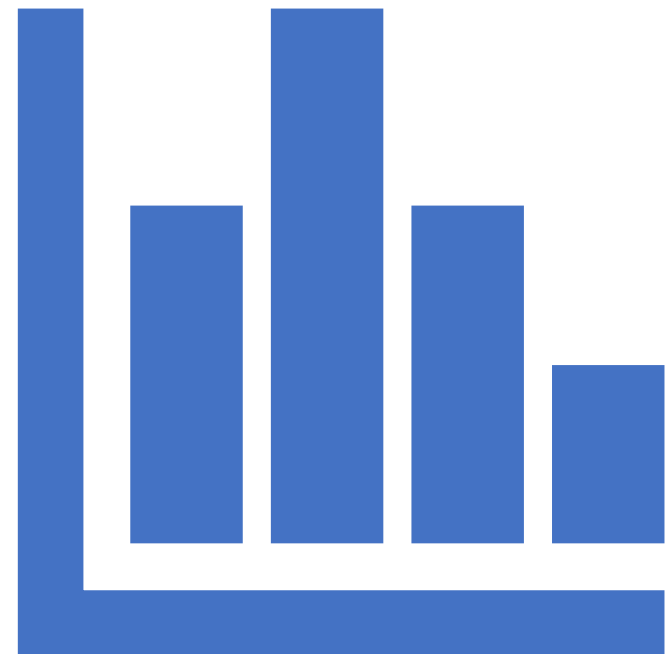


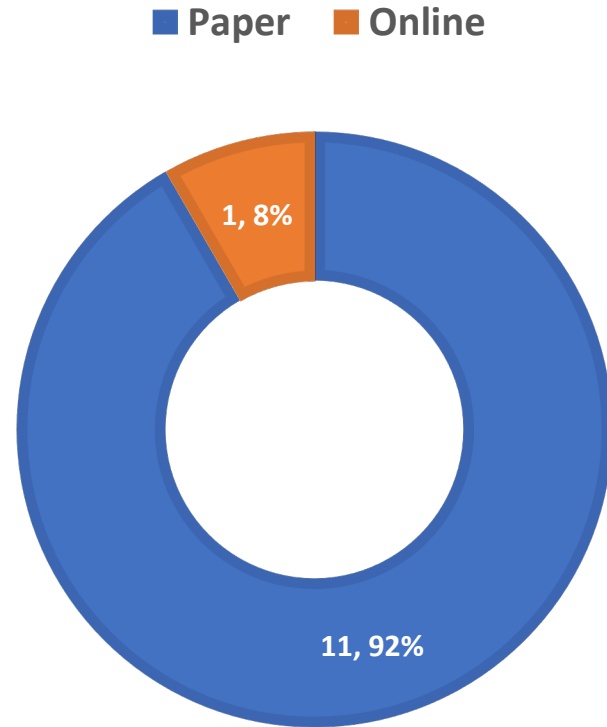
# Client Programs and Services Survey

Q2 2022 Results



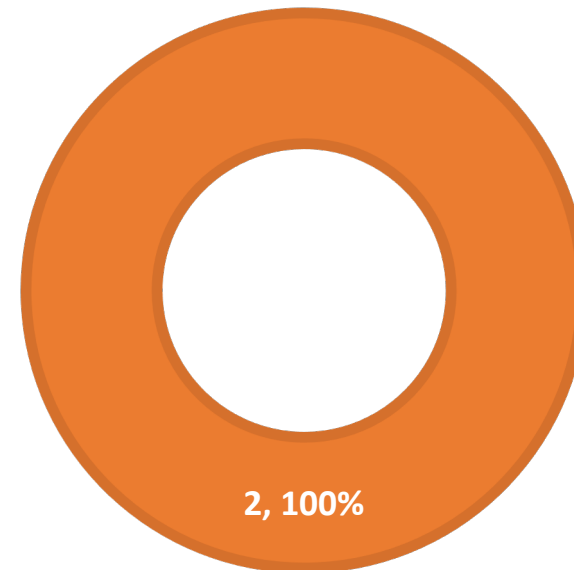
# Response Summary

VALID SURVEYS (N=12)  
BY METHOD OF SURVEY ADMINISTRATION

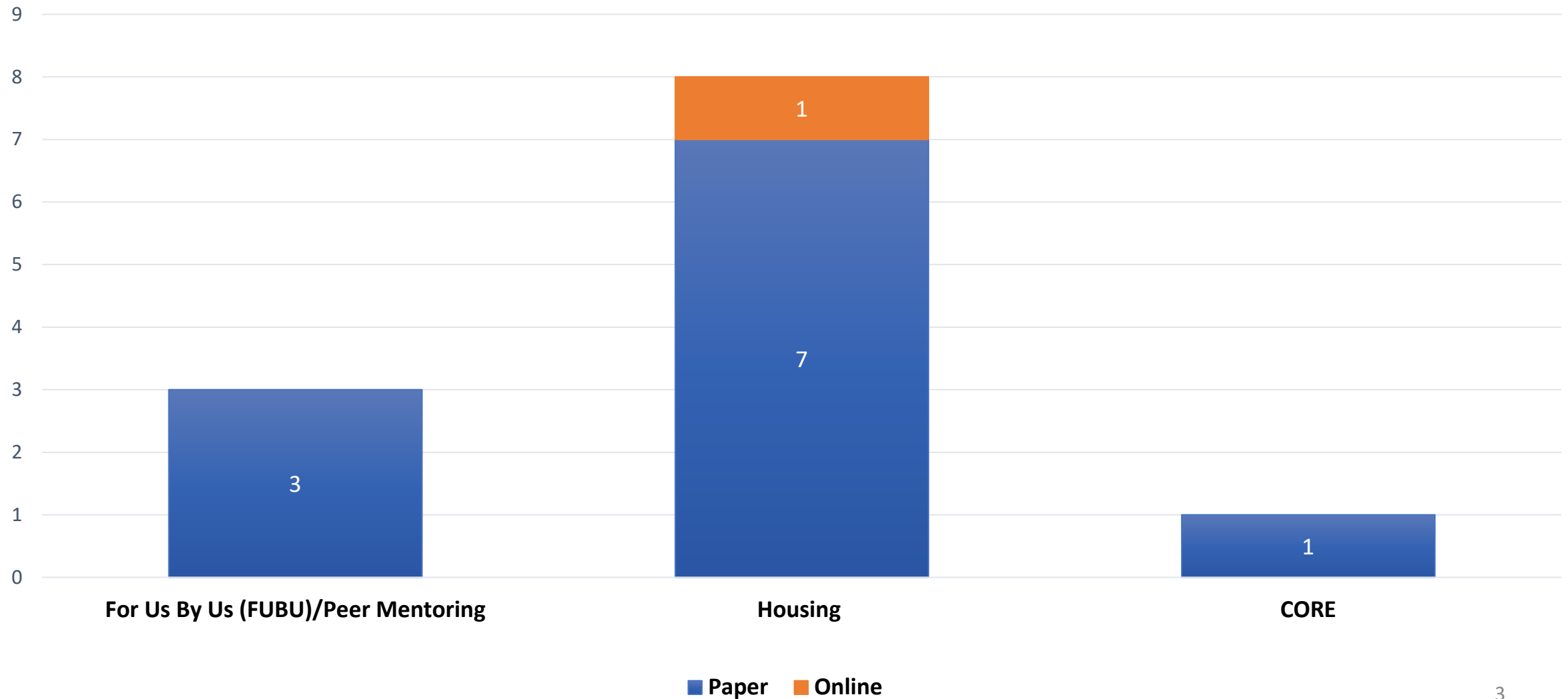


REJECTED SURVEYS BY REJECTION REASON (N=2)

- Paper: Multiple selections on item 1
- Online: Only answered item 1

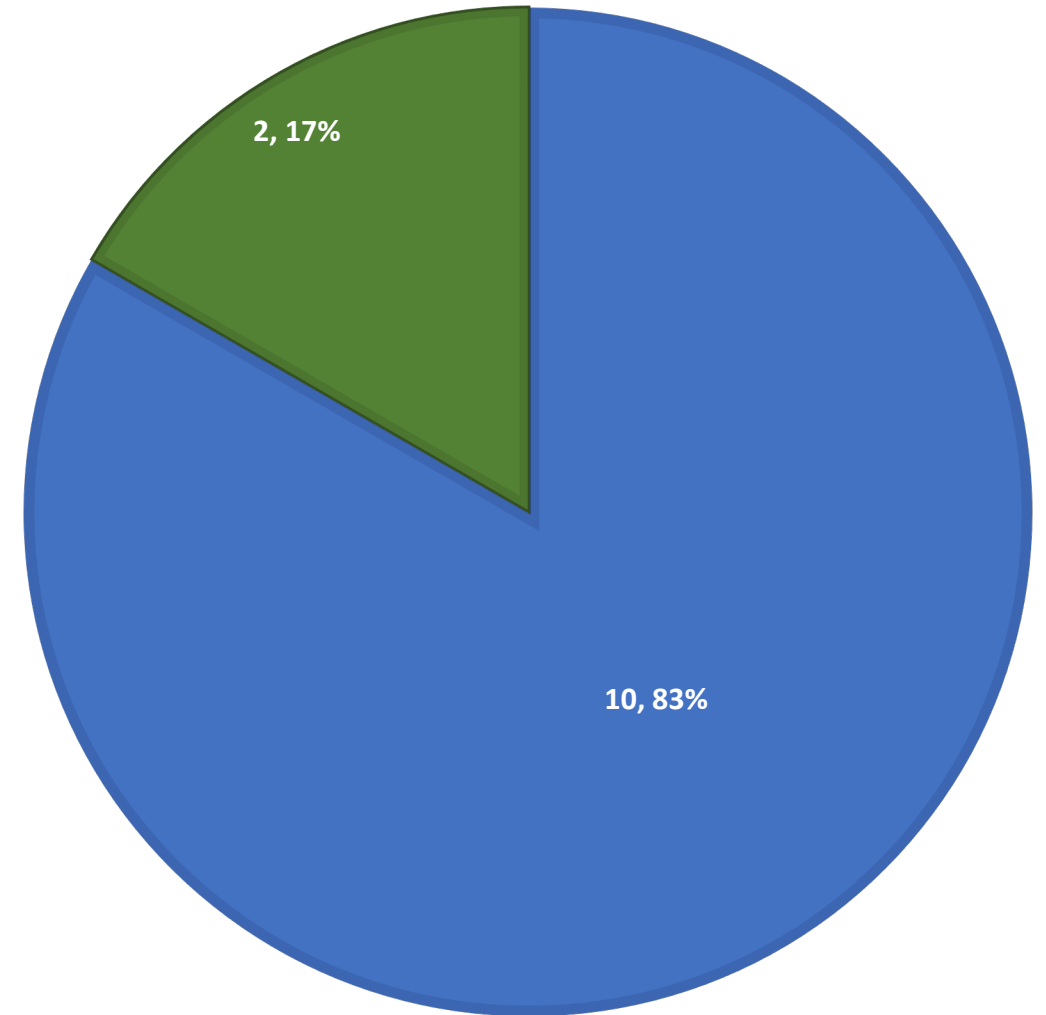


# What program or service are you providing feedback about today?

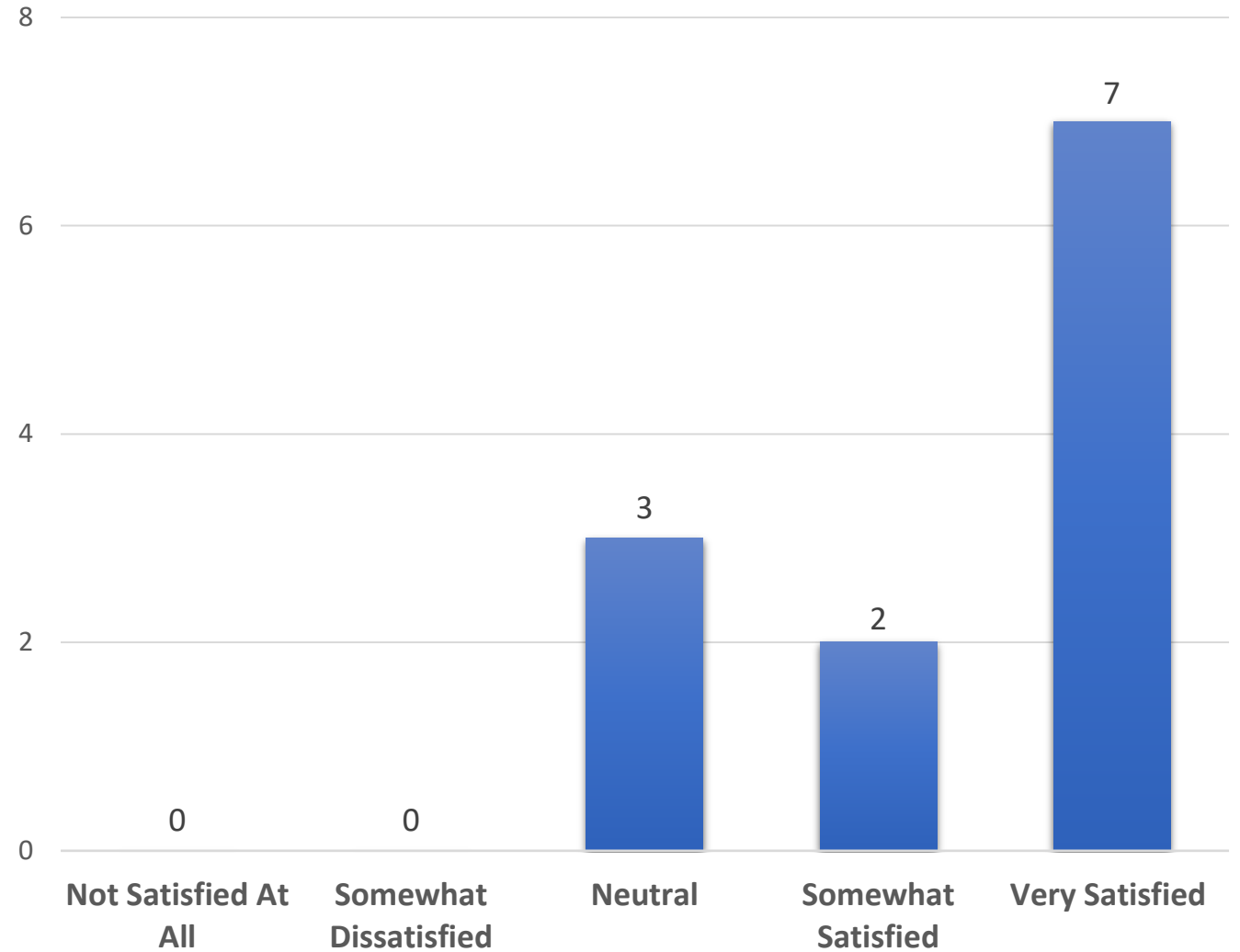


How were you referred to the program or service?

- My Probation officer
- Probation officer of the day



How satisfied were you with the referral process?



How long did it take for the provider to enroll you in the program/service?

Between 6 months and a year from the date I was referred

0

Between 1 and 6 months from the date I was referred

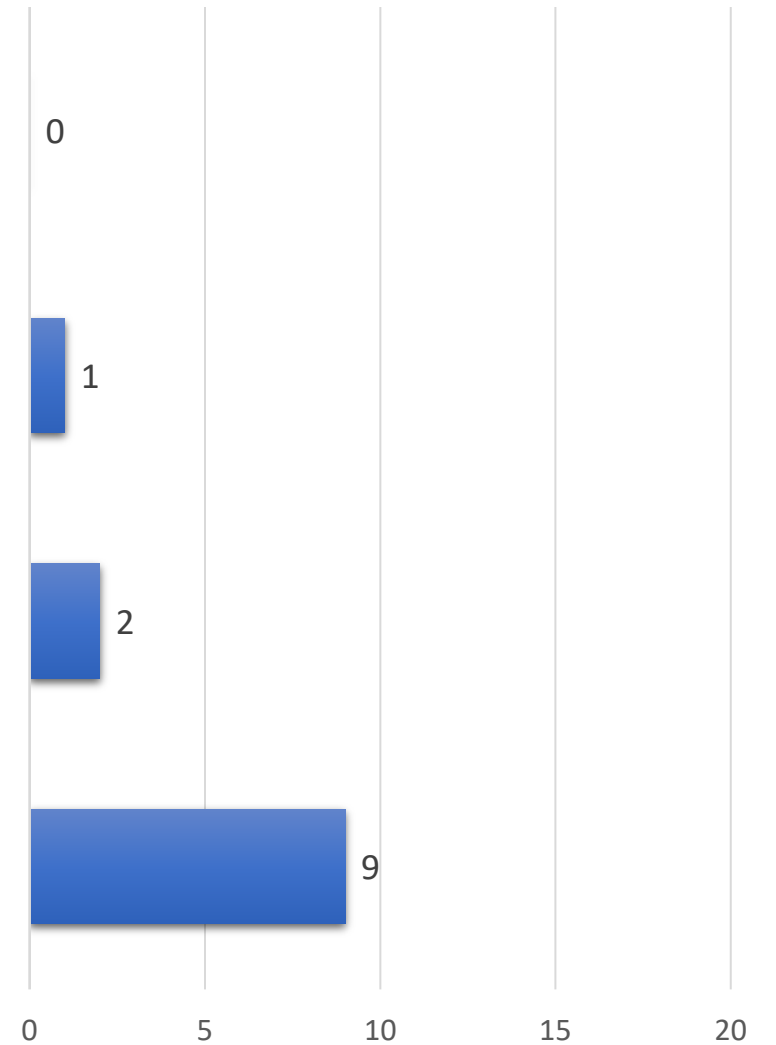
1

Between 1 week and 1 month from the date I was referred

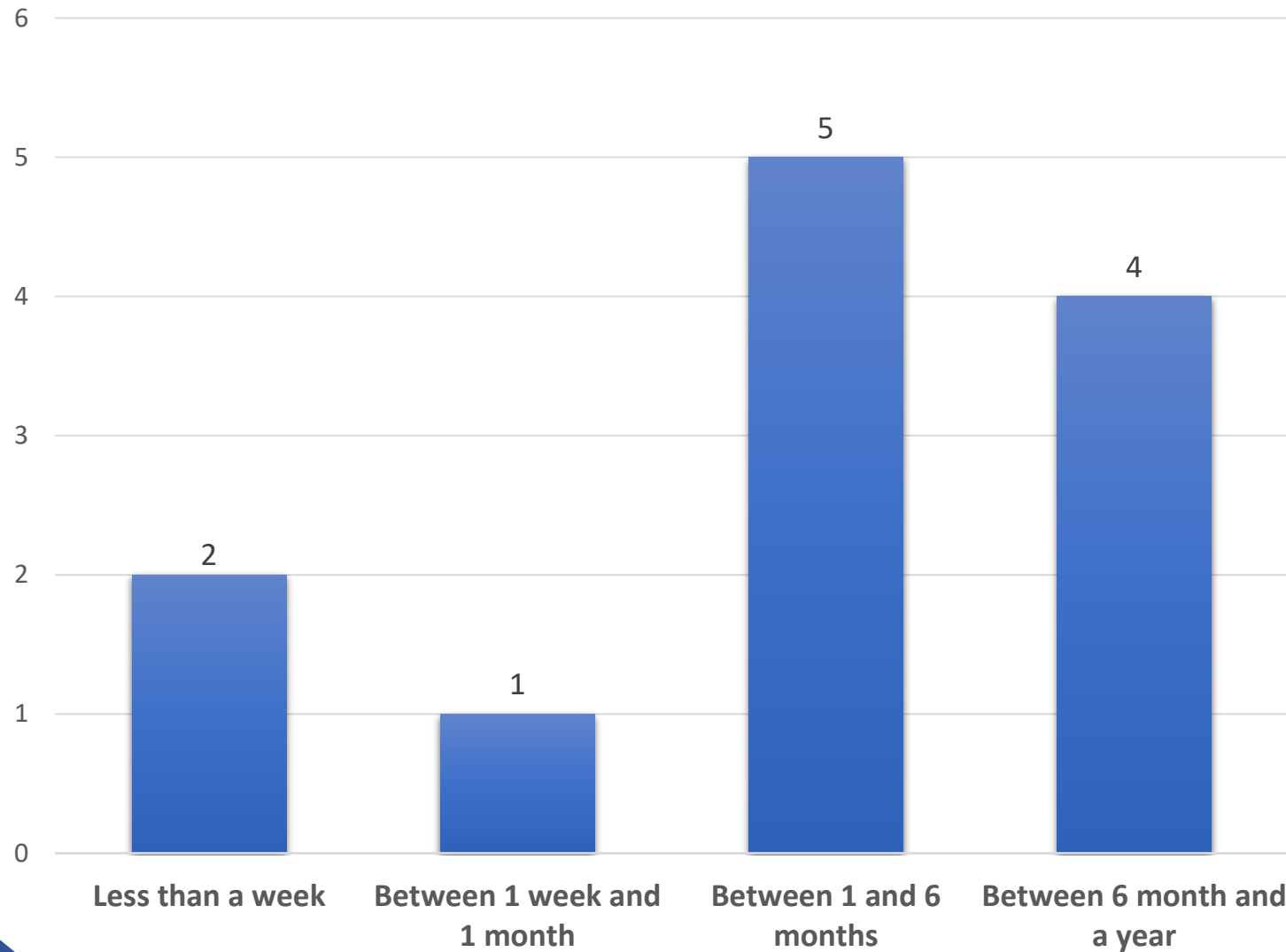
2

Less than a week from the date I was referred

9



How long did you participate in the program/service?

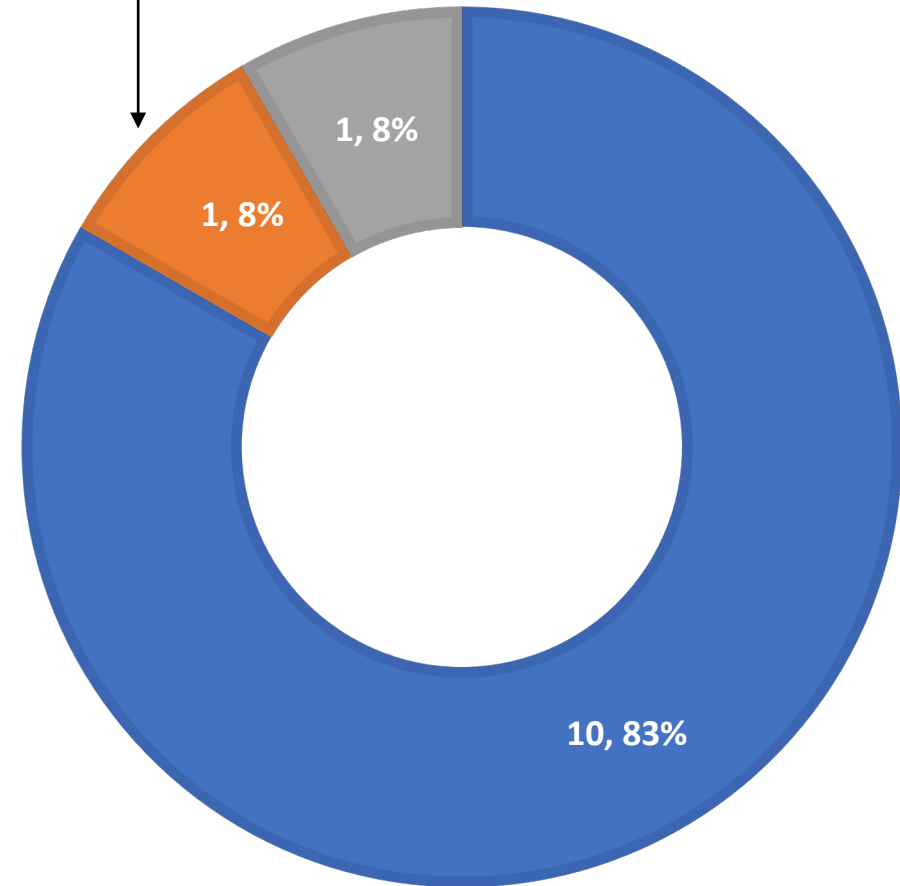


Did you find the program/service to be useful for you?

What could have been done differently to make the program/service more useful?

- Incentives (n=1)

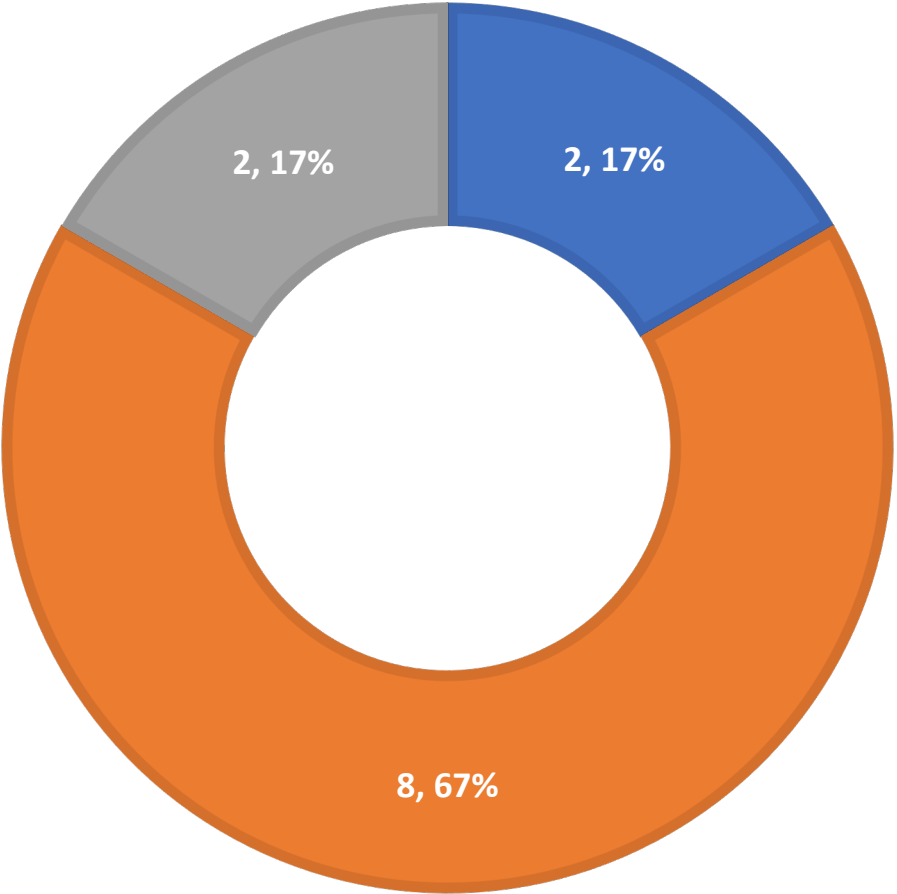
■ Yes  
■ No  
■ No Response





Did you complete or graduate from the program/service?

- Yes
- No
- No Response



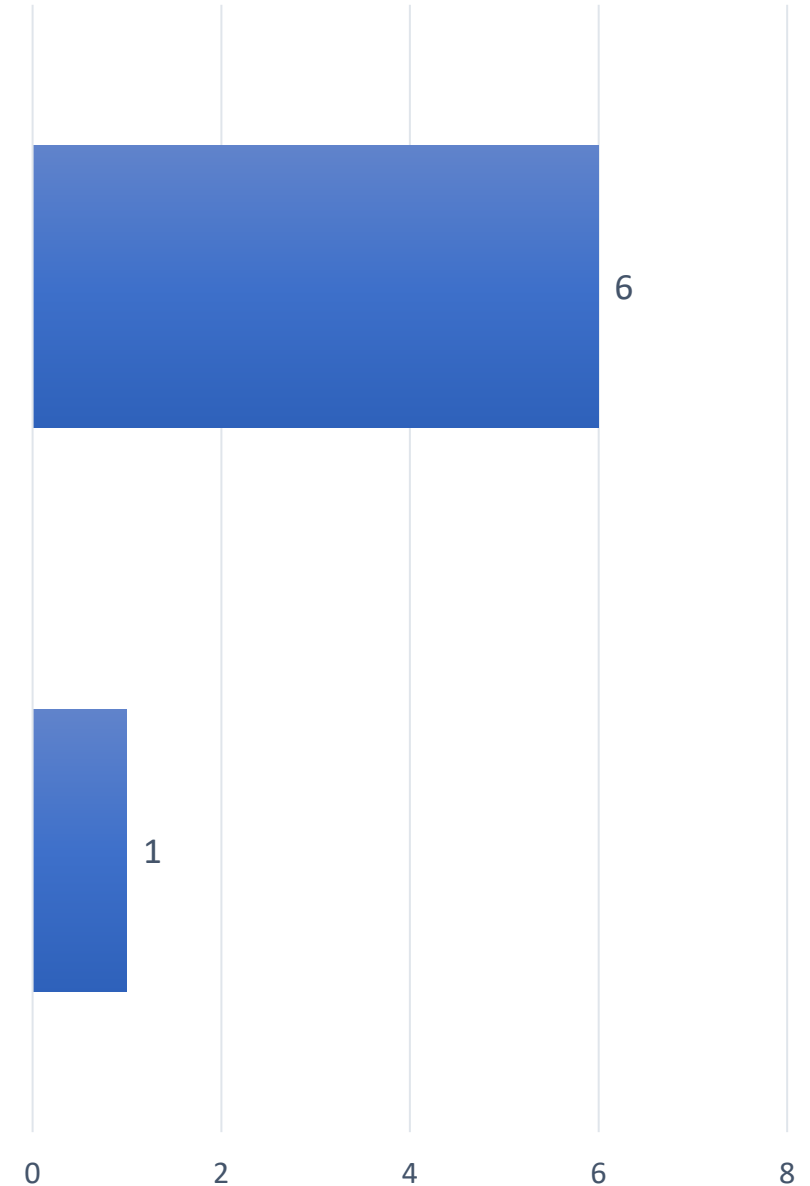
Please tell us why you did not complete or graduate from the program/service. Select all that apply\*.

I have not completed the program yet, but believe that I will

6

I was arrested

1



N=2 responded with 'Other' with no additional explanation provided

\*Respondents can select multiple responses

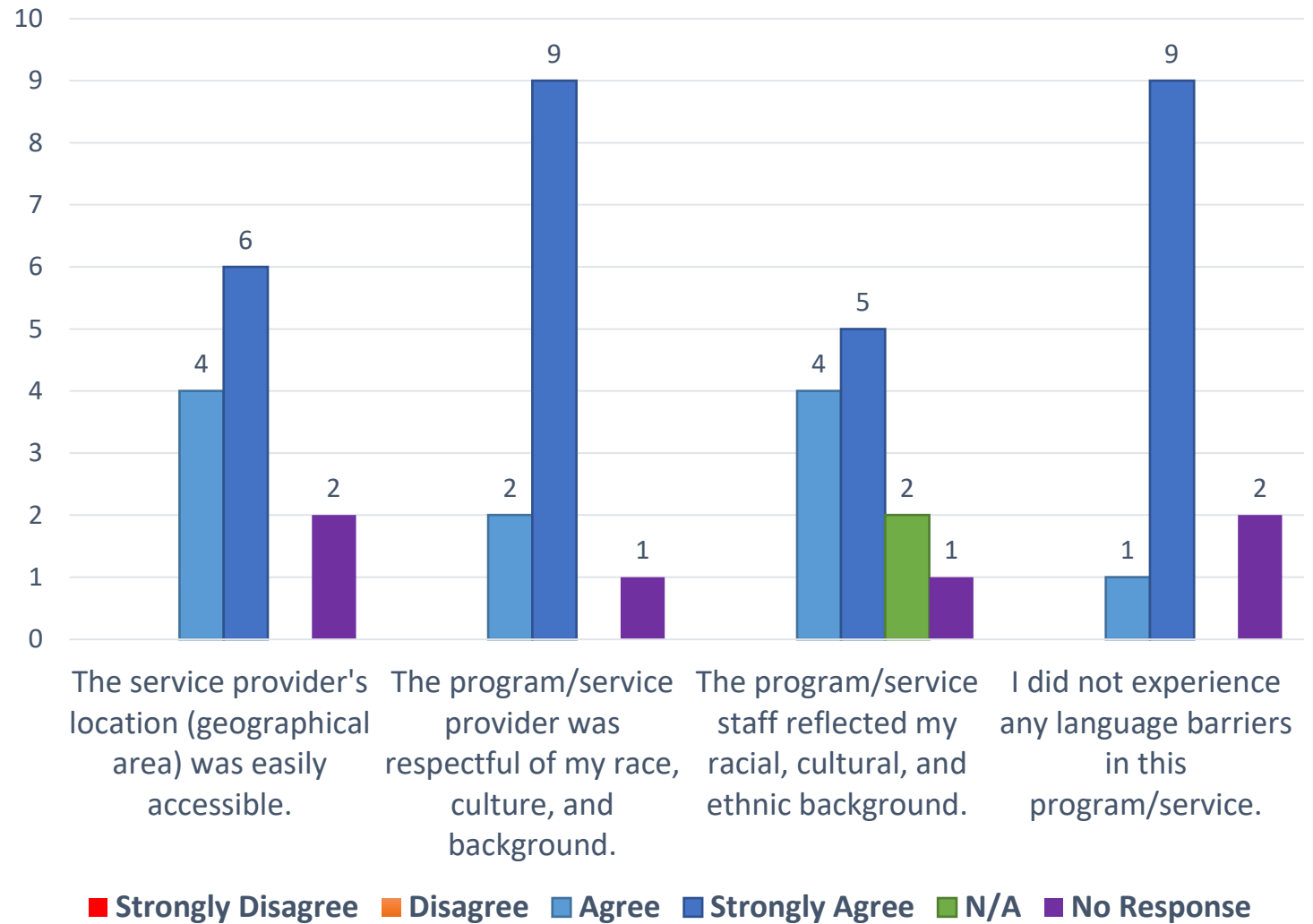


How could the program/service have been improved to better ensure that you finished? Select all that apply.

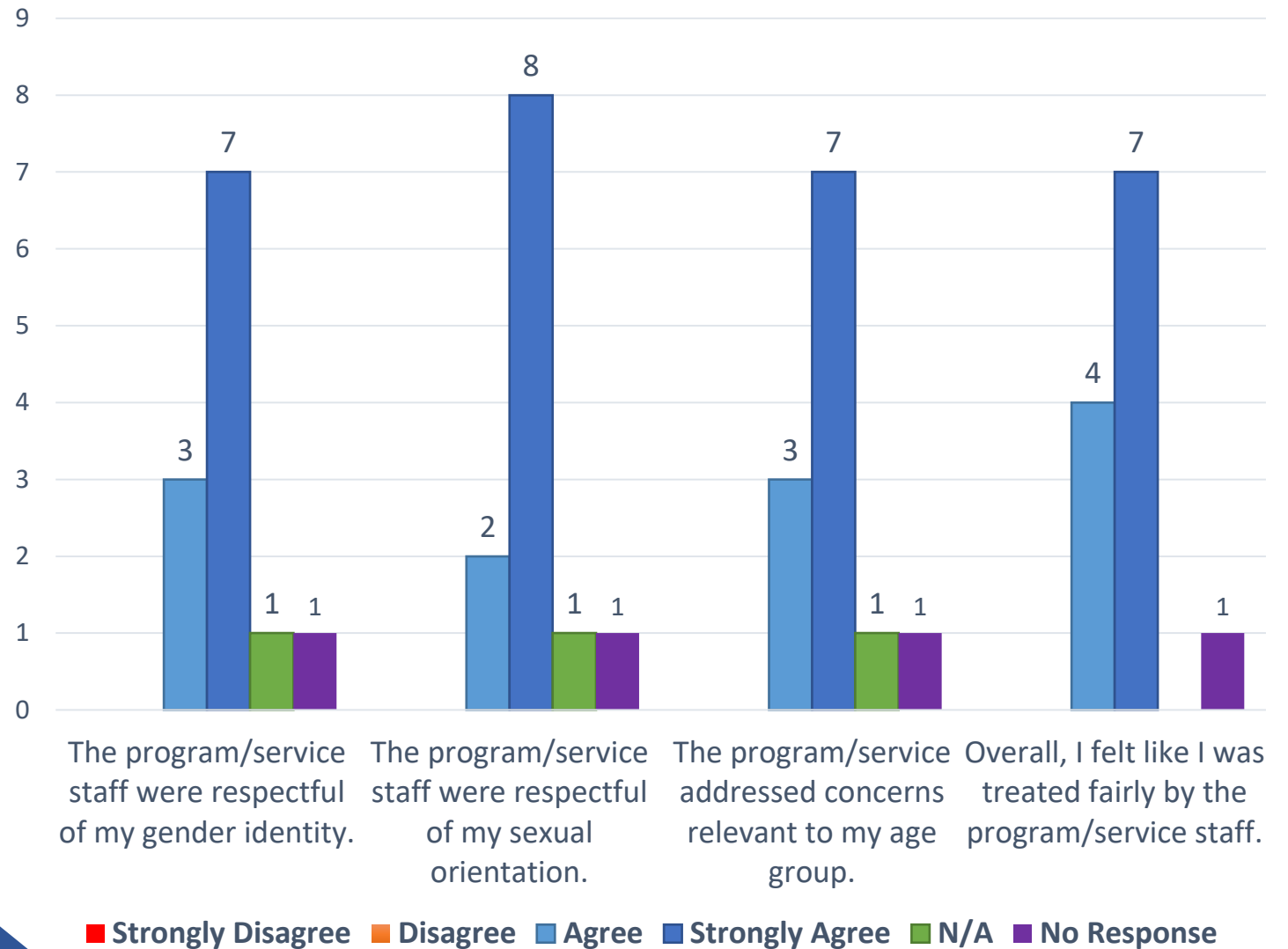
- More individualized service (n=2)
- Incentives
- Childcare
- More focus on mental health issues (n=2)
- Other: More time in program

N=1 for each response unless otherwise noted

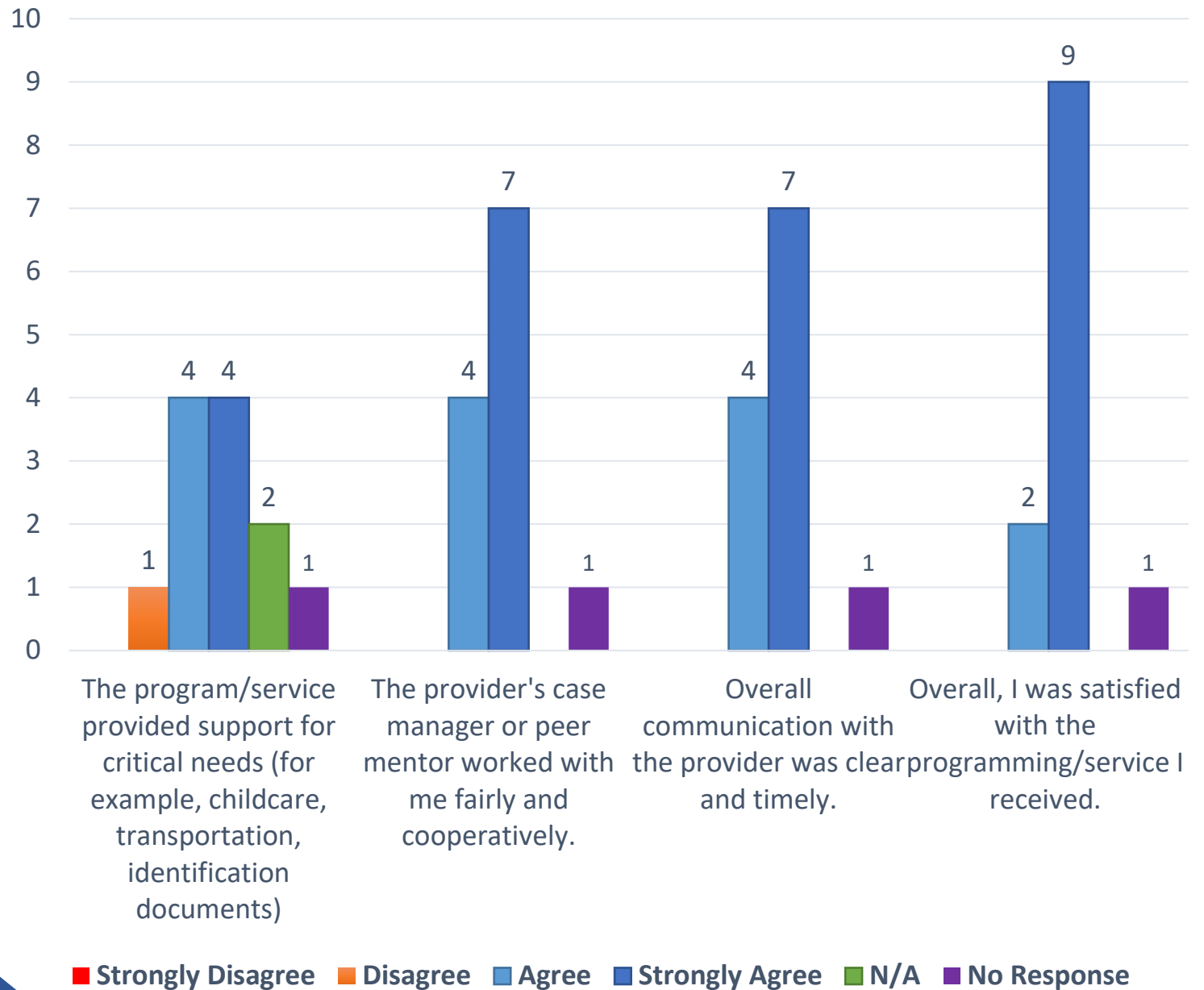
Please indicate to what extent you agree or disagree with each of the following statements.



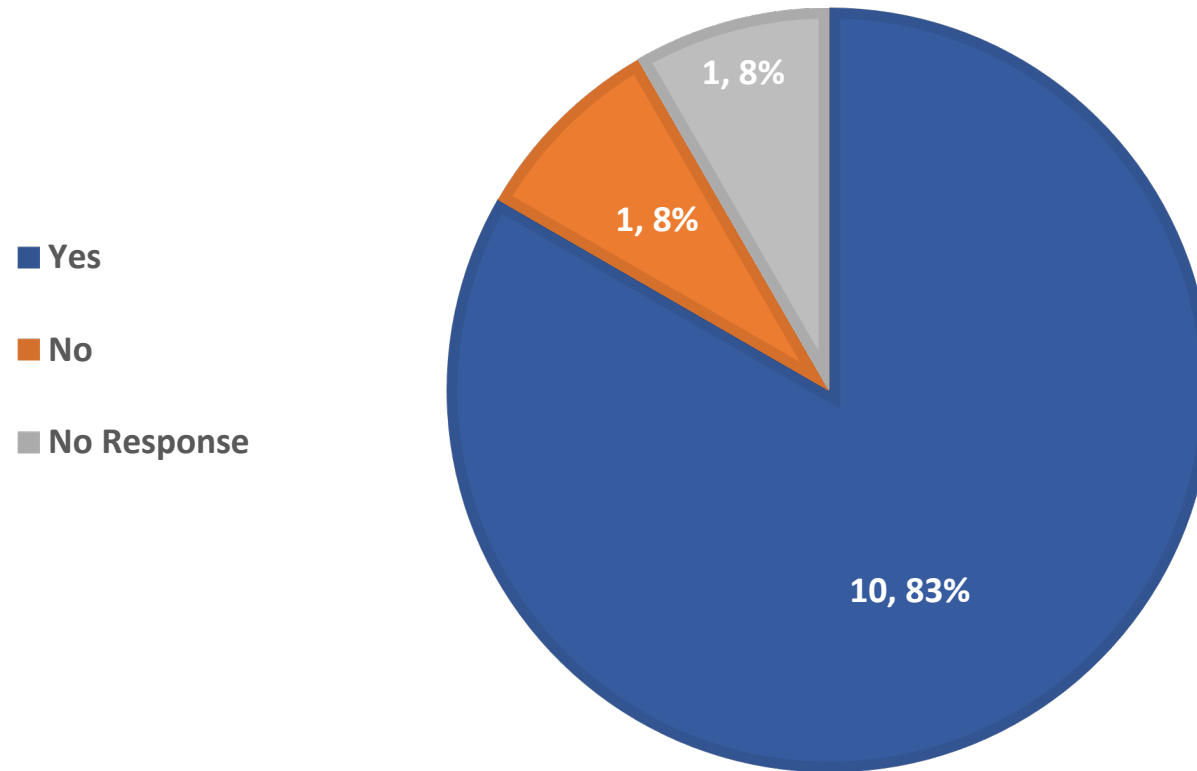
Please indicate to what extent you agree or disagree with each of the following statements.



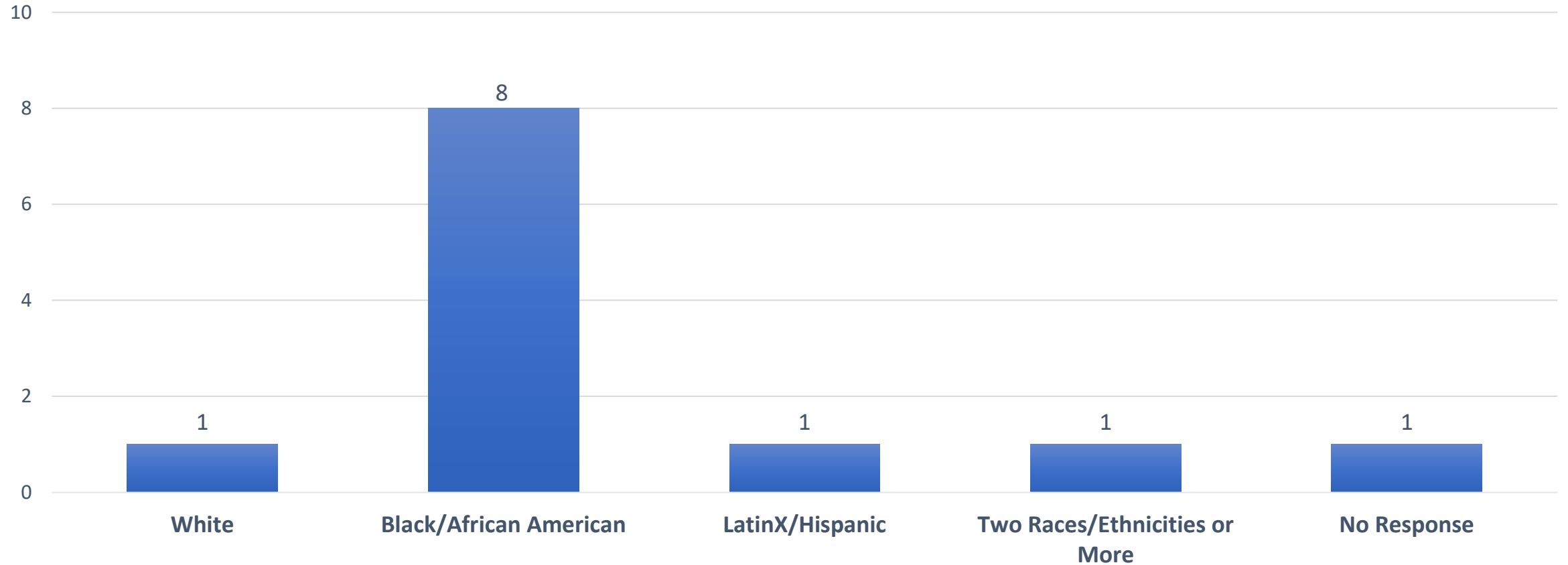
Please indicate to what extent you agree or disagree with each of the following statements.



Did the program/service offer you any financial assistance (e.g. payments, vouchers, gift cards, bus passes/clipper cards, etc.)?

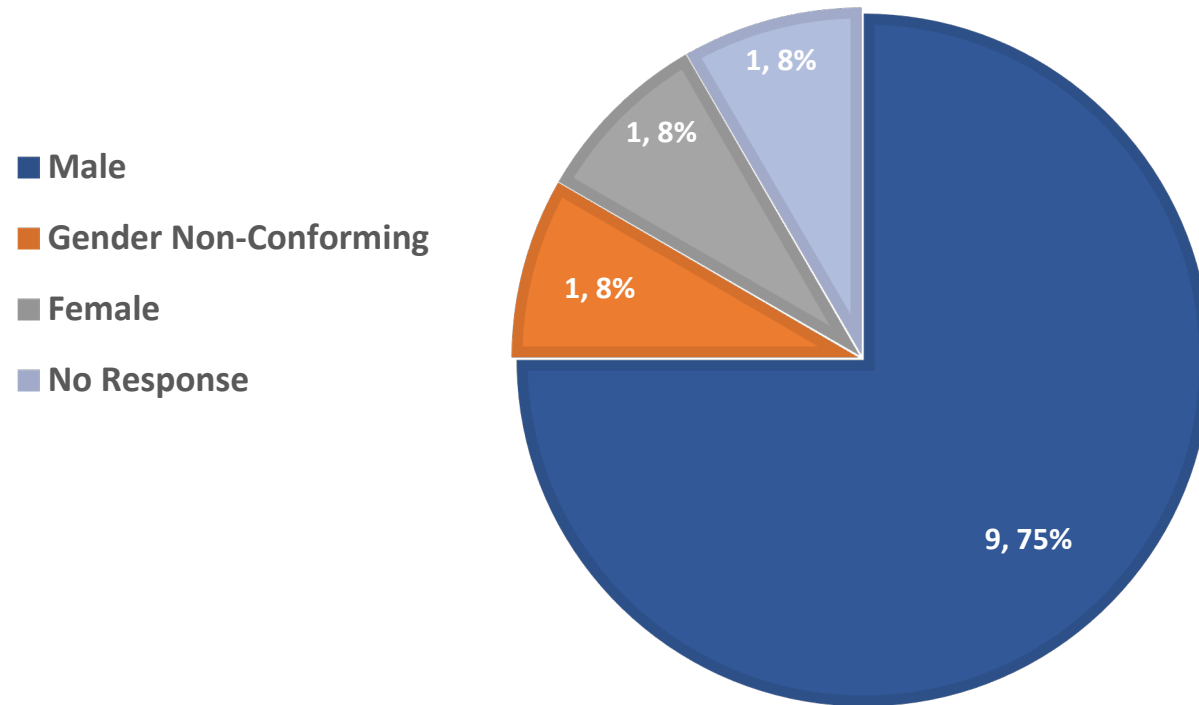


# What is your race/ethnicity? Select all that apply

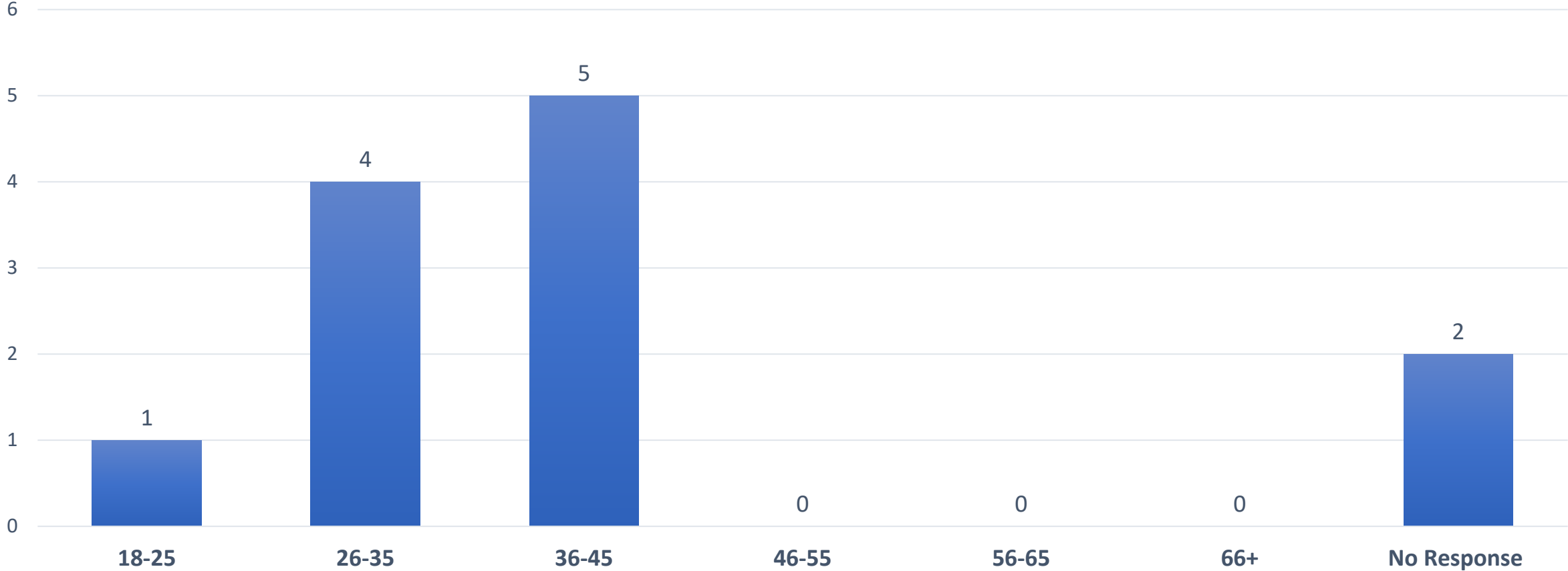




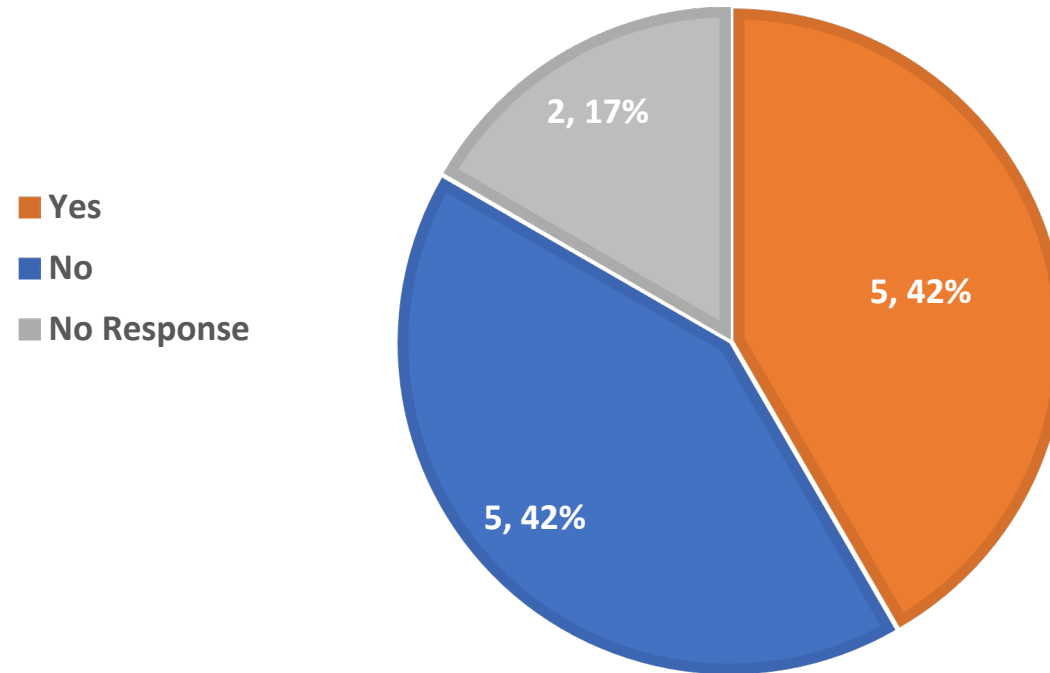
# What gender do you identify with?



# What is your age?



# Do you currently have a job where you receive a regular paycheck?



# Do you currently have a stable place to stay, live, or sleep?

