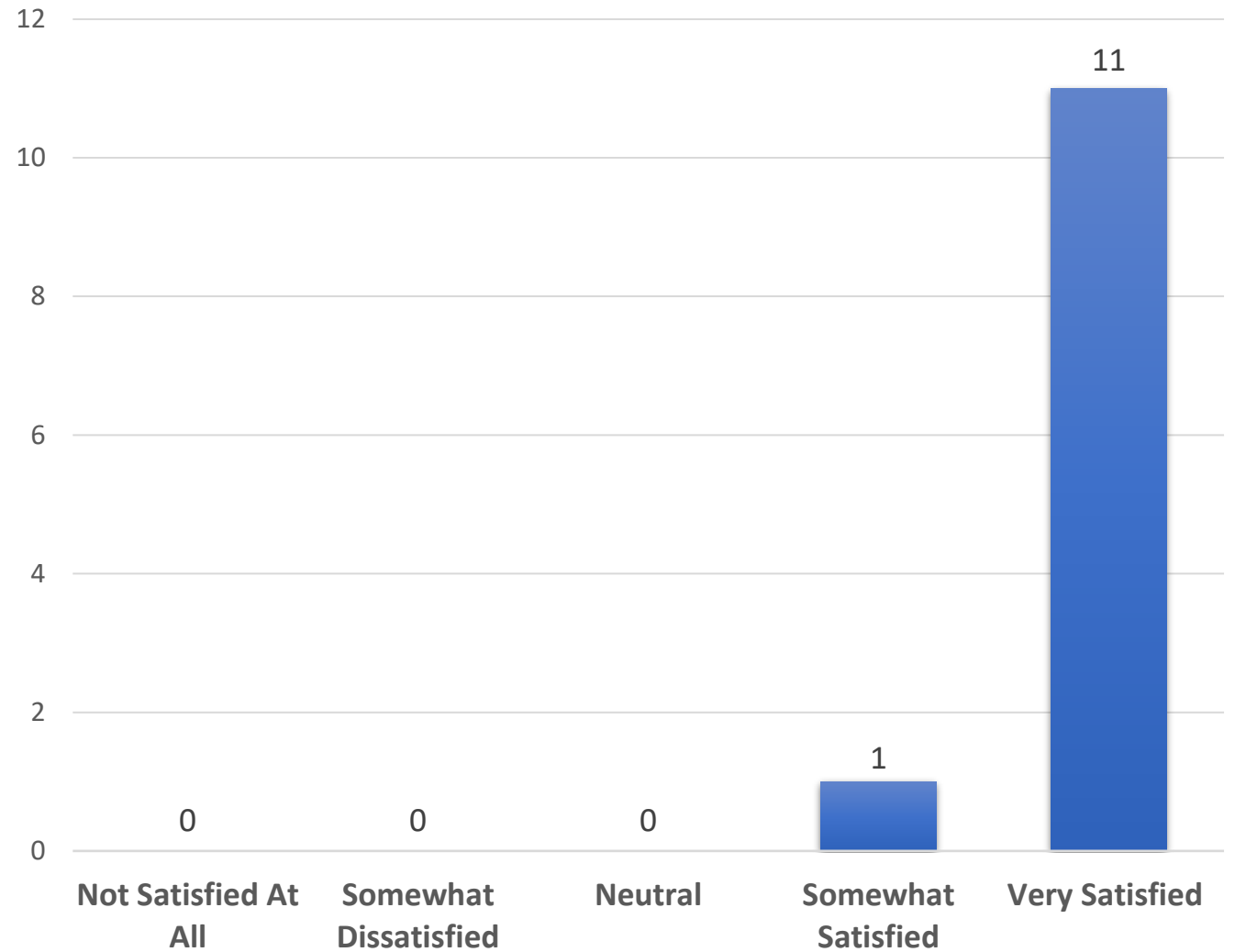
How were you referred to the program or service?

- I contacted the provider directly
- Probation officer of the day
- My probation officer
- Provider case manager



Missing data for respondent (n=1)

How satisfied were you with the referral process?



How long did it take for the provider to enroll you in the program/service?

Between 6 months and a year from the date I was referred

0

Between 1 and 6 months from the date I was referred

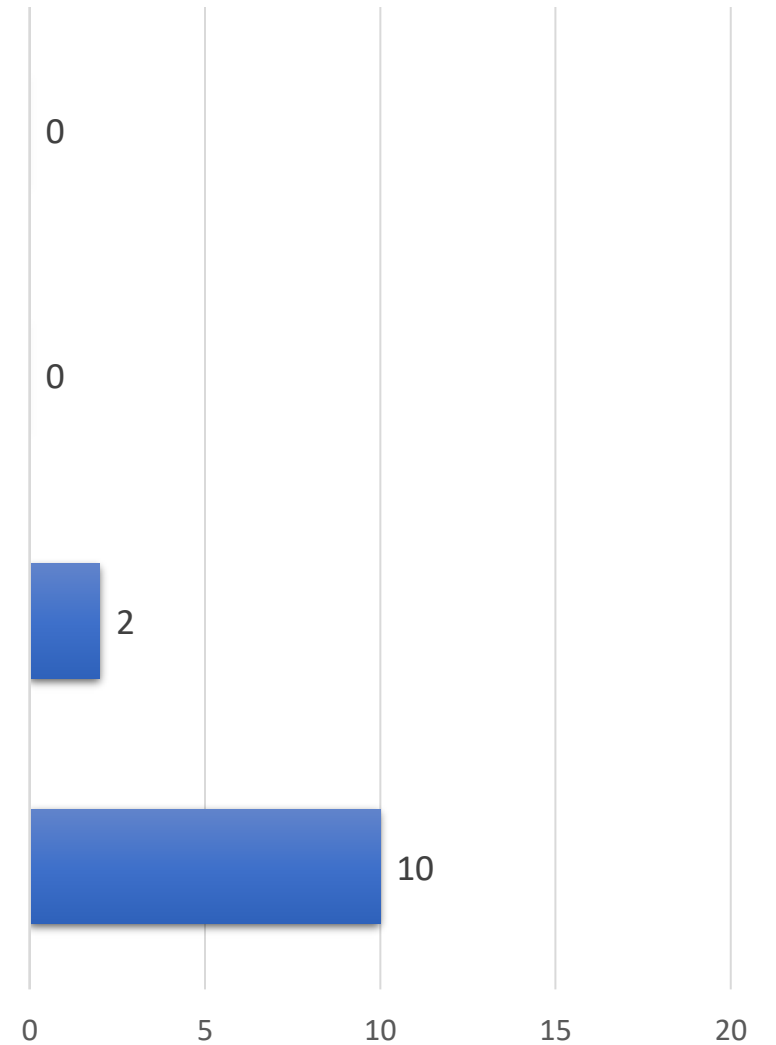
0

Between 1 week and 1 month from the date I was referred

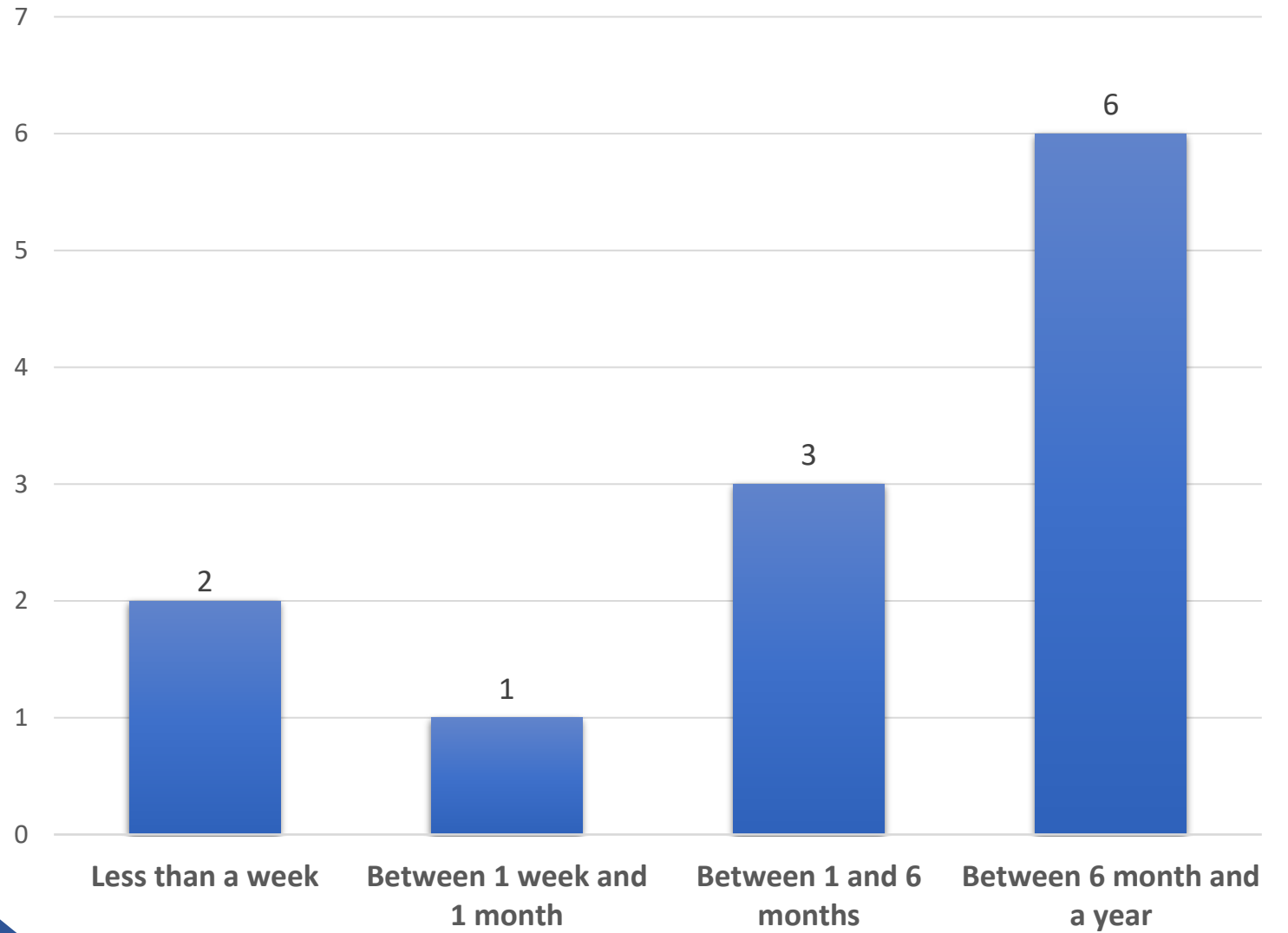
2


Less than a week from the date I was referred

10



How long did you participate in the program/service?



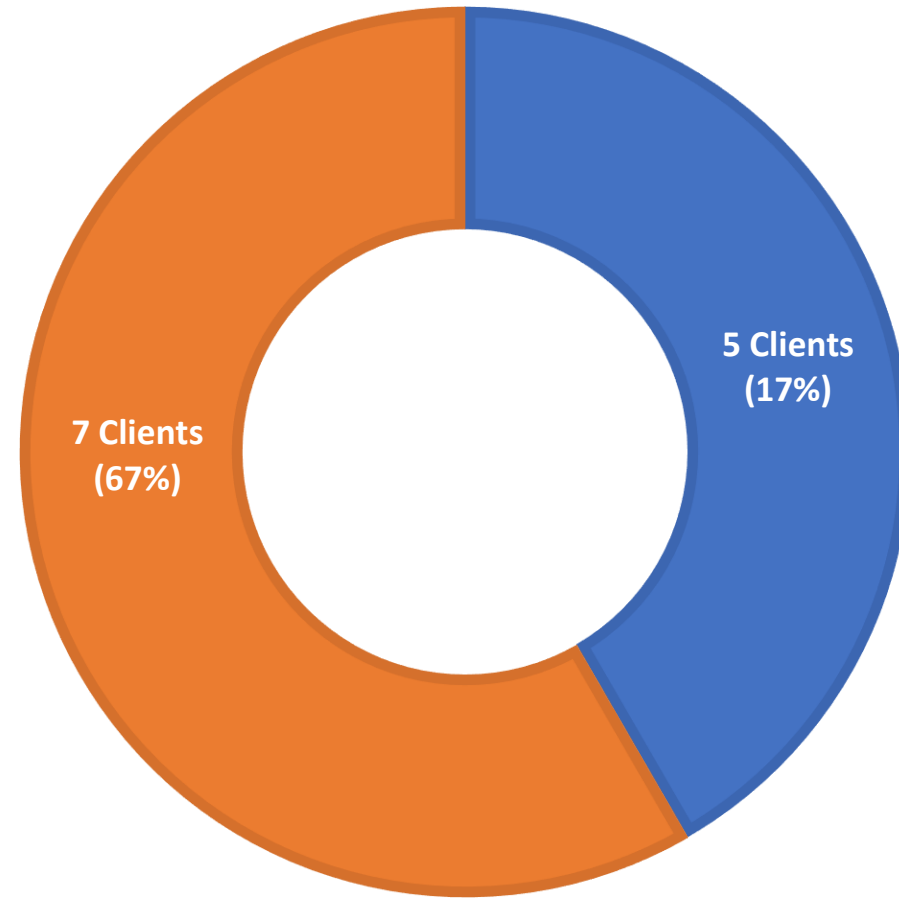


Did you find the
program/service
to be useful for
you?

- 100% of responders found the program/ service to be useful. (N=12)

Did you complete
or graduate from
the
program/service?

- Yes
- No



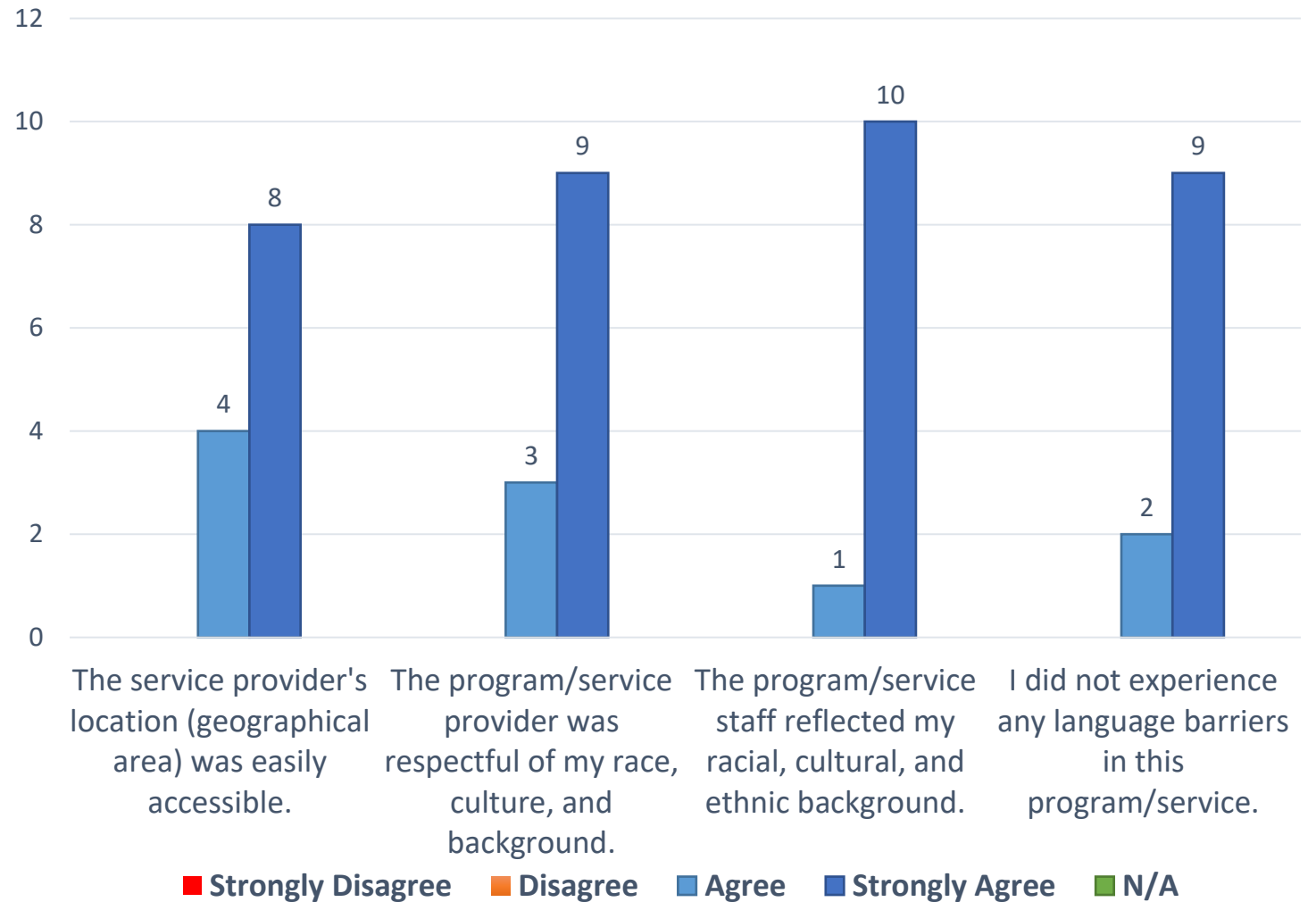


How could the program/service have been improved to better ensure that you finished? Select all that apply

- More timely access (n=2)
- Incentives

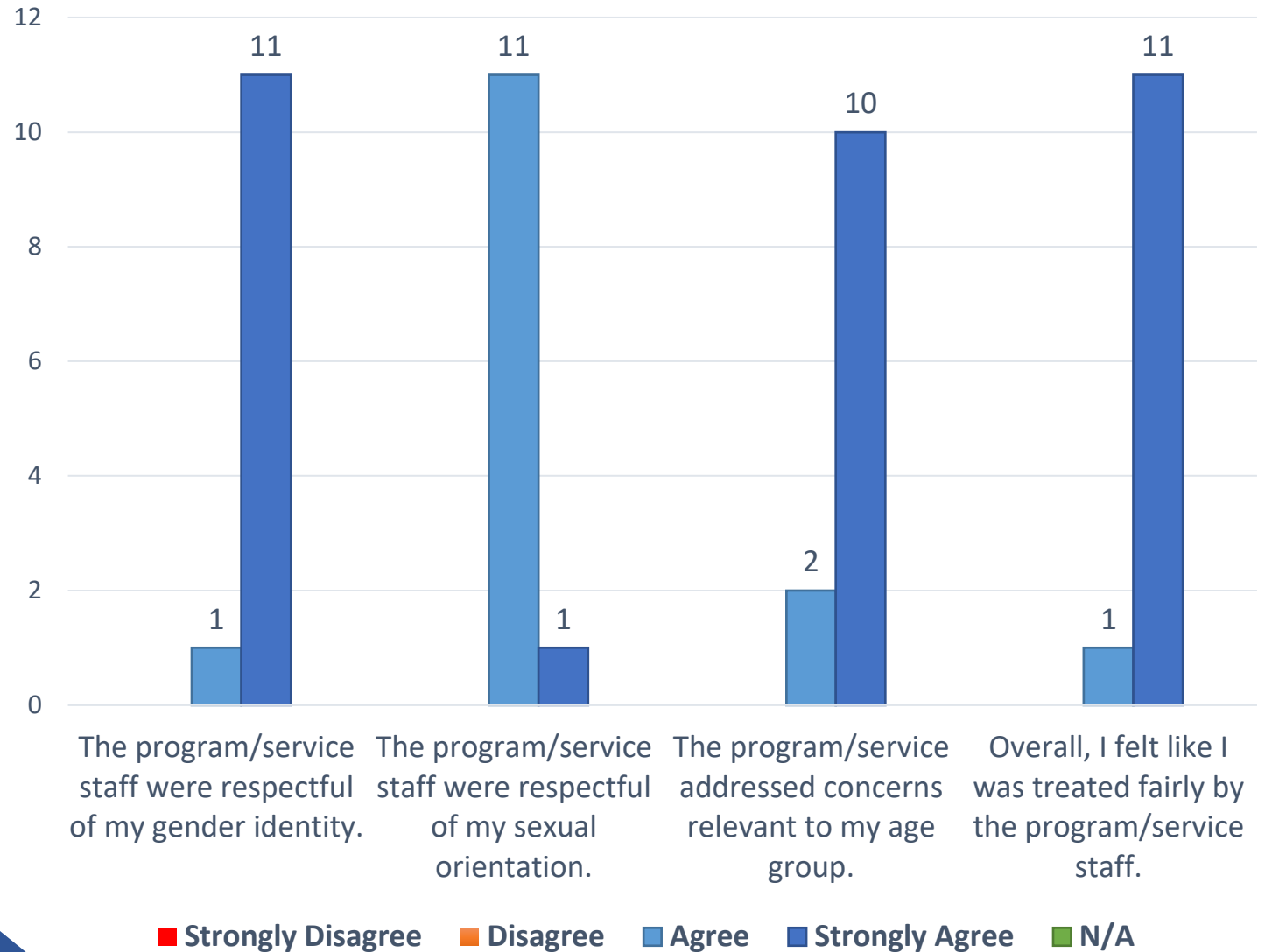
N=1 for each response unless otherwise noted

Please indicate to what extent you agree or disagree with each of the following statements

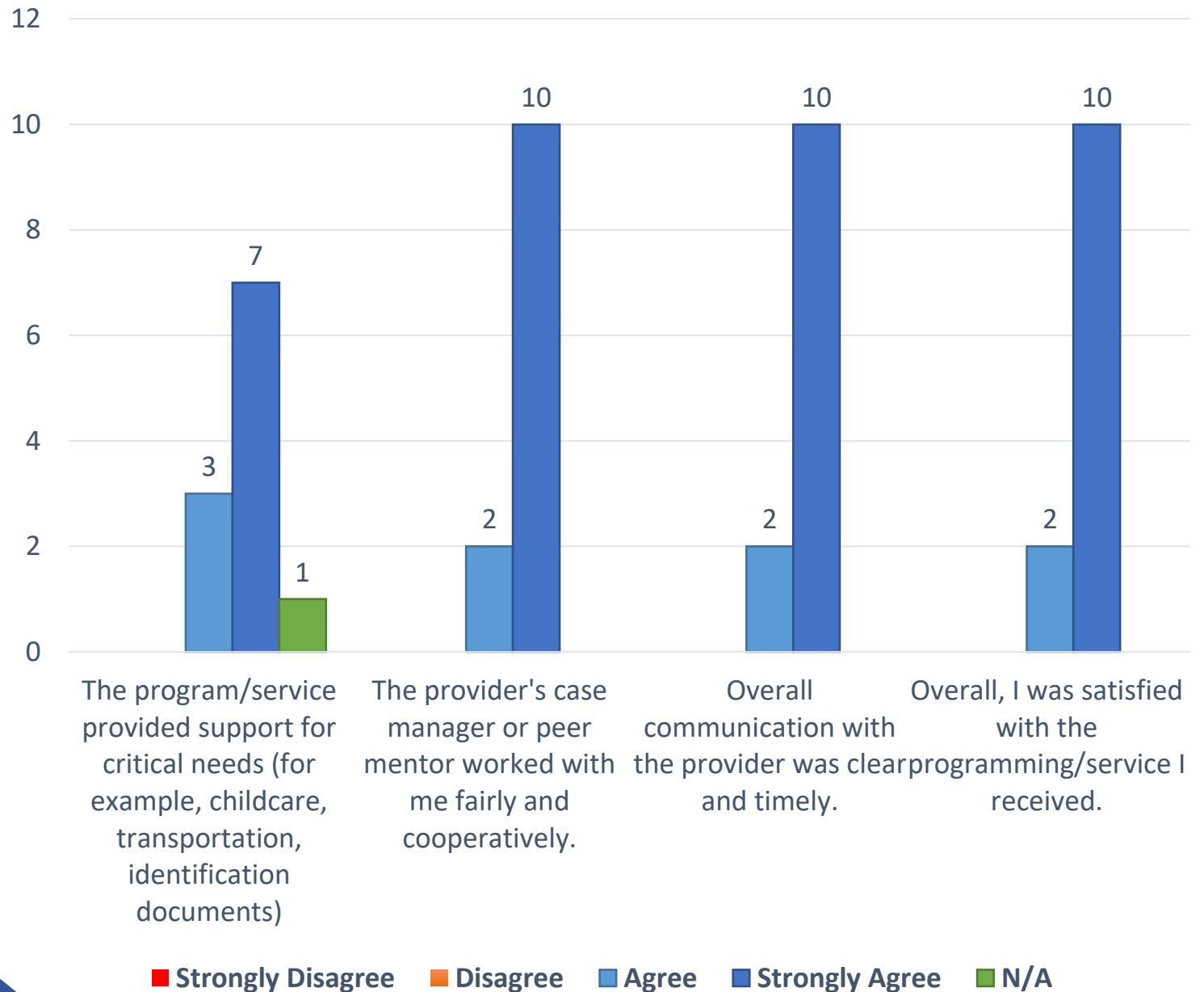


N=1 did not respond to two questions

Please indicate to what extent you agree or disagree with each of the following statements

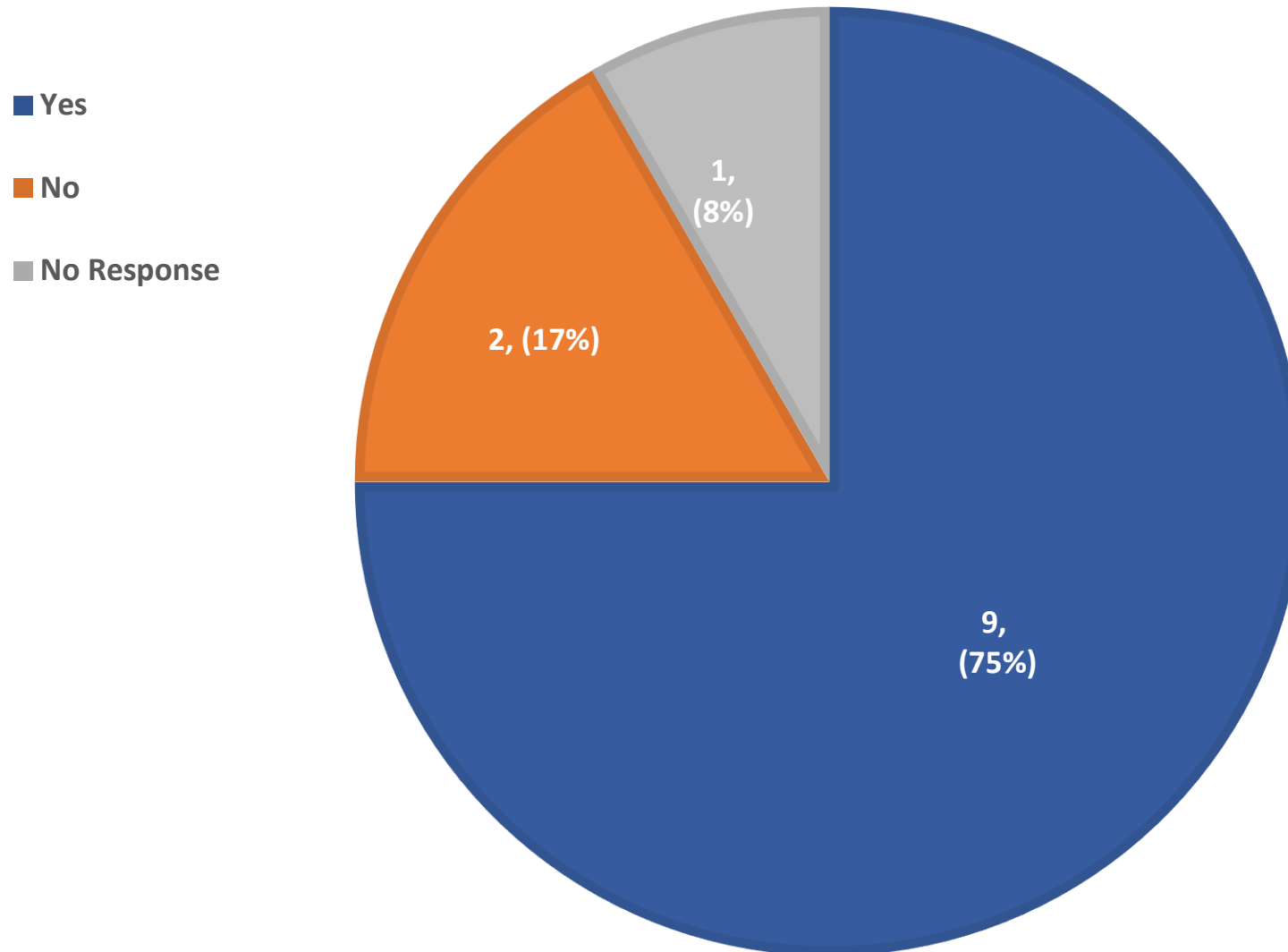


Please indicate to what extent you agree or disagree with each of the following statements

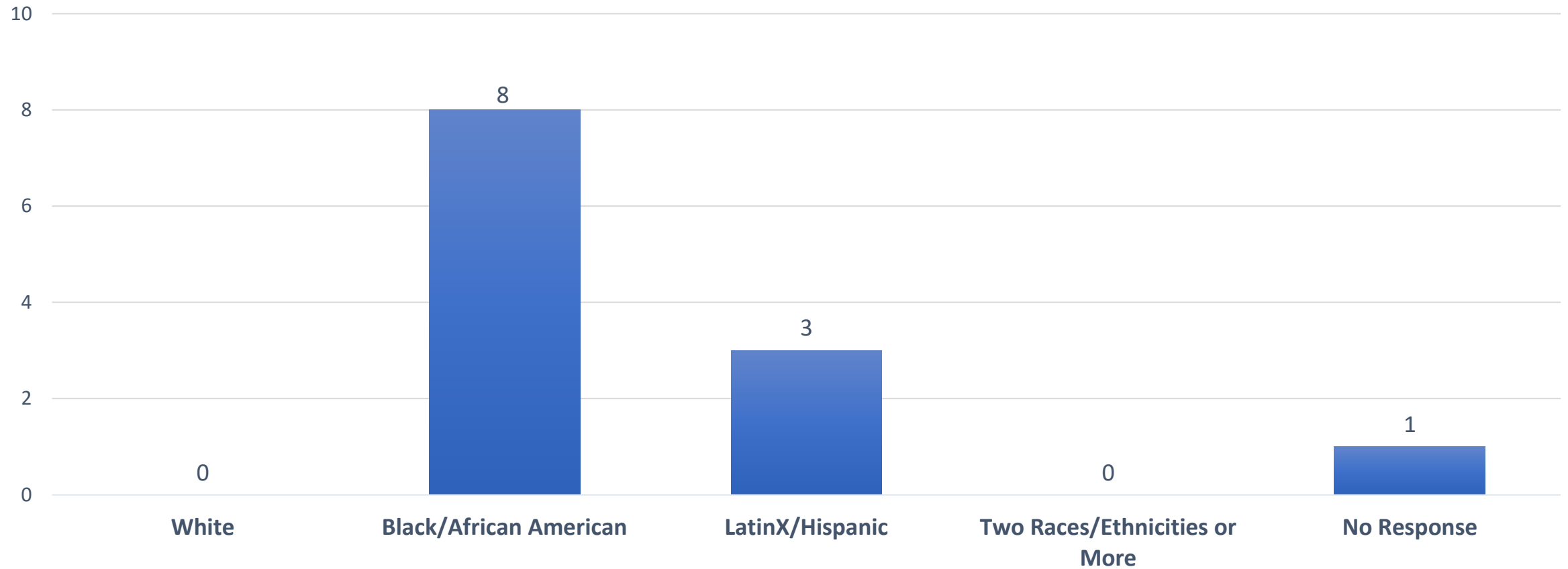


N=1 did not respond to one question

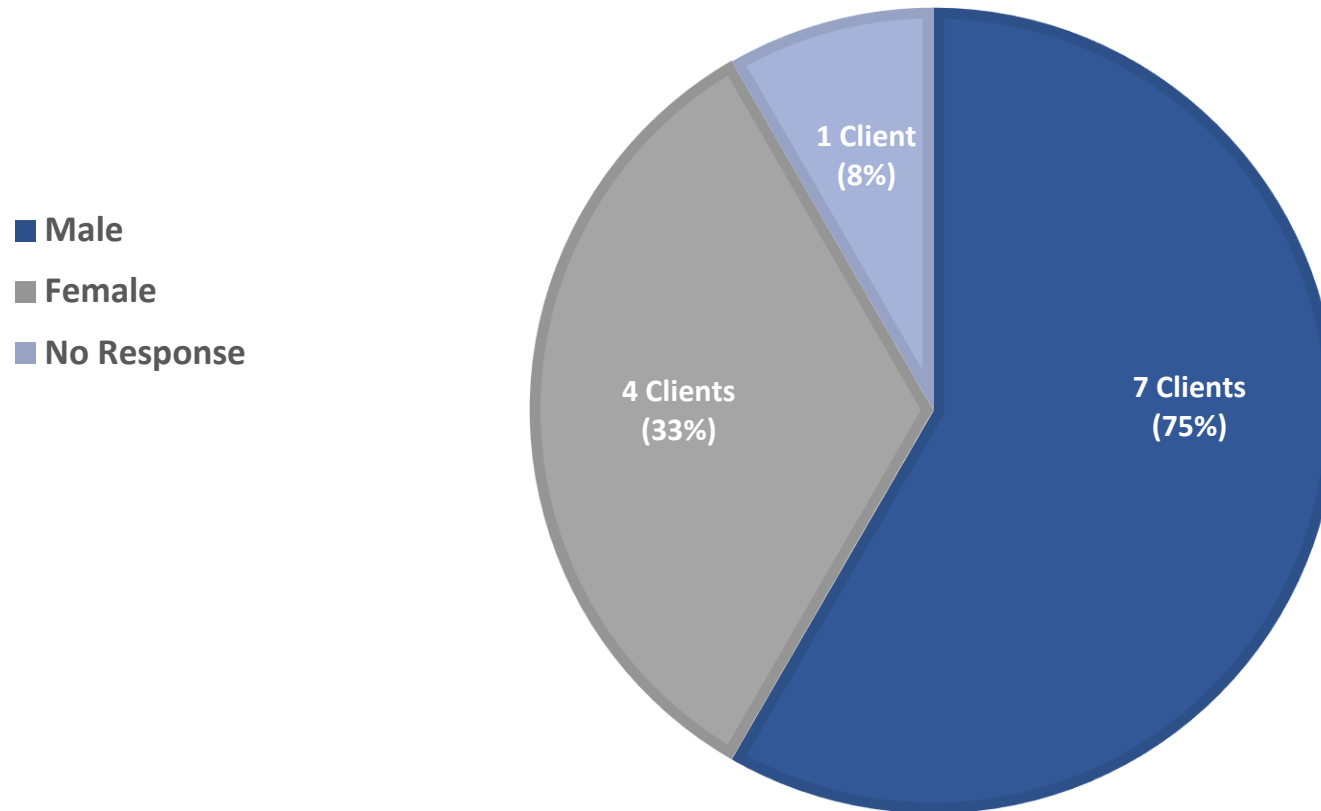
Did the program/service offer you any financial assistance (e.g. payments, vouchers, gift cards, bus passes/clipper cards, etc.)?



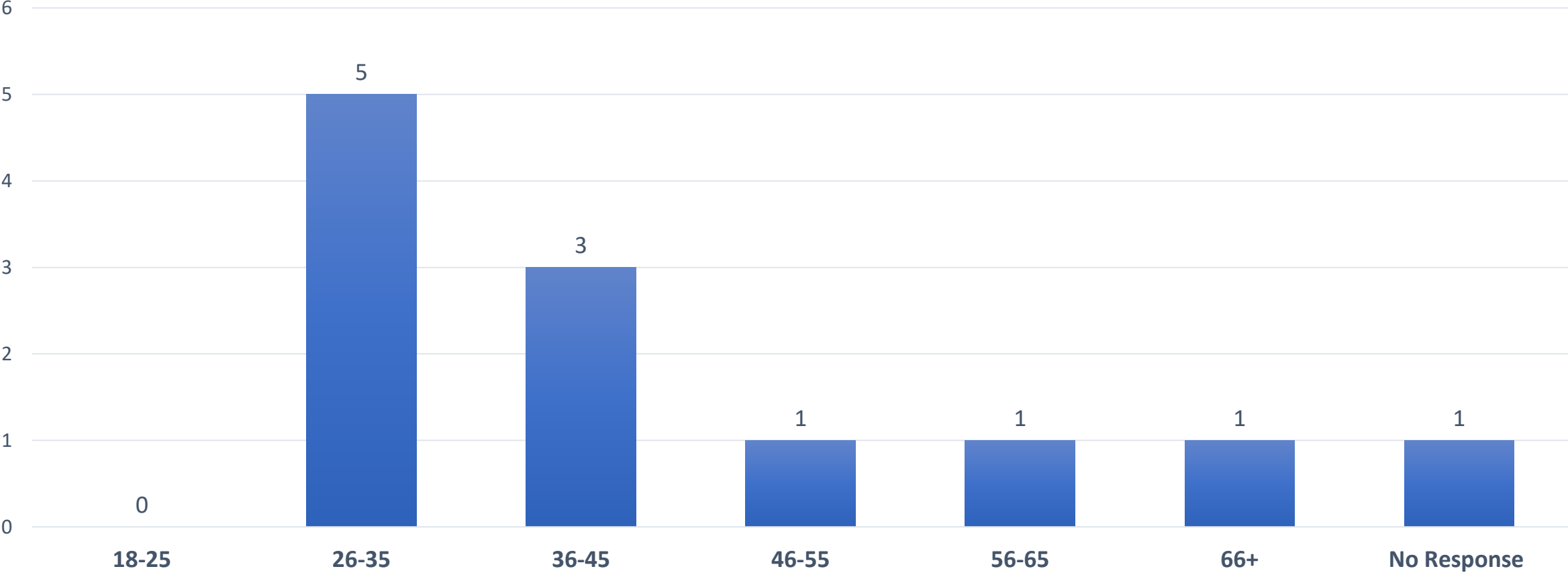
What is your race/ethnicity? Select all that apply



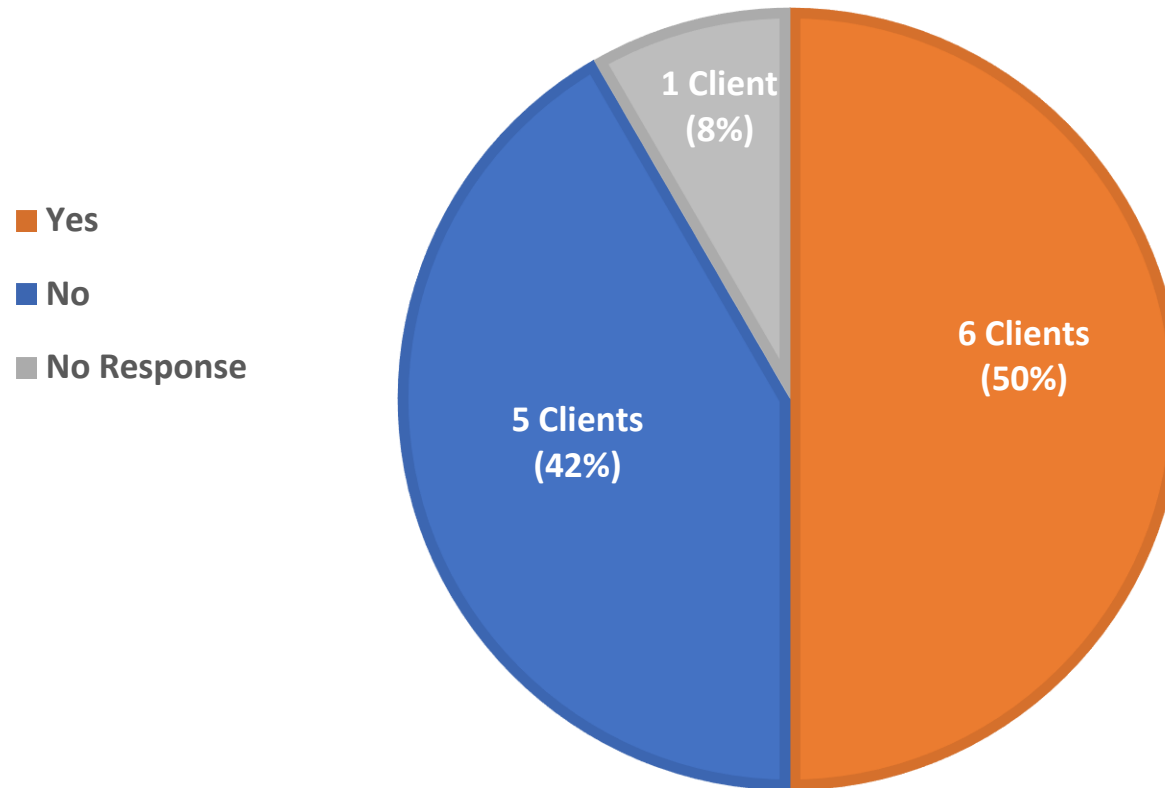
What gender do you identify with?



What is your age?



Do you currently have a job where you receive a regular paycheck?



Do you currently have a stable place to stay, live, or sleep?

