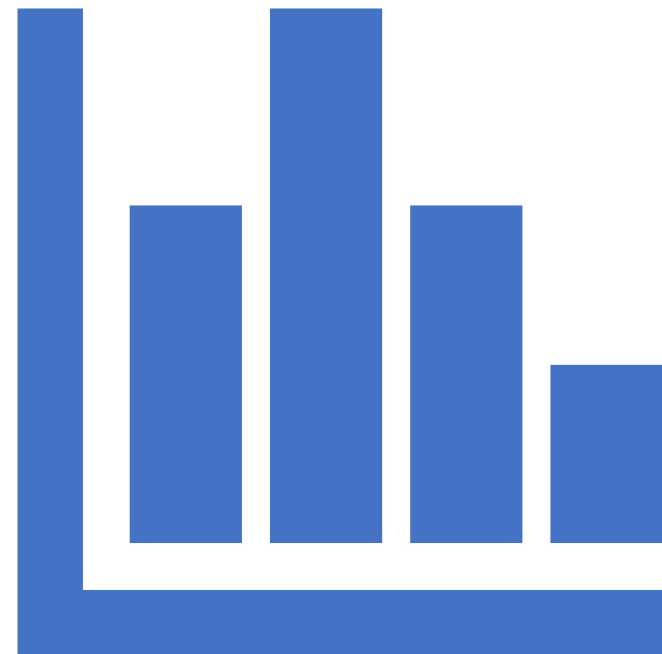


# Client Programs and Services Survey

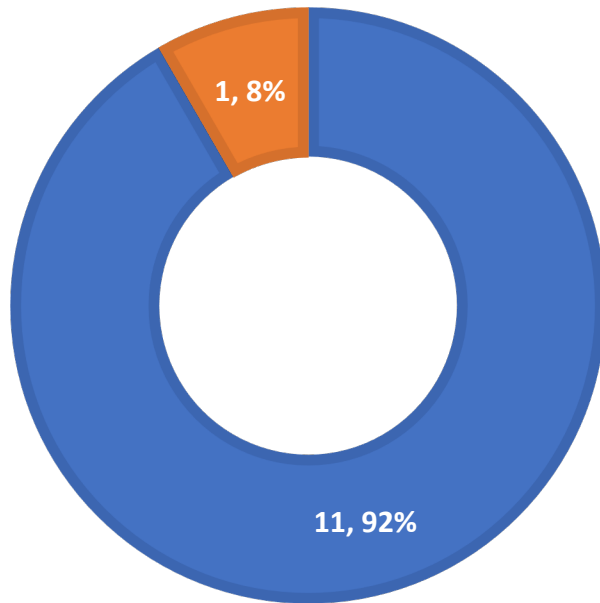
Q2 2022 Results



# Response Summary

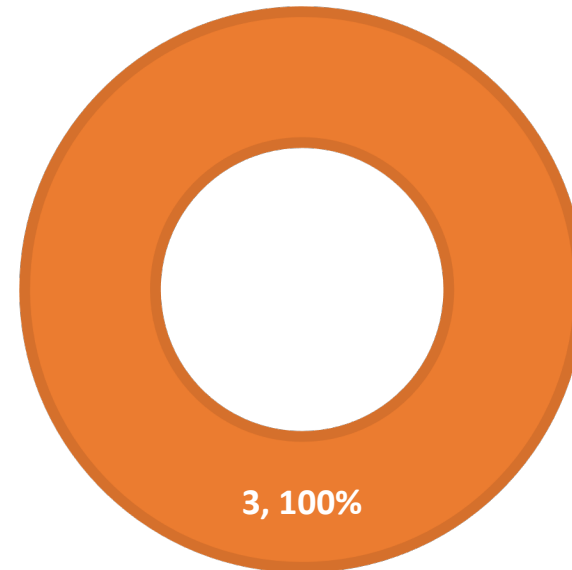
VALID SURVEYS (N=12)  
BY METHOD OF SURVEY ADMINISTRATION

■ Paper ■ Computer



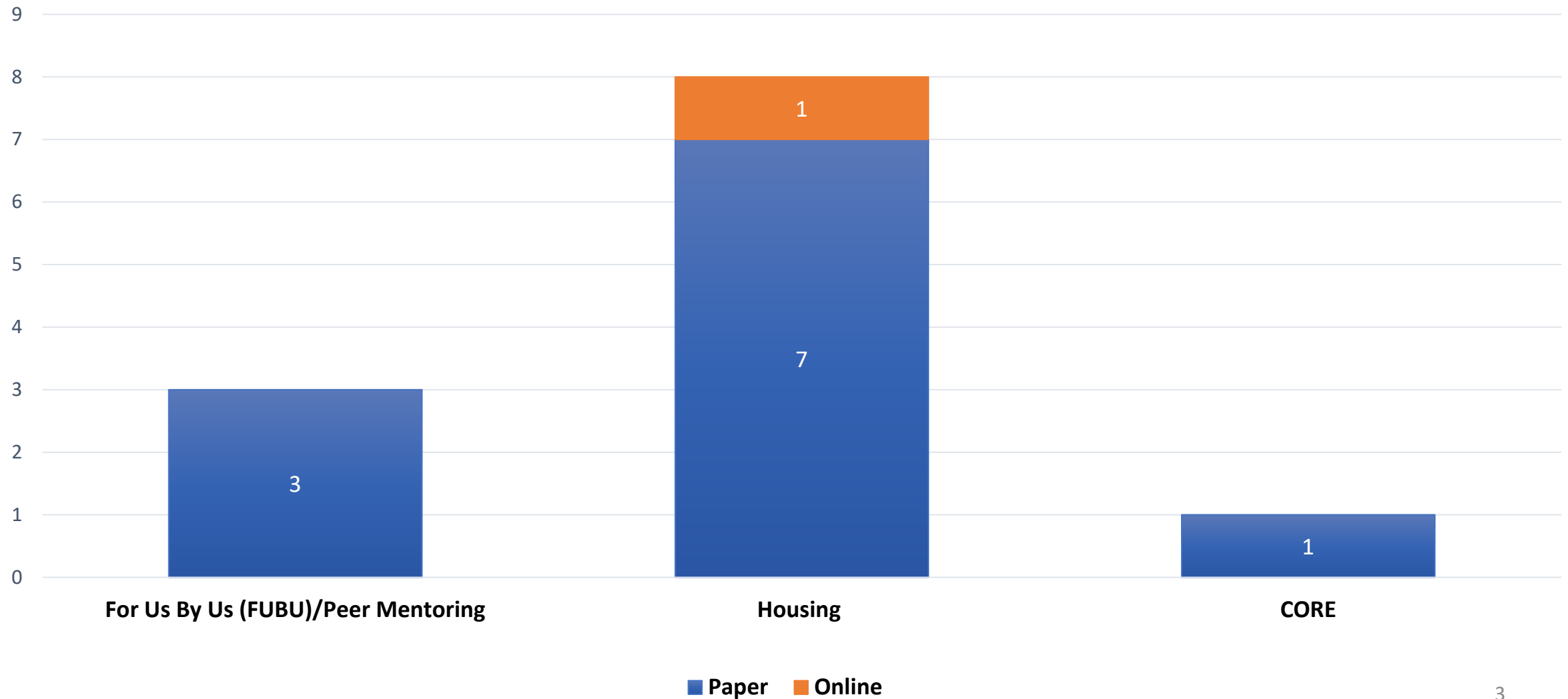
REJECTED SURVEYS BY REJECTION REASON (N=3)

■ Paper: Multiple selections on item 1  
■ Online: Only answered item 1



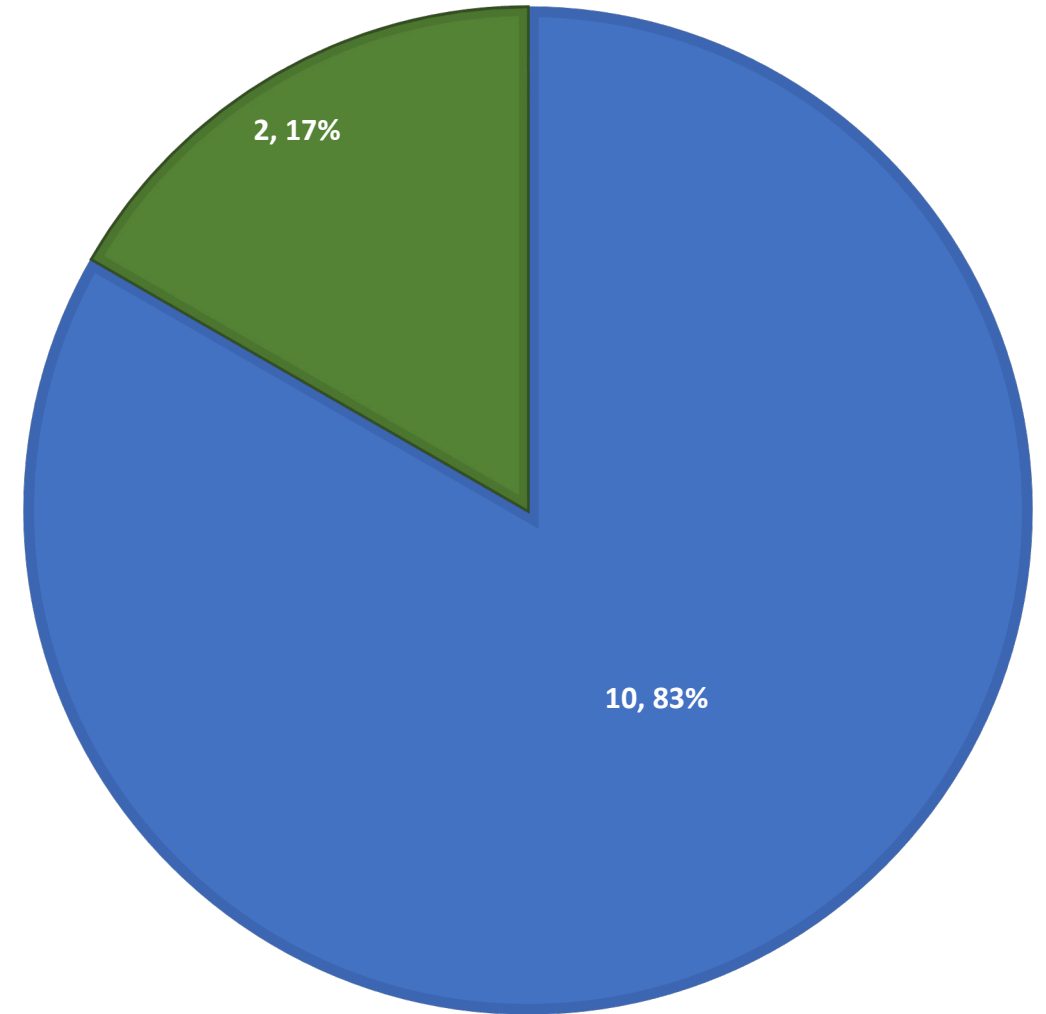
\*Only the first two items were answered (n=1)

# What program or service are you providing feedback about today?

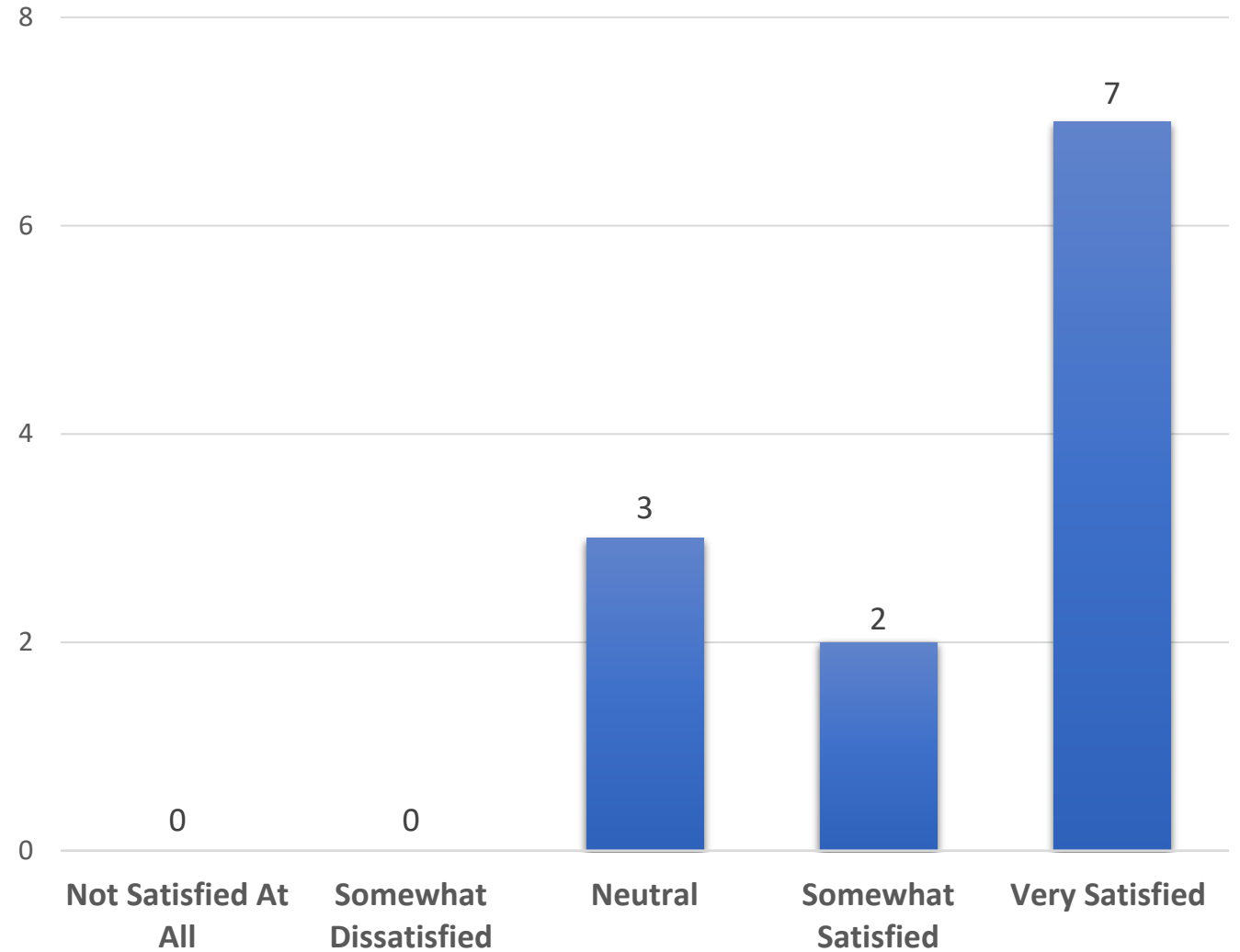


How were  
you  
referred to  
the  
program or  
service?

- My Probation officer
- Probation officer of the day



How satisfied were you with the referral process?



How long did it take for the provider to enroll you in the program/service?

Between 6 months and a year from the date I was referred

0

Between 1 and 6 months from the date I was referred

1

Between 1 week and 1 month from the date I was referred

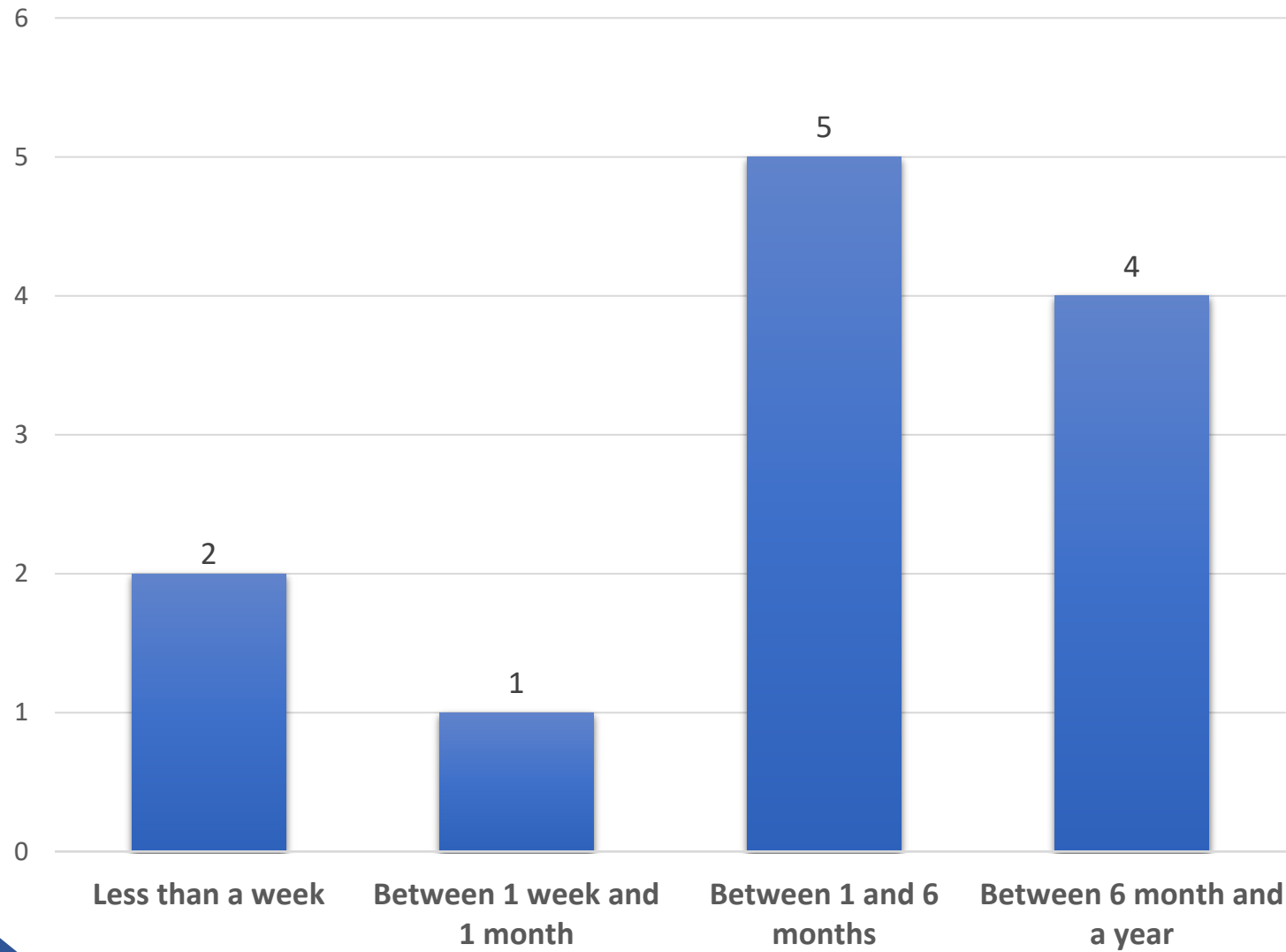
2

Less than a week from the date I was referred

9

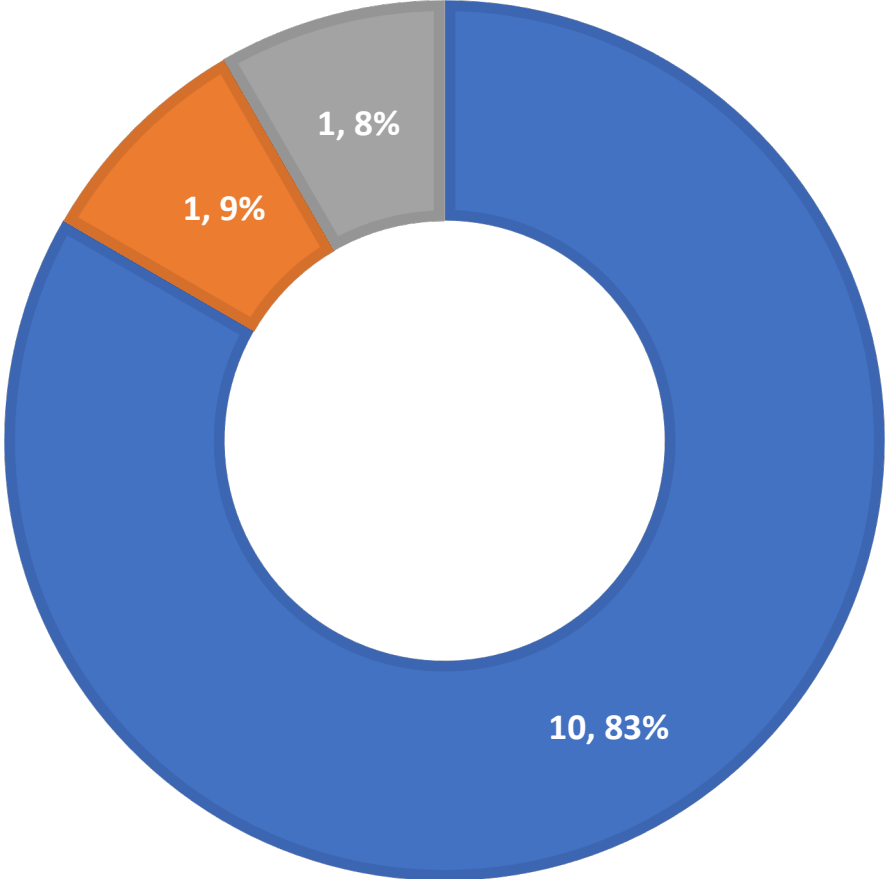
0 5 10 15 20

How long did you participate in the program/service?



Did you find the program/service to be useful for you?

- Yes
- No
- No Response



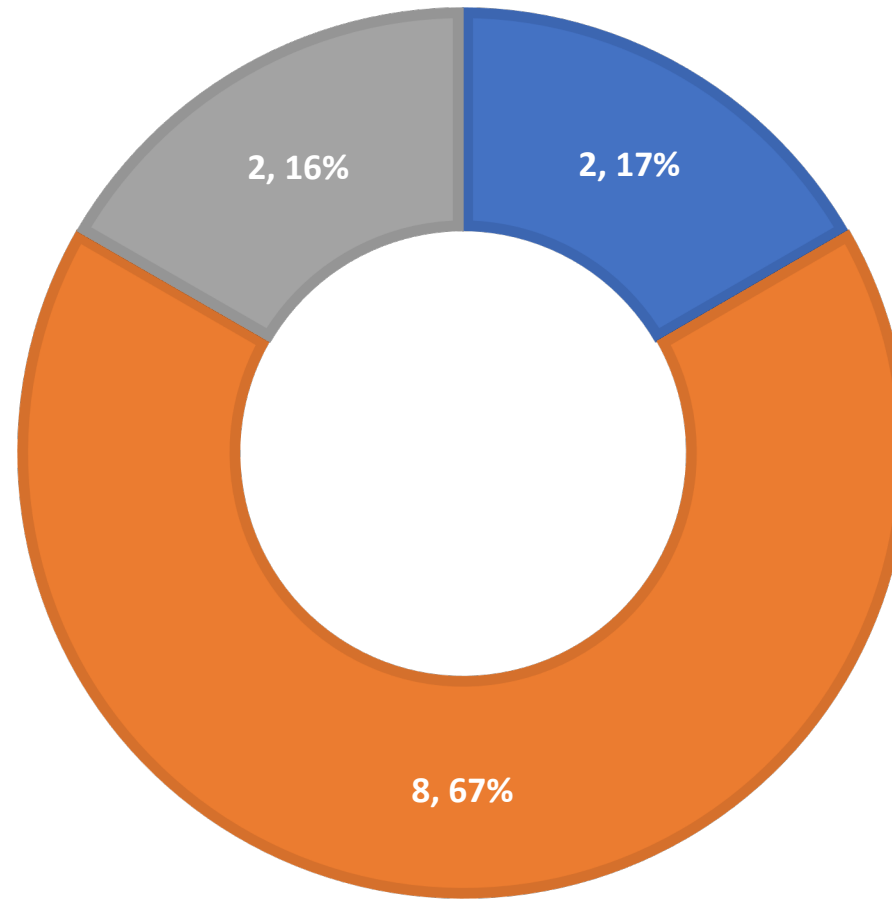


If not, what could have been done differently to make the program/service more useful? Select all that apply

- Incentives

Did you complete  
or graduate from  
the  
program/service?

- Yes
- No
- No Response



Please tell us why you did not complete or graduate from the program/service. Select all that apply.

I have not completed the program yet, but believe that I will

6

I was arrested

1

0 2 4 6 8



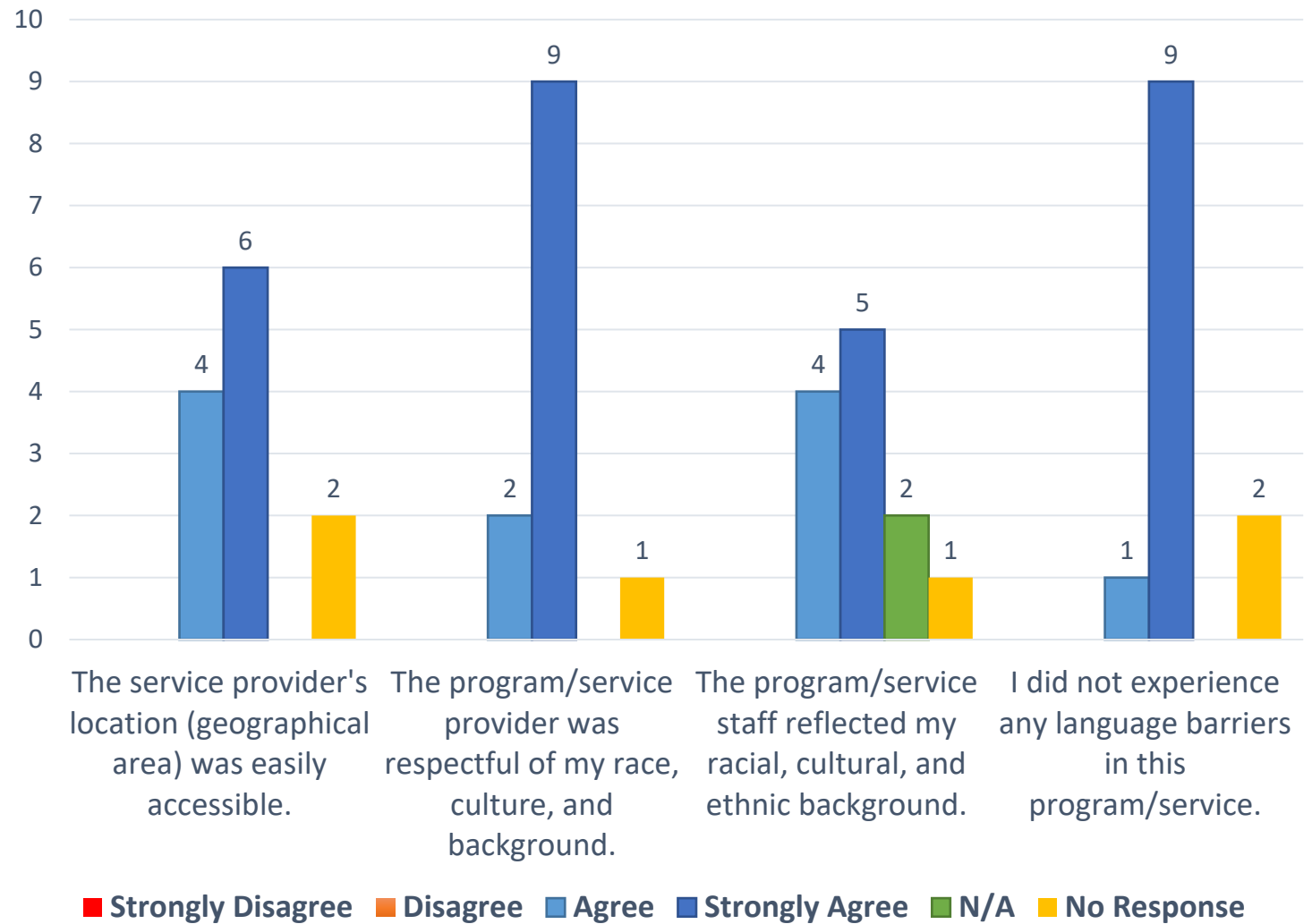
How could the program/service have been improved to better ensure that you finished? Select all that apply

- More individualized service (n=2)
- Incentives
- Childcare
- More focus on mental health issues (n=2)
- Other: More time in program

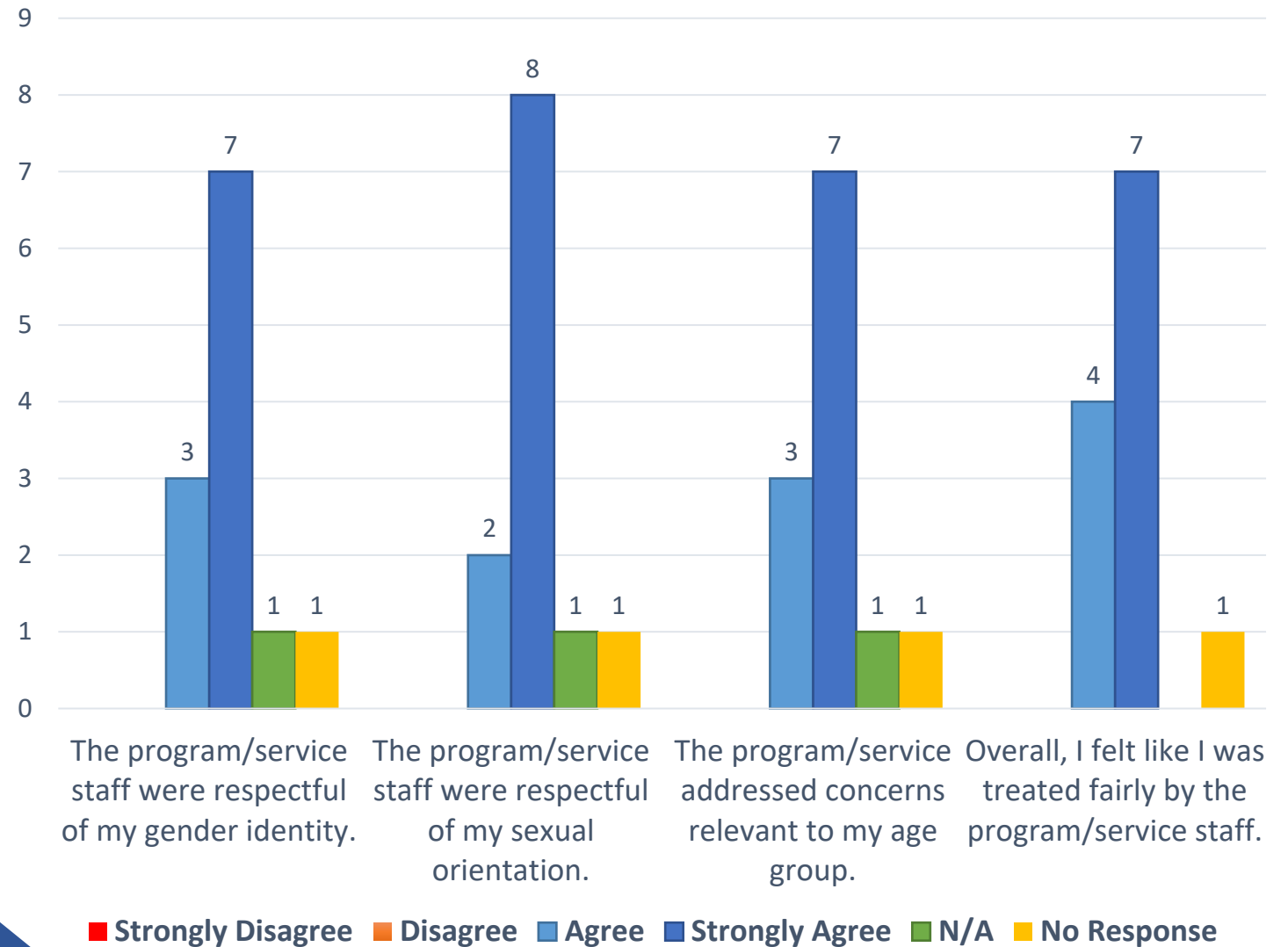
N=1 for each response unless otherwise noted

N=1 did not explain response

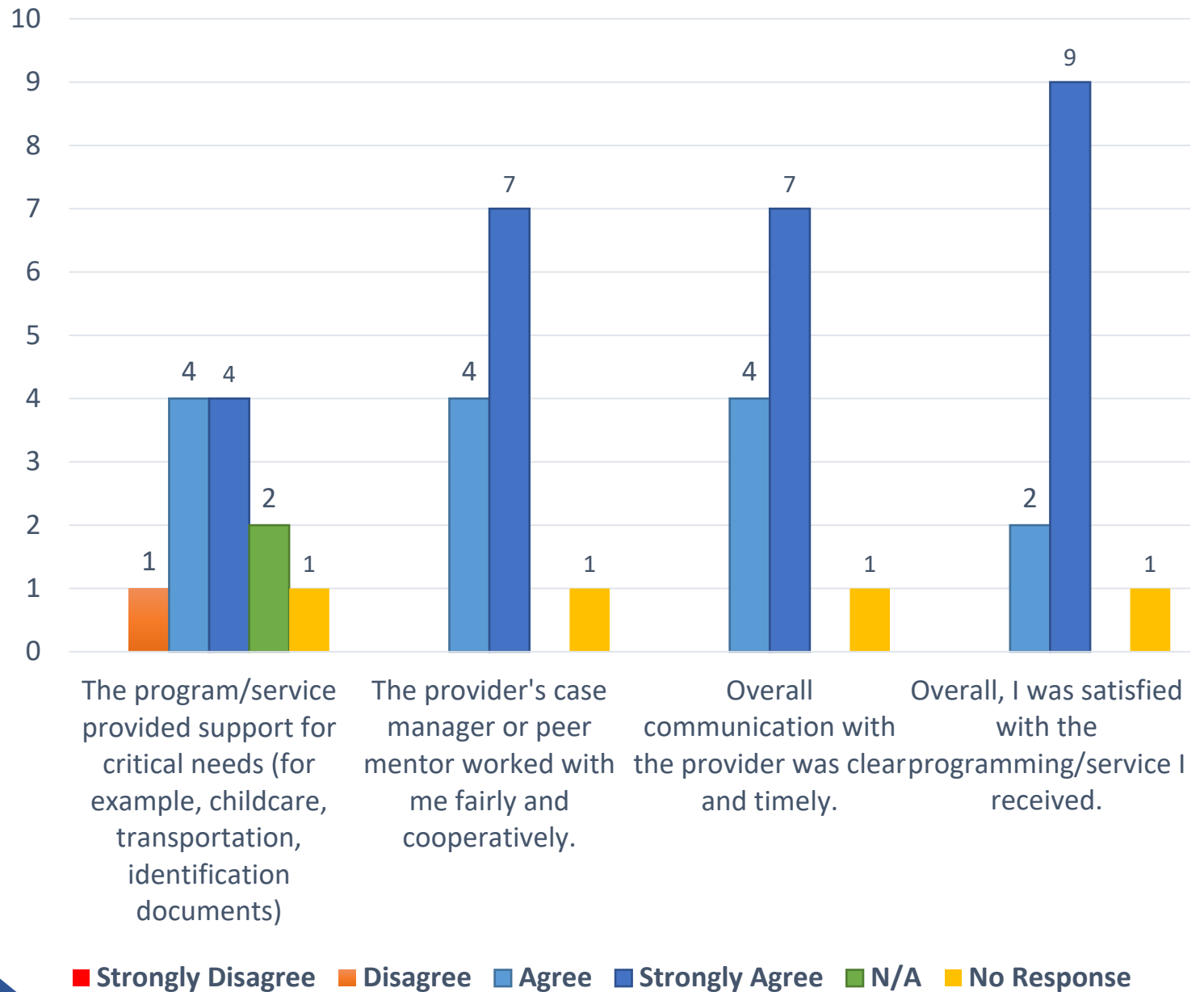
Please indicate to what extent you agree or disagree with each of the following statements



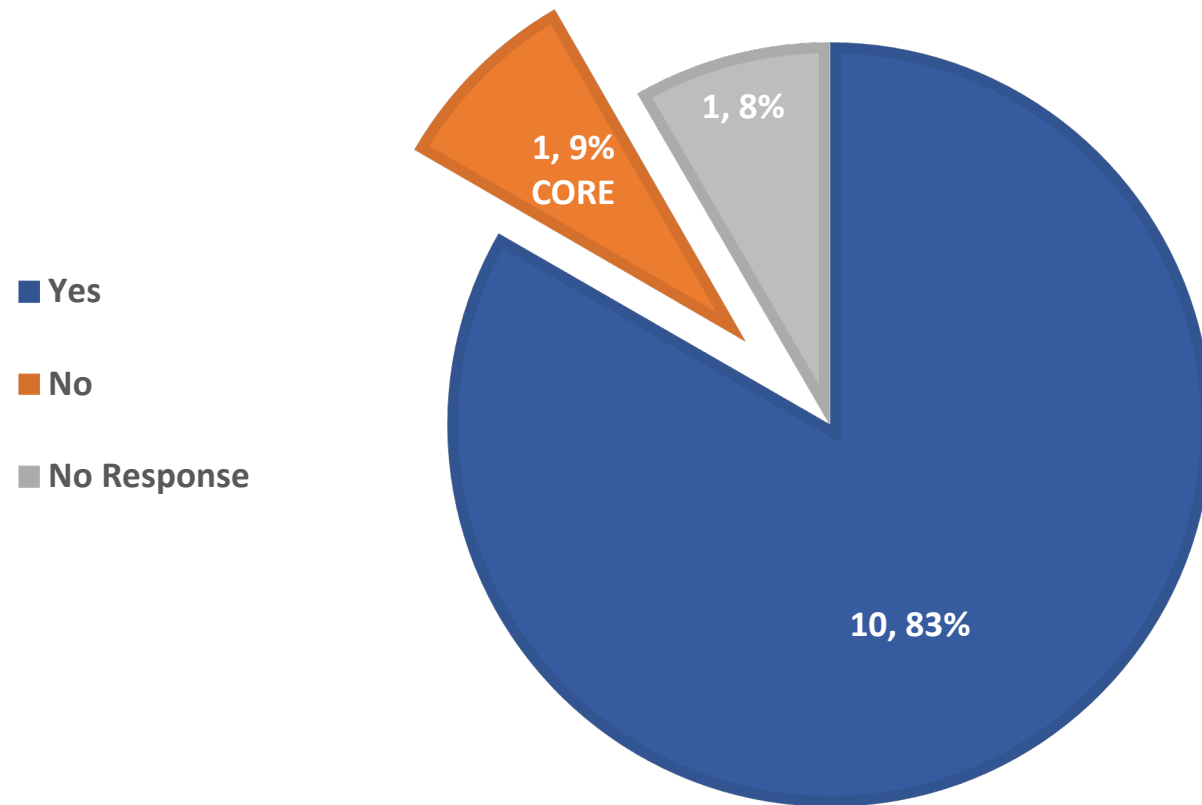
Please indicate to what extent you agree or disagree with each of the following statements



Please indicate to what extent you agree or disagree with each of the following statements

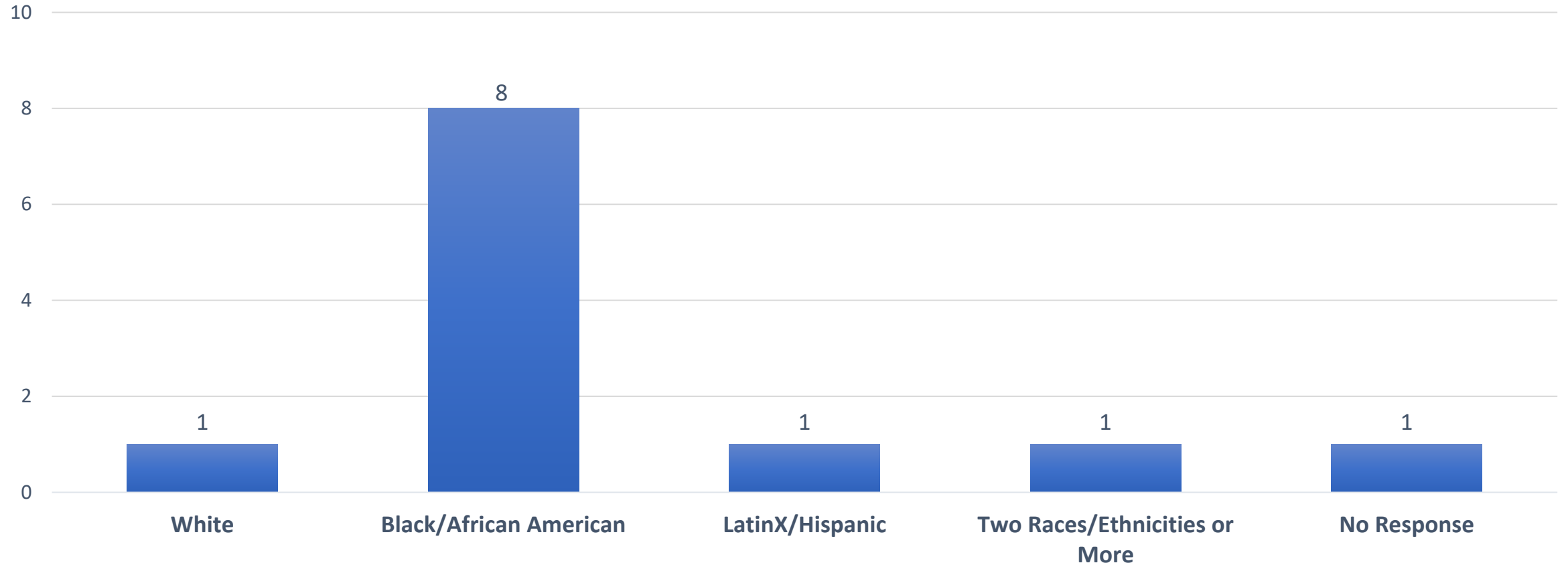


Did the program/service offer you any financial assistance (e.g. payments, vouchers, gift cards, bus passes/clipper cards, etc.)?

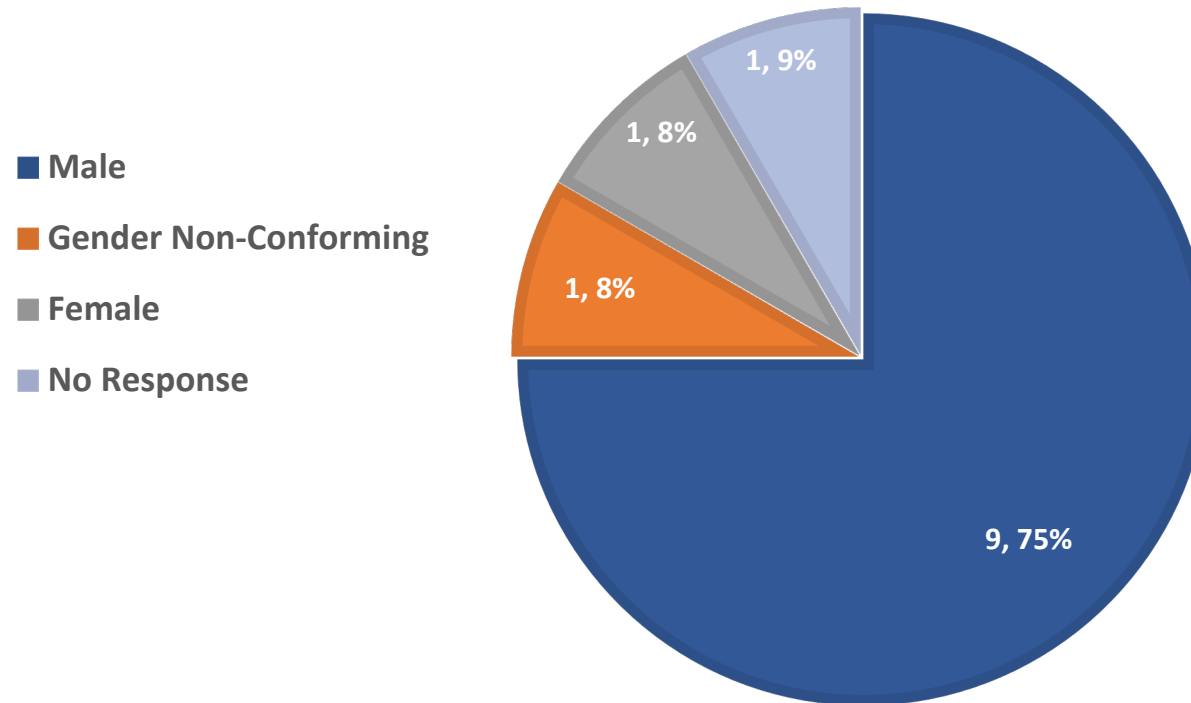




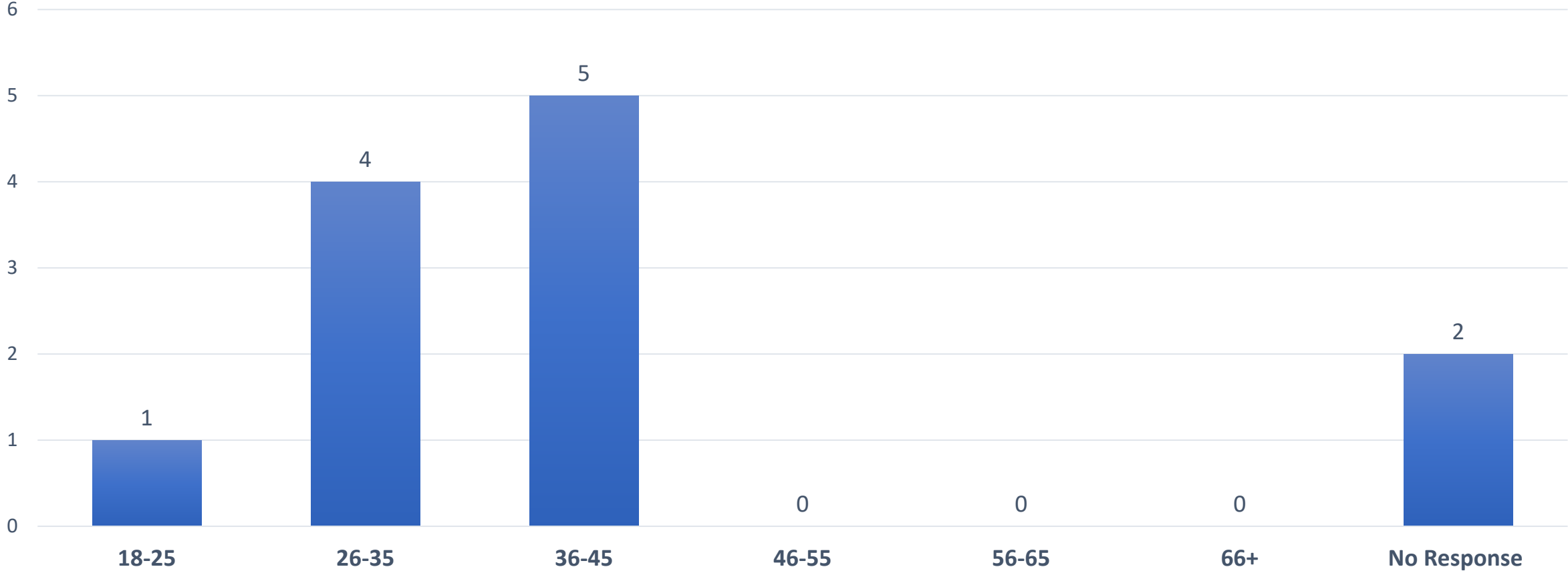
# What is your race/ethnicity? Select all that apply



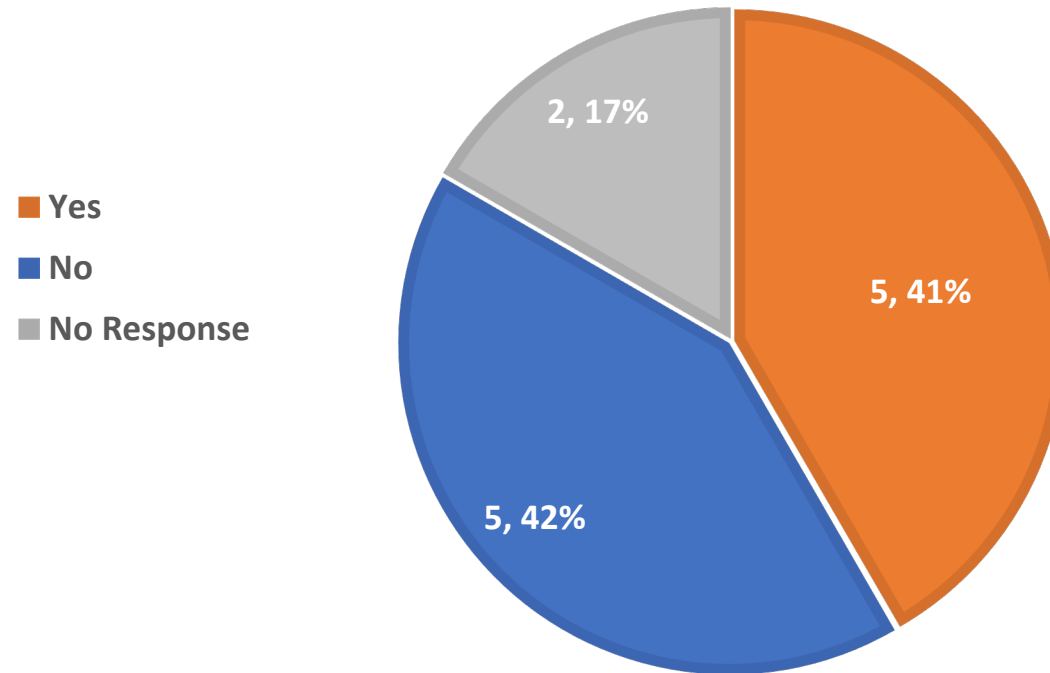
# What gender do you identify with?



# What is your age?



# Do you currently have a job where you receive a regular paycheck?



# Do you currently have a stable place to stay, live, or sleep?

