



# Welcome Home

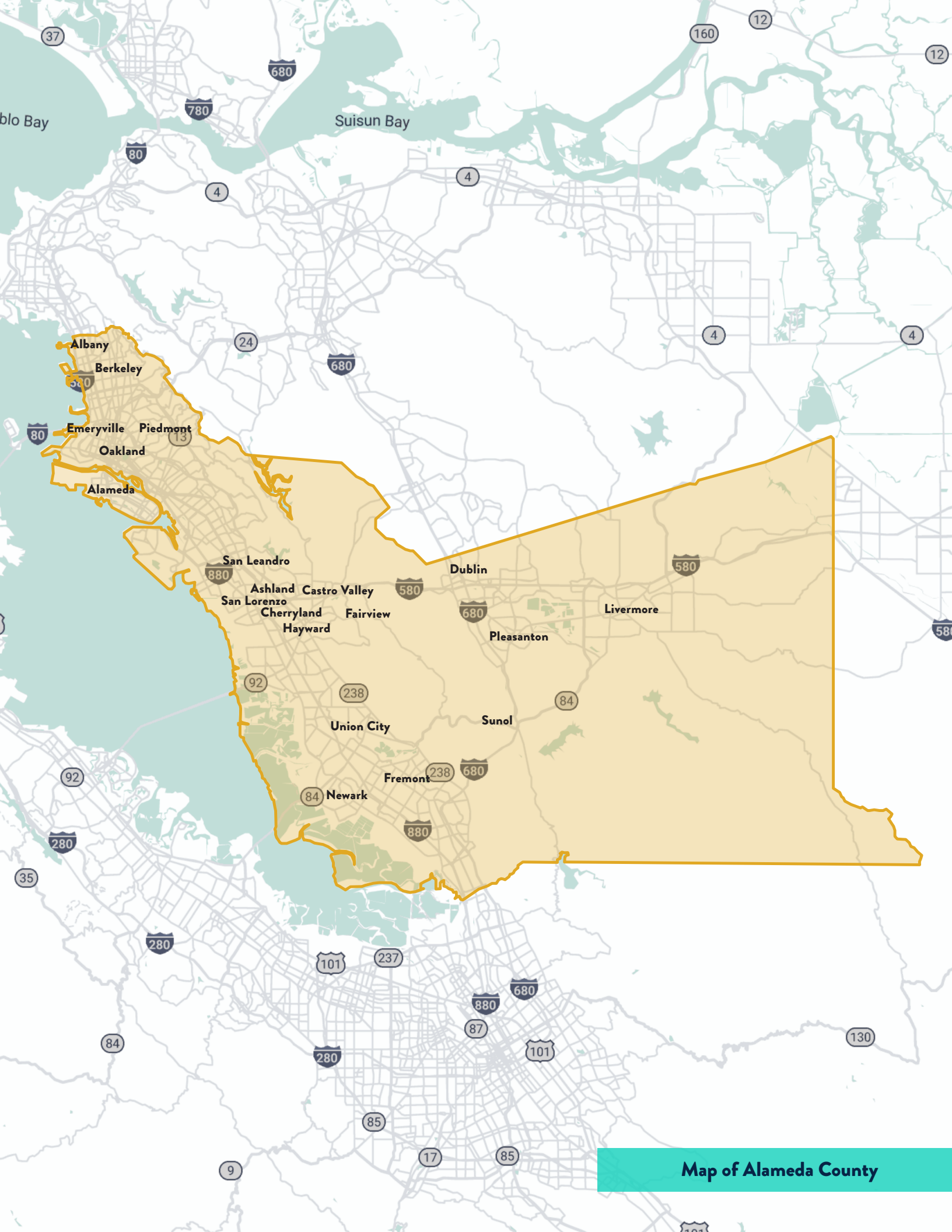


## Alameda County Reentry Resource Directory









Map of Alameda County

# LETTER FROM CHIEF WENDY STILL

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Hello and welcome home to Alameda County! You are a valued member of our community and you have been missed – as a family member, friend, coworker, and neighbor.

As you reenter the community, I want to tell you that the Alameda County Probation Department is here to support you every step of the way.

Our probation officers are trained to help you set goals and connect you to resources that will help you achieve them. The Alameda County Probation Department contracts with many community-based organizations that can provide supportive services in areas like housing, employment, family relationships, education, and substance abuse treatment. We also have funds to

assist you with paying for rent, food, and transportation.

This is a new beginning for you, and we are here to help. Things that have happened to you or that you have done in the past do not define you and should not limit your future possibilities. I believe very strongly that certain life circumstances can cause good people to make bad decisions. My hope is that you view this reentry period as the beginning of a new chapter in your life - one that is defined by healthy and safe choices.

As a society, we still have a lot of work to do to correct systemic racism and disparities in our education, housing, employment, health care, and criminal justice systems. The Alameda County Probation Department is committed to reducing racial and ethnic disparities in our community supervision system and to helping our clients overcome the impacts of past discrimination and inequality.



The reentry journey will not always be easy. You will face setbacks and obstacles, and sometimes you may feel like giving up. In those moments, please know that there are many people who want to help you succeed, both within the Alameda County Probation Department and within other county agencies and community organizations. Don't be afraid to ask for help as you navigate your reentry journey.

Remember that you are a survivor – of incarceration and of your past experiences. Being a survivor makes you resilient, and it means you have the inner strength needed to overcome challenges. It also means that your participation in the Alameda County community will make us all stronger.

I wish you much happiness and personal fulfillment in the days and years to come. Please stay safe and be well.

A handwritten signature in black ink, appearing to read 'Wendy S. Still', with a stylized flourish at the end.

Wendy S. Still, MAS  
Chief Probation Officer  
Alameda County Probation Department

# ABOUT THE DIRECTORY

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The *Welcome Home: Alameda County Reentry Resource Directory* was developed by the Alameda County Probation Department for the purpose of helping clients make a successful transition from prison or jail back to the community. The *Welcome Home Directory* provides contact and service information for county agencies and community-based organizations that support Alameda County residents with things like housing, employment, education, mental health, substance use, and family relationships. Listings in each section are not exhaustive but rather a selection of the resources that might be useful for individuals on probation in Alameda County.

The *Welcome Home Directory* is a project of the Pathways Home Initiative, a first-of-its-kind partnership between the Alameda County Probation Department and the California Department of Corrections and Rehabilitation that aims to improve the reentry process for clients returning to Alameda County from prison and jail. The initiative was partially funded by a Second Chance Act grant from the Bureau of Justice Assistance.

## HOW TO USE THE WELCOME HOME DIRECTORY

The *Welcome Home Directory* has been developed to help you find the services and resources you need to succeed on probation once you are back home. Listings marked as an **ACPD contracted service provider** are funded by the Alameda County Probation Department and offer free services to probation clients. These organizations will give probation clients preferred access.

The *Welcome Home Directory* is not a complete list of all resources in Alameda County, but it is a starting point as you plan your reentry. For more information and additional resource listings, you can dial 2-1-1 from your phone or visit [www.211alamedacounty.org](http://www.211alamedacounty.org).

If you have questions about any of the programs listed in this directory or aren't sure where to begin, you can start in the *General support services* section of this directory, which has listings for organizations that can help you navigate all the available services and programs. Your probation officer is also available to help you find services.

Please note that websites and telephone numbers contained in this directory may change over time. If you come across a program with outdated contact information, you can use the Internet to look up current information for the service provider. Your probation officer can also help you with this.



**ACPD Project team:**

The team of staff from the Alameda County Probation Department that developed the *Welcome Home Directory* includes probation officers, researchers, policy specialists, executives, consultants, program workers, and clerks, including formerly incarcerated individuals.

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**Graphic design and formatting:** Claire Helmer and Daniel Ruezga

**Cover image:** This powerful mural project that spells out, “ALL BLACK + TRANS + QUEER + NONBINARY + WOMAN + DISABLED + IMPRISONED LIVES MATTER,” was conceived by Kin Folkz of Spectrum Queer Media and co-designed by Kin Folkz of QueerArtsCenter.com with Guerrilla Davis, WeAreTheOnes, Janetta Johnson, and the Transgender Gender-Variant Intersex Justice Project. It was installed during the Black Lives Matter protest in Oakland in June 2020. Photo by JJ Harris.

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- Dr. Amy Lerman, Associate Dean, Professor of Public Policy and Political Science and Co-Director of The People Lab
- Dr. Meredith Sadin, Adjunct Assistant Professor and Faculty Affiliate at The People Lab.

# ALAMEDA COUNTY PROBATION DEPARTMENT OFFICES

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During your time on probation, you will likely need to visit your probation officer at one of our office locations.

We have offices in Oakland, San Leandro, Hayward, and Dublin, all of which are accessible by public transportation. AC Transit and Google Maps have mobile apps that can help you plan your route.

Our offices are open 8:00 am to 5:00 pm, Monday through Friday.

## ① Probation Center

400 Broadway, Oakland

Tel: (510) 268-7050

Nearby bus lines: 0, 12, 72, 72M, 72R

BART stations: 12th Street and Lake Merritt

## ② Juvenile Justice Center (JJC)

2500 Fairmont Drive, San Leandro

Tel: (510) 677-4970

Nearby bus lines: 35

BART station: Bay Fair (Alameda County runs a shuttle bus service to the JJC)

## ③ Hayward Office

24085 Amador Street, Hayward

Tel: (510) 670-5354

Nearby bus lines: 56, 60, 86

BART station: Hayward

## ④ Dublin Office

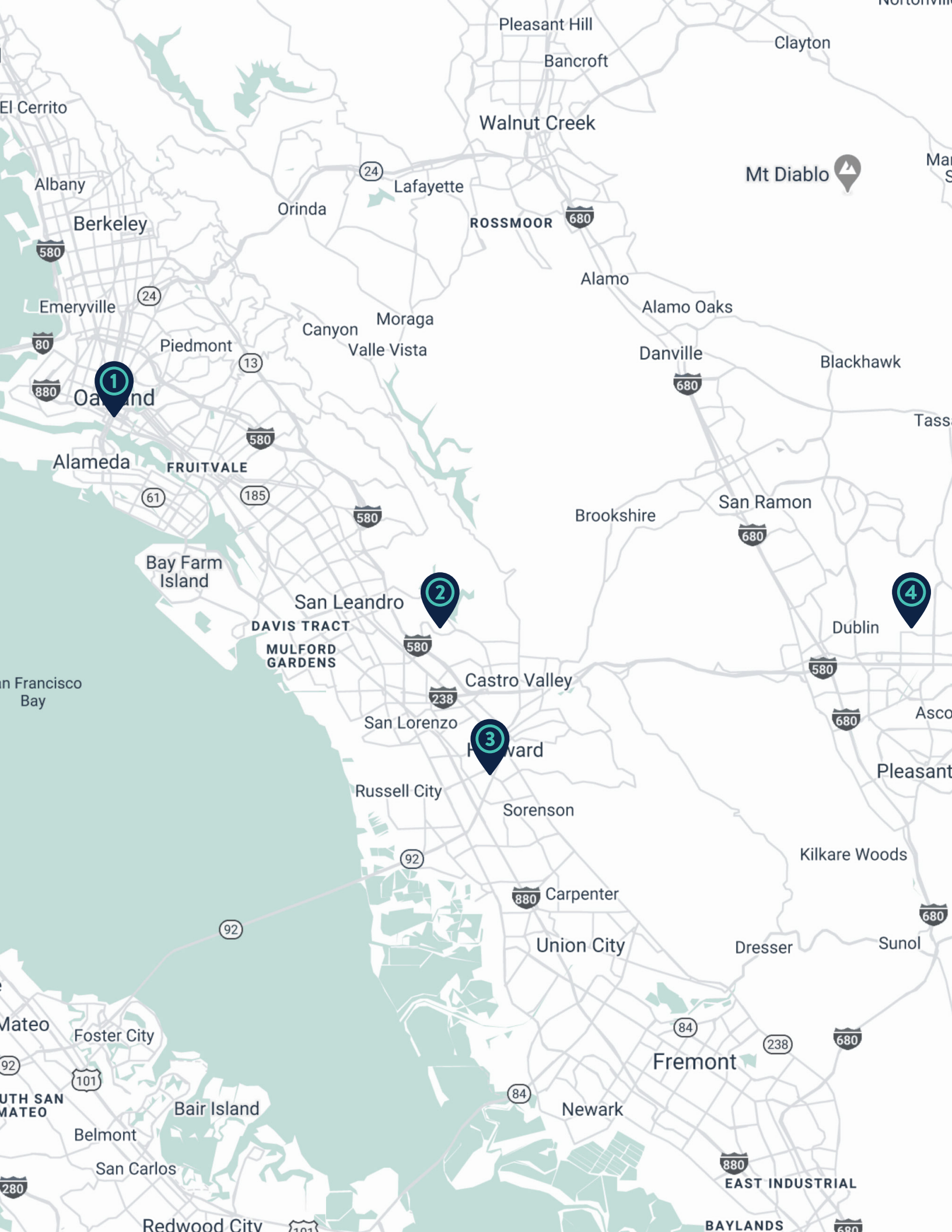
5149 Gleason Drive, Suite D115, Dublin

Tel: (925) 551-6878

Nearby bus lines: 1

BART stations: Dublin/Pleasanton





# ALAMEDA COUNTY SUPERIOR COURT LOCATIONS

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You may need to visit one of Alameda County's courthouses during your time on probation. There are nine courthouses located throughout Alameda County.

① **Berkeley Courthouse**

2120 Martin Luther King, Jr. Way, Berkeley  
Nearby bus lines: 12, 51B, 52, 79, 88, 604, 800  
BART station: Downtown Berkeley

② **Wiley W. Manuel Courthouse**

661 Washington Street, Oakland  
Nearby bus lines: 0, 12, 18, 19, 20, 51A, 62, 72, 72M, 72R, 96, 851  
BART station: 12th Street

③ **René C. Davidson Courthouse**

1225 Fallon Street, Oakland  
Nearby bus lines: 14, 29, 33, 40, 88, 96, 840  
BART station: 12th Street and Lake Merritt

④ **George E. McDonald Hall of Justice**

2233 Shoreline Drive, Alameda  
Nearby bus lines: 20, W  
No BART station

⑤ **Juvenile Justice Center (JJC)**

2500 Fairmont Drive, San Leandro  
Nearby bus lines: 35  
BART station: Bay Fair (Alameda County runs a shuttle bus service to the JJC)

⑥ **Hayward Hall of Justice**

24405 Amador Street, Hayward  
Nearby bus lines: 56, 60, 86  
BART station: Hayward

## ⑦ East County Hall of Justice

5151 Gleason Drive, Dublin

Nearby bus lines: 1

BART station: Dublin/Pleasanton

### ⑧ Gale-Schenone Hall of Justice

5672 Stoneridge Drive, Pleasanton

Nearby bus lines: 14

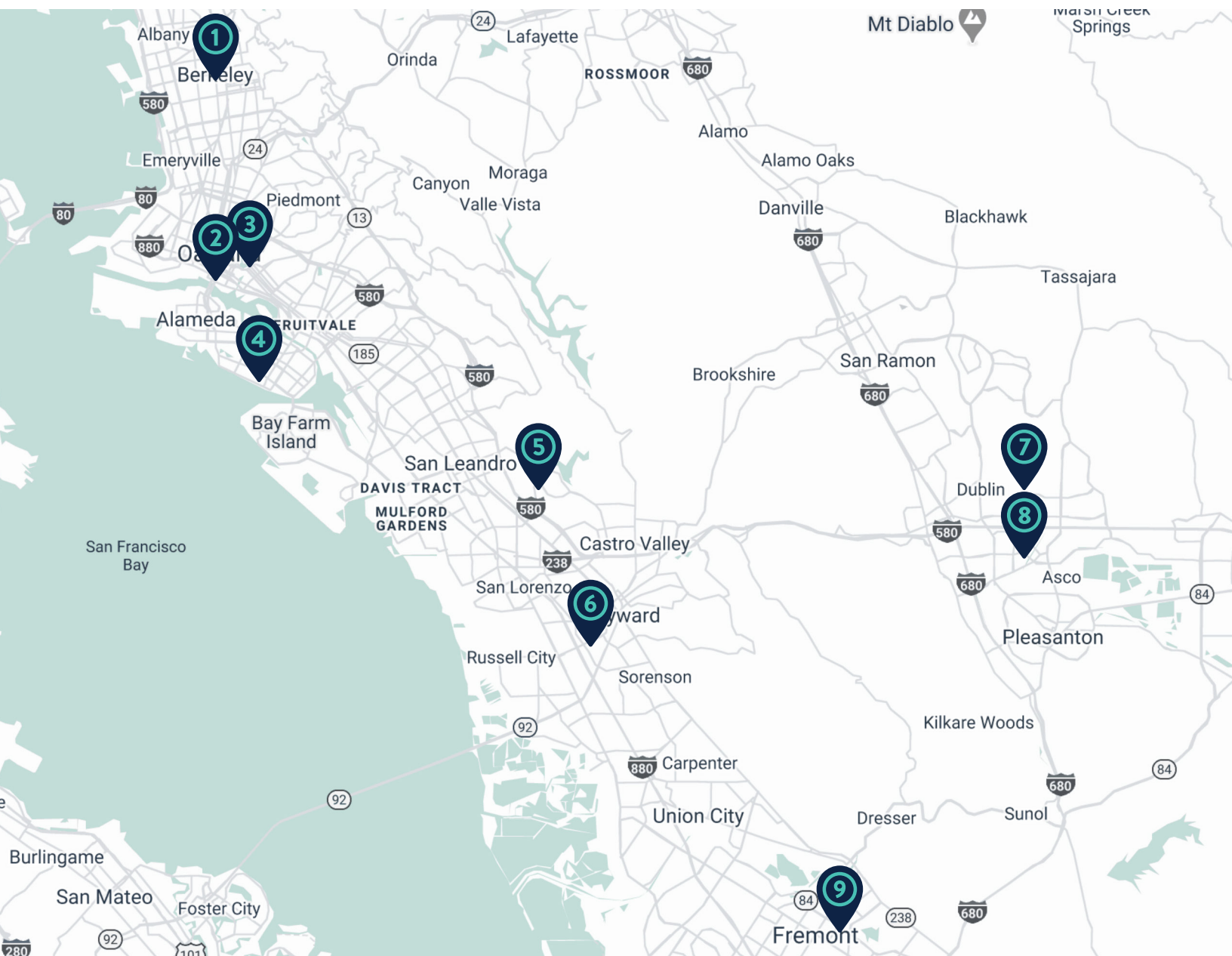
BART station: Dublin/Pleasanton

## ⑨ Fremont Hall of Justice

39439 Paseo Parkway, Fremont

Nearby bus lines: 99, 212, 251, 239, 801, U

BART station: Fremont



# ALAMEDA COUNTY BOARD OF SUPERVISORS

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Alameda County is governed by a five-member Board of Supervisors, each of whom is elected from a separate district where they live. Terms of office for supervisors are four years. Every two years, one of the supervisors is chosen as Board president. The Board President presides at all meetings of the Board and appoints committees to handle work involving the major programs of the County.

The Board performs the legislative and executive functions of the County's government. The duties of the Board of Supervisors are as follows:


- Appoint most County officers and employees, except elected officials.
- Provide for the compensation of all County officials and employees.
- Create officers, boards, and commissions as needed.
- Award all contracts for public works.
- Adopt an annual budget.
- Provide, publish, and enforce a complete code of rules prescribing the duties for each County department.
- Have an annual audit made of all County accounts, books, and records.
- Supervise the operations of departments and exercise executive and administrative authority throughout County government.
- Serve as an appellate body for employee grievances, planning, and zoning.

The Board of Supervisors meets at 10:45 a.m. on Tuesdays for meetings that are open to the public at the County Administration Building, located at 1221 Oak Street in Oakland (5th Floor Board Chambers). Community members are encouraged to attend these meetings. Community members may also visit their supervisor's county or district offices.


To learn more about the Alameda County Board of Supervisors, visit [www.acgov.org/board](http://www.acgov.org/board). To look up what district you are in, visit <https://www.acgov.org/ms/addresslookup/Default.aspx>.




## District 1 - David Haubert

	COUNTY OFFICE	DISTRICT OFFICE
	1221 Oak Street, Suite 536, Oakland Phone: (510) 272-6691	4501 Pleasanton Avenue, Pleasanton Phone: (925) 551-6995
<b>Cities in this district:</b> Dublin, Livermore, most of Fremont, and part of Sunol		


## District 2 - Richard Valle

	COUNTY OFFICE	DISTRICT OFFICE
	1221 Oak Street, Suite 536, Oakland Phone: (510) 272-6692	24301 Southland Drive, Suite 101, Hayward Phone: (510) 670-6150
<b>Cities in this district:</b> Hayward, Newark, Union City, north Fremont, and part of Sunol		


## District 3 - Wilma Chan

	COUNTY OFFICE	DISTRICT OFFICE
	1221 Oak Street, Suite 536, Oakland Phone: (510) 272-6693	15903 Hesperian Blvd, San Lorenzo Phone: (510) 278-0367
<b>Cities in this district:</b> Alameda, San Leandro, part of Oakland (Chinatown, San Antonio, Fruitvale and Melrose), San Lorenzo, Hayward Acres, and part of Ashland		

## District 4 - Nate Miley, Vice President

	COUNTY OFFICE	EDEN AREA DISTRICT OFFICE	PLEASANTON DISTRICT OFFICE
	1221 Oak Street, Suite 536, Oakland Phone: (510) 272-6694	20980 Redwood Road, Suite 250, Castro Valley Phone: (510) 670-5717	4501 Pleasanton Avenue, 2nd Floor, Pleasanton Phone: (925) 803-7959
<b>Cities in this district:</b> Pleasanton, Castlewood, Happy Valley areas, part of Oakland (Lower Hills, South Hills, and Elmhurst), Castro Valley, Cherryland, Fairview, and most of Ashland			

## District 5 – Keith Carson, President

	COUNTY OFFICE
	1221 Oak Street, Suite 536, Oakland Phone: (510) 272-6695
<b>Cities in this district:</b> Albany, Berkeley, Emeryville, Piedmont, and part of Oakland (West Oakland, North Oakland, and the North Hills)	

# GENERAL SUPPORT SERVICES

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Most of the organizations and resources provided in this directory are focused on specific areas of assistance, like housing or employment. However, there are also several organizations that can help you with the reentry process in general. Staff at these organizations can provide guidance on the reentry process, explain the services that are available to you, connect you to resources, and provide a helping hand when things feel overwhelming.



## CENTER OF REENTRY EXCELLENCE

The Alameda County Probation Department funds a drop-in resource center called the Center of Reentry Excellence (CORE). CORE is operated by the Felton Institute in partnership with Roots Community Health Center.

Counselors at CORE are available to help you access all of the services listed below.

- ▶ Education (high school diploma, GED/HiSET, college)
- ▶ Job training and placement
- ▶ Counseling and mental health
- ▶ Drug and alcohol treatment
- ▶ Housing
- ▶ Legal assistance
- ▶ Childcare and parenting
- ▶ Benefit enrollment
- ▶ Identification documents
- ▶ Transitional case management


CORE offers some services onsite, including case management and cognitive behavioral therapy. CORE counselors can also refer you to services provided by other organizations in the community. They are available to help you with whatever you need. Stop by CORE to introduce yourself and learn more:

- **Address:** 400 Broadway, 2nd floor, Oakland
- **Phone:** (510) 844-8242


## REENTRY SUPPORT

In addition to CORE, the Alameda County Probation Department partners with the organizations listed below to provide general reentry support to individuals on probation. These providers will help you navigate the many services available to you in Alameda County. Many of the people you will encounter through these organizations have experienced incarceration, so they have firsthand experience with the reentry process.


## ► Asian Prisoner Support Committee

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 313 13th Street, Oakland  <b>Phone Number:</b> (510) 320-8259  <b>Website:</b> <a href="http://www.asianprisonersupport.com">www.asianprisonersupport.com</a>	Asian Prisoner Support Committee helps adults reintegrate into their families and communities following a period of incarceration. The program specializes in support for people from Asian and Pacific Islander (API), immigrant, and refugee backgrounds.	<ul style="list-style-type: none"> <li>▶ Family reunification</li> <li>▶ Peer support</li> <li>▶ Service referrals</li> <li>▶ Service navigation</li> </ul>
 <b>Other languages</b>		

## ► Building Opportunities for Self-Sufficiency (BOSS)


PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> West Oakland Hub 2811 Adeline Street, Oakland  Downtown Oakland Hub 1600 San Pablo Avenue, Oakland  East Oakland Hub 9006 MacArthur Avenue, Oakland  <b>Phone Numbers:</b> West Oakland Hub 510-844-8580  Downtown Oakland Hub 510-844-8221  East Oakland Hub 510-957-6160  <b>Website:</b> <a href="http://www.self-sufficiency.org">www.self-sufficiency.org</a>	BOSS provides a range of services to homeless, poor, and formerly incarcerated individuals in the areas of employment, education, housing, peer support, and leadership development.	<ul style="list-style-type: none"> <li>▶ Peer support</li> <li>▶ Barrier removal</li> <li>▶ Family reunification</li> <li>▶ Service referrals</li> </ul>
 <b>ACPD contracted service provider</b>		

## ► Centerforce




PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1904 Franklin Street, Suite #418, Oakland  <b>Phone Number:</b> (510) 834-3457  <b>Website:</b> <a href="http://www.centerforce.ngo">www.centerforce.ngo</a>	Centerforce offers a continuum of services to individuals prior to and following release from incarceration.	<ul style="list-style-type: none"> <li>▶ Case management</li> <li>▶ Family reunification</li> <li>▶ Parenting classes</li> <li>▶ Substance use disorder counseling</li> <li>▶ Gender responsive reentry services</li> </ul>
 <b>ACPD contracted service provider</b>		




## ► Community & Youth Outreach

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 303 Hegenberger Road, Suite 301, Oakland <b>Phone Number:</b> (510) 969-8708 <b>Website:</b> www.cyoinc.org	CYO provides outreach, mentoring, case management, and support to youth and young adults in Oakland who are at high risk for being victims or perpetrators of violence.	<ul style="list-style-type: none"> <li>► Case management</li> <li>► Service referrals</li> </ul>
 <b>ACPD contracted service provider</b>		


## ► Men of Valor Academy (MOVA)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 6118 International Boulevard, Oakland <b>Phone Number:</b> (510) 567-1308	Men of Valor Academy provides residential housing, employment, education, and mentorship services to adult males on probation.	<ul style="list-style-type: none"> <li>► Peer support</li> <li>► Service navigation</li> </ul>
 <b>Must be male</b>  <b>Must be on probation</b>  <b>ACPD contracted service provider</b>		

## ► Swords to Plowshares

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 2719 Telegraph Avenue, Oakland <b>Phone Number:</b> (415) 727-8387 <b>Website:</b> www.swords-to-plowshares.org	Swords to Plowshares offers employment and job training, supportive housing programs, permanent housing placement, counseling and case management, and legal services to homeless or low-income veterans.	<ul style="list-style-type: none"> <li>► Needs assessment</li> <li>► Counseling and case management</li> <li>► Program, service, and community referrals</li> </ul>
 <b>Must be a military veteran</b>		

## ► Tri-Cities Community Development Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 37620 Fillbert Street, Newark <b>Phone Number:</b> (510) 790-9092 <b>Website:</b> www.tricitiescdc.com	Tri-Cities provides job readiness training programs that prepare participants to get, keep, and excel at a new job.	<ul style="list-style-type: none"> <li>► Family reunification</li> <li>► Peer support</li> <li>► Free food and gently-used clothing</li> </ul>
 <b>ACPD contracted service provider</b>		

## 211

211 is a free and confidential service that provides easy access to information on services available in Alameda County. 211 operates 24 hours a day, 7 days a week and is available in multiple languages.

Dial 2-1-1 on your phone and you will be connected to a trained professional who will assess your needs and provide information for organizations or services in Alameda County that may be helpful. You can also text 898211 or visit the 211 website at [www.211alamedacounty.org](http://www.211alamedacounty.org).



211 is your best resource if you need immediate services, like same-day housing.







Aerial view of Oakland



# CRISIS SUPPORT AND HOTLINES

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Alameda County operates several crisis support lines and facilities. If you are in crisis, please contact one of the following support resources as soon as possible. Unless otherwise noted, these services are available 24 hours a day, 7 days a week.

If you are experiencing a life-threatening emergency, call 9-1-1.





## TELEPHONE AND TEXT LINES

### ▶ **Mental health crisis**

- ▶ Alameda County Acute Crisis Care and Evaluation for Systemwide Services: (800) 491-9099
- ▶ Alameda County Crisis Support Services: (800) 309-2131

### ▶ **Suicide prevention**

- ▶ Alameda County Suicide Prevention: (800) 309-2131
- ▶ Nationwide Suicide Prevention: (800) 273-8255

**Alameda County Behavioral Health Care Services referral helplines for non-English speakers and deaf or hard of hearing individuals**

**Asian language:** (510) 569-7200

**Spanish language:**

Oakland: (510) 535-6200

Hayward: (510) 881-5921

**Deaf:** 1-510-957-5465

**Hard of hearing:** 1-510-984-1654 (video phone)

### ▶ **Alameda County Crisis Support Services Text Line:**

- ▶ Text the word “safe” to 20121 between 4:00p.m. and 11:00 p.m., 7 days a week

## MOBILE RESPONSE

### ▶ **Mobile Crisis Team for Berkeley and Albany:** (510) 981-5254

### ▶ **Mobile Crisis Team for all other Alameda County cities:** (510) 891-5600

## FACILITIES

### ▶ **John George Psychiatric Hospital:** (510) 346-1300

### ▶ **Cherry Hill Detoxification Services Program:** (866) 866-7496

## SPECIALIZED CRISIS SUPPORT LINES

### ▶ **Domestic violence**

- ▶ Alameda County Mobile Response Team: (800) 947-8301
- ▶ National Hotline: (800) 799-7233

### ▶ **Sexual violence**

- ▶ Bay Area Women Against Rape (BAWAR) Sexual Assault Crisis Hotline: (510) 845-7273

► **Parenting stress**

- Alameda County hotline: (800) 829-3777

► **Child abuse or neglect**

- Alameda County hotline: (510) 259-1800

**Note:** *The identity of the person reporting suspected abuse or neglect is kept confidential unless the reporting party waives confidentiality.*

► **Senior citizens**

- Institute on Aging's friendship line: (800) 971-0016
- Alameda County hotline for elder abuse or neglect: (510) 577-3500

**Note:** *The identity of the person reporting suspected abuse or neglect is kept confidential unless the reporting party waives confidentiality.*



## ALAMEDA COUNTY FAMILY JUSTICE CENTER

The Alameda County Family Justice Center is made up of over 30 onsite and 50 offsite agencies and programs that provide support to individuals and families who have experienced domestic violence, sexual assault and exploitation, child abuse, elder or dependent adult abuse, or stalking.

The center offers the following services:

- ▶ Domestic violence counseling
- ▶ Sexual assault counseling
- ▶ Restraining orders
- ▶ Case management
- ▶ Trauma recovery services
- ▶ Safety planning
- ▶ Children's counseling
- ▶ Parenting support
- ▶ Shelter and housing assistance
- ▶ Victims Compensation Program application assistance
- ▶ Safe at Home application assistance
- ▶ Self-sufficiency program: financial literacy, professional development, resume writing and interviewing skills
- ▶ Legal advice clinic
- ▶ Immigration clinic

**Address:** 470 27th Street, Oakland

**Main phone:** (510) 267-8800

**Website:** [www.acfjc.org](http://www.acfjc.org)





# HOUSING

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The cost of housing in the Bay Area is very high and it can be challenging to find an affordable place to live. However, there are a lot of people and organizations available to help you find affordable and stable housing.

The Alameda County Probation Department funds several housing programs for clients on probation, so talk to your probation officer as soon as possible if you need housing.





## TYPES OF HOUSING

### ► **Emergency shelters**

Emergency shelters provide an immediate place to stay for short periods of time. They often provide connections to services and options for longer-term housing.

### ► **Transitional housing**

Transitional housing is a type of temporary accommodation that typically includes supportive services like job training, counseling, and referrals to services in the community. Transitional housing is intended to move individuals and families into permanent housing within 24 months or less.

### ► **Permanent supportive housing**

Permanent supportive housing is intended to help homeless persons with disabilities live independently. Individuals are connected to permanent, affordable housing and provided supportive services in areas such as mental health and substance use.

### ► **Sober living facilities**

Sober living facilities are special housing programs that offer accommodation in an environment that is free of drugs and alcohol. They provide various services for residents, including substance abuse treatment, support groups, and counseling. See the *Drug and alcohol treatment* section for more information about sober living facilities in Alameda County.

### ► **Permanent housing**

Permanent housing refers to an apartment or house that you rent on your own. Visit the Alameda County Housing Portal to search for affordable housing options in your area:

[housing.acgov.org](https://housing.acgov.org). You can also use the following sites to search for local rental options:

- [www.craigslist.org](https://www.craigslist.org)
- [www.apartments.com](https://www.apartments.com)
- [www.padmapper.com](https://www.padmapper.com)
- [www.forrent.com](https://www.forrent.com)
- [www.rentcafe.com](https://www.rentcafe.com)

For apartment or house rentals, the person or company renting the property will likely ask you to complete a rental application. As part of the application process, they will check your credit history. They may also ask to speak with a reference – someone who has rented to you before and can confirm that you are a good tenant.

If you are approved to rent an apartment or house, you will usually need to provide a security deposit and sign a lease for a specific period of time.

## HOUSING OPTIONS IN ALAMEDA COUNTY

If you ever need immediate housing, dial 2-1-1 to call the county's services information line. A representative will help you find safe and appropriate shelter and provide information about your short-term housing options.

You may also explore housing available through the organizations listed below.

### ► Abode Services

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 40849 Fremont Boulevard, Fremont <b>Phone Number:</b> (510) 657-7409 <b>Website:</b> <a href="http://www.abodeservices.org">www.abodeservices.org</a>	Abode Services helps low-income people, including those with special needs, secure stable and supportive housing.	<ul style="list-style-type: none"><li>► Emergency shelter</li><li>► Rent payment support</li><li>► Permanent supportive housing</li></ul>
✓ ACPD contracted service provider		

### ► Arukah House

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1141 Catalina Drive #181, Livermore <b>Phone Number:</b> (925) 241-5092 <b>Website:</b> <a href="http://www.arukahweb.org">www.arukahweb.org</a>	Arukah House is a Christian men's transitional care home providing stable housing for men that have recently been released from prison and/or who are currently homeless. Residents of Arukah House enroll in a 1-year live-in program, are assigned a case manager, and receive food and vocational training.	<ul style="list-style-type: none"><li>► Transitional housing</li></ul>

### ► Bay Area Community Services

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 390 40th Street, Oakland <b>Phone Number:</b> (510) 613-0330 <b>Website:</b> <a href="http://www.bayareacs.org">www.bayareacs.org</a>	Bay Area Community Services operates the 90-bed Holland Hotel, which provides private housing units for homeless individuals for two weeks to six months. Staff work with residents during their stay to identify long-term housing.	<ul style="list-style-type: none"><li>► Transitional housing</li></ul>
✓ ACPD contracted service provider		


## ► Berkeley Food And Housing Project

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3225 Adeline Street, Berkeley  <b>Phone Number:</b> (510) 649-4965  <b>Website:</b> www.bfhp.org	Berkeley Food and Housing Project provides emergency food, emergency shelter, transitional housing, rapid rehousing, and permanent supportive housing to individuals and families experiencing homelessness.	<ul style="list-style-type: none"> <li>► Emergency shelter</li> <li>► Transitional housing (for military veterans only)</li> <li>► Rent payment support</li> <li>► Permanent supportive housing</li> </ul>

## ► Building Futures

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1840 Fairway Drive, San Leandro  <b>Phone Number:</b> (510) 357-0205  <b>Website:</b> www.bfwc.org	Building Futures operates four shelters and three housing resource centers for homeless women and children.	<ul style="list-style-type: none"> <li>► Emergency shelter</li> <li>► Linkages to permanent supportive housing and rent payment support</li> </ul>

## ► Building Opportunities for Self-Sufficiency (BOSS)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 8425 MacArthur Boulevard, Oakland  <b>Phone Number:</b> (510) 957-6465  <b>Website:</b> www.self-sufficiency.org	BOSS's Hope Reentry Campus offers dormitory-style interim housing and onsite services for individuals returning from incarceration. BOSS also provides housing support services and referrals to shelters.	<ul style="list-style-type: none"> <li>► Transitional housing</li> <li>► Rent payment support</li> <li>► Housing search navigation</li> </ul>
 <b>ACPD contracted service provider</b>		


## ► CAREavan

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 33997 Alvarado-Niles Road, Union City 505 H Street, Union City 725 Whipple Road, Union City  <b>Phone Numbers:</b> (510) 675-5482, (510) 675-5821, (510) 476-2755	CAREavan provides individuals who are temporarily homeless and living in their vehicles a safe place to park and sleep overnight.	<ul style="list-style-type: none"> <li>► Overnight parking from 8:00pm to 7:00am.</li> <li>► Some locations provide showers, toiletries, food, clothing, a washer and dryer, and internet access.</li> </ul>


## ► Catholic Charities East Bay

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Phone Number:</b> (510) 768-3100 <b>Website:</b> www.cceb.org	Catholic Charities provides one-time financial assistance to pay back rent, a security deposit, or utility payments.	<ul style="list-style-type: none"> <li>► Rent payment support</li> </ul>

## ► Covenant House

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 200 Harrison Street, Oakland <b>Phone Number:</b> (510) 379-1010 <b>Website:</b> www.covenanthousecalifornia.org	Covenant House California provides shelter and services to homeless youth ages 18-24.	<ul style="list-style-type: none"> <li>► Emergency shelter</li> <li>► Transitional housing</li> <li>► Rent payment support</li> <li>► Move-in cost payments</li> <li>► Housing search navigation</li> </ul>
 <b>Must be ages 18 to 24</b>		

## ► East Oakland Community Project (EOCP)


PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 7515 International Boulevard, Oakland <b>Phone Number:</b> (510) 532-3211 <b>Website:</b> www.eocp.net	East Oakland Community Project is a multi-service center offering emergency and transitional housing in Alameda County.	<ul style="list-style-type: none"> <li>► Emergency shelter</li> <li>► Transitional housing</li> </ul>
 <b>ACPD contracted service provider</b>		

## ► Eden Council for Hope and Opportunity (ECHO) Housing


PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 22551 2nd Street # 200, Hayward 141 N. Livermore Avenue, Livermore <b>Phone Numbers:</b> Hayward: (510) 581-9380 Livermore: (925) 449-7340 <b>Website:</b> www.echofairhousing.org	ECHO Housing promotes equal access in housing and provides support services that aid in the prevention of homelessness.	<ul style="list-style-type: none"> <li>► Rent payment support</li> <li>► Move-in cost payments</li> <li>► Fair housing services</li> <li>► Housing search navigation</li> <li>► Referrals and matching for shared housing</li> <li>► First-time home buyer counseling</li> </ul>





## ► Genesis Worship Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 2708 Ritchie Street, Oakland  <b>Phone Number:</b> (510) 633-8111  <b>Website:</b> <a href="http://www.genesisworshipcenter.com">www.genesisworshipcenter.com</a>	Genesis Worship Center operates Fresh Start Academy, a 12-unit transitional housing and self-sufficiency program in East Oakland. Kingdom Builder's Dream Center will provide transitional housing for up to 39 individuals with case management, meals, and job development.	► Transitional housing
 <b>ACPD contracted service provider</b>		


## ► Kingdom Builders

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 2321 International Boulevard, Oakland  <b>Phone Number:</b> (510) 326-2446  <b>Website:</b> <a href="http://kingdombuilderscf.org/dream-center">kingdombuilderscf.org/dream-center</a>	Kingdom Builder's Dream Center will provide transitional housing for up to 39 individuals with case management, meals, and job development.	► Transitional housing
 <b>ACPD contracted service provider</b>		


## ► Men of Valor

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 6118 International Boulevard, Oakland  <b>Phone Number:</b> (510) 567-1308	Men of Valor Academy provides transitional housing for up to 35 adult males on probation.	► Transitional housing
 <b>Men only</b>  <b>ACPD contracted service provider</b>		


## ► Oakland Catholic Worker

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 4848 International Boulevard, Oakland  <b>Phone Number:</b> (510) 533-7375  <b>Website:</b> <a href="http://www.oaklandcatholicworker.org">www.oaklandcatholicworker.org</a>	Oakland Catholic Worker provides housing for Latin American migrants (adults or families) for up to four months.	► Transitional housing
 <b>Must be a Spanish-speaking immigrant or refugee who recently arrived in the United States</b>		


## ► Oakland Elizabeth House

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 6423 Colby Street, Oakland</p> <p><b>Phone Number:</b> (510) 658-1380</p> <p><b>Website:</b> <a href="http://www.oakehouse.org">www.oakehouse.org</a></p>	<p>Oakland Elizabeth House offers a residence to women with children who have experienced the poverty of homelessness, violence, and addiction. Residents pay a modest monthly rent that includes utilities and most food needs. Families live at the house for an average of one year.</p>	<ul style="list-style-type: none"> <li>► Transitional housing</li> </ul>
<p> <b>Women and children only</b></p>		

## ► Operation Dignity

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 3850 San Pablo Avenue, Suite 102, Emeryville</p> <p><b>Phone Number:</b> (510) 287-8465</p> <p><b>Website:</b> <a href="http://www.operationdignity.org">www.operationdignity.org</a></p>	<p>Operation Dignity provides shelter and supportive services to military veterans who are homeless or at risk of homelessness.</p>	<ul style="list-style-type: none"> <li>► Emergency shelter</li> <li>► Transitional housing</li> <li>► Permanent supportive housing</li> </ul>
<p> <b>Must be a military veteran</b></p>		

## ► Partnership For Affordable Housing

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 6031 Camden Street, Oakland</p> <p><b>Phone Number:</b> 510-430-0300</p> <p><b>Website:</b> <a href="http://www.pahcanhelp.org">www.pahcanhelp.org</a></p>	<p>Partnership for Affordable Housing is a group of licensed clinical social workers organized to provide temporary housing assistance and basic life essential services to individuals and families experiencing temporary displacement.</p>	<ul style="list-style-type: none"> <li>► Transitional housing</li> </ul>
<p> <b>Women only</b></p>		

## ► Phatt Chance Community Services

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1905 90th Avenue, Oakland <b>Phone Number:</b> (415) 822-9922 <b>Website:</b> www.phattchance.org	Phatt Chance Community Services provides safe, clean, and sober housing and reintegration services to formerly incarcerated men, veterans, and those with mental health diagnoses without alternative housing or support.	► Transitional housing
ⓘ Men only    ✓ Spanish		

## ► Ruby's Place

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 20880 Baker Road, Castro Valley <b>Phone Number:</b> (888) 339-7233 <b>Website:</b> www.rubysplace.org	Ruby's Place operates two shelters - one for women and children who have experienced domestic violence or human trafficking (Hayward) and one for men who have experienced human trafficking (Oakland). Ruby's Place also provides transitional housing and a rental subsidy program through private landlords.	► Emergency shelter ► Transitional housing ► Rent payment support


## ► Seventh Step Foundation

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 475 Medford Avenue, Hayward <b>Phone Number:</b> (510) 278-0230 <b>Website:</b> www.seventhstepfoundation.org	Seventh Step Foundation operates three transitional housing residential homes in the Cherryland district of Hayward.	► Transitional housing
✓ ACPD contracted service provider		

## ► Side By Side

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 22245 Main Street, Suite 200, Hayward <b>Phone Number:</b> (510) 727-9401 <b>Website:</b> www.sidebysideyouth.org	Side By Side's Real Alternatives program offers a continuum of transitional housing opportunities for current and former foster youth and those on probation ages 16 to 24.	► Transitional housing
ⓘ Must be ages 16 to 24		


## ► Swords to Plowshares

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 2719 Telegraph Avenue, Oakland  <b>Phone Number:</b> (415) 727-8387  <b>Website:</b> <a href="http://www.swords-to-plowshares.org">www.swords-to-plowshares.org</a>	Swords to Plowshares offers employment and job training, supportive housing programs, permanent housing placement, counseling and case management, and legal services to homeless or low-income veterans.	<ul style="list-style-type: none"> <li>► Emergency shelter</li> <li>► Transitional housing</li> <li>► Permanent supportive housing</li> <li>► Rent payment support</li> <li>► Eviction prevention</li> </ul>
 <b>Must be a military veteran</b>		

## ► Tri-Valley Haven

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3663 Pacific Avenue, Livermore  <b>Phone Number:</b> (925) 449-5845  <b>Website:</b> <a href="http://www.trivalleyhaven.org">www.trivalleyhaven.org</a>	Tri-Valley Haven's 16-bed Sojourner House provides temporary shelter for homeless families. The facility has separate bedrooms for family units, a stocked kitchen, three full baths, and laundry facilities. Sojourner House is the only homeless shelter in the Tri-Valley Area that accepts two-parent families, single fathers with children, and families with teenage boys. Residents can stay for up to 6 months.	<ul style="list-style-type: none"> <li>► Transitional housing</li> <li>► Housing search navigation</li> </ul>

## ► Women's Daytime Drop-In Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 2218 Acton Street, Berkeley  <b>Phone Number:</b> (510) 548-2884  <b>Website:</b> <a href="http://www.womensdropin.org">www.womensdropin.org</a>	Women's Daytime Drop-In Center operates Bridget House, which provides up to six months of housing for five families (a mother and up to two children).	<ul style="list-style-type: none"> <li>► Transitional housing</li> <li>► Housing search navigation</li> </ul>
 <b>Women and children only</b>		





## HOUSING RIGHTS

In 2020, the cities of Berkeley and Oakland passed laws making it illegal for landlords to conduct criminal background checks on potential tenants. If a landlord in Berkeley or Oakland asks you to complete a criminal background check, you should call one of the following fair-housing nonprofits to seek assistance in contesting the background check request and reporting the landlord:

**Causa Justa/Just Cause:** (510) 763-5877

**ECHO Housing:** (510) 537-4793 (Berkeley) or (510) 581-9380 (Oakland)

**Centro Legal de la Raza:** (510) 437-1554

**East Bay Community Law Center:** (510) 548-4040

**Oakland Housing Authority:** (510) 874-1653 or (510) 587-2100

**Housing Economic Rights Advocates:** (510) 271-8443

In other cities in Alameda County, landlords may require a criminal background check prior to renting an apartment or house.

Talk with your probation officer about ways to discuss your criminal history with the landlord to help them feel comfortable renting to you.

If you need support from a legal advocate, contact any of the organizations listed above.

These organizations can help with eviction notices, trouble with getting repairs completed, disputes with landlords, security deposit retrieval, and discrimination due to race, ethnic origin, marital status, sex, religion, disability status, and having children. They can also provide information on your rights and responsibilities as a tenant.

# FOOD

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There are many organizations in Alameda County that provide free hot meals, groceries, and food delivery services for anyone who wants it.

If you need support finding free food, including same-day meals, call the Alameda County Food Bank Monday through Friday between 9:00am and 4:00pm or [visit \*\*www.FoodNow.net\*\*](http://www.FoodNow.net).

## ALAMEDA COUNTY FOOD BANK HELPLINE:

**(800) 870-FOOD (3663) or (510) 635-3663**

*Note: The helpline can assist callers in multiple languages*



## FARMERS MARKETS

Farmers markets are great sources of healthy, fresh food.

Visit [www.ecologycenter.org/fmfinder](http://www.ecologycenter.org/fmfinder) to find a farmers market near you. The map will indicate which markets accept CalFresh and which participate in Market Match. Market Match allows CalFresh customers to receive a dollar-for-dollar match up to \$10 at any participating farmers market.

# DRUG AND ALCOHOL TREATMENT

If you need treatment for drug or alcohol use, or if you have had an addiction in the past, let your probation officer know as soon as possible. They can help you determine what support you need and how to find it.

## ALAMEDA COUNTY BEHAVIORAL HEALTH CARE SERVICES REFERRAL HELPLINE:

**(844) 682-7215**

There are many organizations in Alameda County that provide drug and alcohol treatment services, including sober living facilities. If you are dependent on opioids (OxyContin, fentanyl, heroin, etc.), you may be eligible for medication-assisted treatment services, which provide medication like methadone, buprenorphine, or naloxone to reduce feelings of withdrawal.

To be referred to any of the organizations listed below, contact your probation officer or the Alameda County Behavioral Health Care Services referral helpline.

### **Alameda County Behavioral Health Care Services referral helplines for non-English speakers and deaf or hard of hearing individuals**

**Asian language:** (510) 569-7200

#### **Spanish language:**

Oakland: (510) 535-6200

Hayward: (510) 881-5921

**Deaf:** 1-510-957-5465

**Hard of hearing:** 1-510-984-1654 (video phone)

### ► **Bay Area Addiction Research and Treatment (BAART) 14th Street Clinic**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 1124 International Boulevard, Oakland</p> <p><b>Phone Number:</b> (510) 533-0800</p> <p><b>Website:</b> <a href="http://www.baartprograms.com">www.baartprograms.com</a></p>	<p>The BAART 14th Street Clinic is a patient-centered, medication-assisted treatment program to help those with a pain pill or heroin addiction.</p>	<ul style="list-style-type: none"><li>► Opioid use disorder treatment (naltrexone, methadone)</li><li>► Opioid use disorder counseling</li><li>► Addiction and relapse education</li><li>► Personalized treatment plans</li><li>► Pregnancy care</li></ul>



## ► Berkeley Addiction Treatment Services

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 2975 Sacramento Street, Berkeley</p> <p><b>Phone Number:</b> (510) 644-0200</p> <p><b>Fax:</b> (510) 644-2044</p> <p><b>Website:</b> <a href="http://www.batsrecovery.org">www.batsrecovery.org</a></p>	<p>Berkeley Addiction Treatment Services treats people who are addicted to opiates in order to reduce criminal activity, correct dysfunctional behavior, and reduce the spread of infectious diseases.</p>	<ul style="list-style-type: none"> <li>▶ Substance abuse treatment</li> <li>▶ Detoxification</li> <li>▶ Methadone maintenance and detoxification</li> </ul>

## ► Bonita House

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 1410 Bonita Avenue, Berkeley</p> <p><b>Phone Number:</b> (510) 526- 4765 ext. 105</p> <p><b>Website:</b> <a href="http://www.bonitahouse.org/dual-diagnosis-residential-treatment">www.bonitahouse.org/dual-diagnosis-residential-treatment</a></p>	<p>Bonita House's Dual Diagnosis Residential Treatment Program is a residential facility that treats individuals with co-occurring substance use and mental health disorders.</p>	<ul style="list-style-type: none"> <li>▶ Sober living housing</li> <li>▶ Mental health and substance abuse intervention and recovery</li> </ul>

## ► Cherry Hill Detoxification Services Program

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 2035 Fairmont Drive, San Leandro</p> <p><b>Phone Number:</b> (866) 866-7496</p>	<p>The Cherry Hill Detoxification Services Program, located on the Fairmont Hospital grounds, offers detoxification and sobering services in a 82-bed facility. If you need a safe place to stay while you detox or get sober, you can call or visit the Cherry Hill Detoxification Services Program 24 hours a day, 7 days a week.</p>	<ul style="list-style-type: none"> <li>▶ Detoxification services</li> <li>▶ Sobering services</li> </ul>

## ► C.U.R.A., Inc.

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 4510 Peralta Boulevard, Suite 1, Fremont</p> <p><b>Phone Number:</b> (510) 713-3200</p> <p><b>Website:</b> <a href="http://www.curainc.com">www.curainc.com</a></p>	<p>C.U.R.A., Inc. gives men and women the opportunity to live lives free from drugs and alcohol by operating residential and outpatient facilities in Fremont and a sober living environment in Oakland.</p>	<ul style="list-style-type: none"> <li>▶ Residential treatment</li> <li>▶ Sober living facility</li> <li>▶ Out-patient treatment</li> </ul>

## ► Fountain Recovery Drug and Alcohol Treatment

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 5053 Pavo Court, Livermore  <b>Phone Number:</b> (925) 292-5583  <b>Website:</b> <a href="http://www.fountainrecovery.com">www.fountainrecovery.com</a>	Fountain Recovery offers an abstinence-based, 12-step-oriented program for individuals seeking help for a drug or alcohol addiction.	<ul style="list-style-type: none"> <li>► Sober living housing</li> <li>► Education groups</li> <li>► Individualized treatment plans</li> <li>► Individual counseling</li> <li>► Family education &amp; family program</li> <li>► Recovery skills training</li> <li>► Relapse prevention training</li> <li>► Aftercare group</li> </ul>

## ► Highland Hospital Substance Abuse Program

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1411 E 31st Street, OA Wing, 1st Floor, Oakland  <b>Phone Number:</b> (510) 437-4800  <b>Website:</b> None	The Substance Abuse Program at Highland Hospital focuses on the early stages of recovery and works with men and women who may have ongoing cases with the criminal justice system. The program has specific services for women in the perinatal phase of pregnancy.	<ul style="list-style-type: none"> <li>► Medical evaluation</li> <li>► Individual, group, and family counseling</li> <li>► Case management</li> <li>► Relapse prevention</li> <li>► Parenting classes</li> <li>► Sober recreation</li> <li>► Acupuncture</li> </ul>
✓ Spanish      ✓ Other languages		

## ► Humanistic Alternatives to Addiction Research and Treatment (HAART)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 10850 MacArthur Boulevard, Oakland 20094 Mission Boulevard, Hayward  <b>Phone Numbers:</b> Oakland: (510) 875-2300 Hayward: (510) 727-9755  <b>Website:</b> <a href="http://www.haartoakland.org">www.haartoakland.org</a> <a href="http://www.haarthayward.org">www.haarthayward.org</a>	HAART helps people with an opioid use disorder improve their lives in a safe, supportive environment.	<ul style="list-style-type: none"> <li>► Overdose prevention</li> <li>► Detoxification</li> <li>► Medication-assisted treatment using methadone or buprenorphine</li> <li>► Counseling</li> <li>► Case management</li> </ul>

## ► La Familia El Chante Recovery Home

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 425 Vernon Street, Oakland  <b>Phone Number:</b> (510) 465-4569  <b>Website:</b> <a href="http://www.lafamiliacounseling.org/recovery_wellness">www.lafamiliacounseling.org/recovery_wellness</a>	El Chante Recovery Home is a 20-bed residential substance use treatment program for adult men.	<ul style="list-style-type: none"> <li>► Sober living housing</li> <li>► Individual and group counseling</li> <li>► Drug testing</li> <li>► Educational activities</li> <li>► Social/recreational activities</li> <li>► Transitional case management</li> </ul>
<i>i</i> <b>Must be male</b> ✓ <b>Spanish</b> ✓ <b>ACPD contracted service provider</b>		

## ► La Familia Latino Family Services Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1319 Fruitvale Avenue, Oakland  <b>Phone Number:</b> (510) 300-3170  <b>Website:</b> <a href="http://www.lafamiliacounseling.org/recovery_wellness">www.lafamiliacounseling.org/recovery_wellness</a>	The Latino Family Services Center is an outpatient treatment program for adult men and women who are struggling with substance use.	<ul style="list-style-type: none"> <li>► Individual and group counseling and therapy</li> <li>► Medication-assisted treatment services</li> </ul>
✓ <b>Spanish</b> ✓ <b>ACPD contracted service provider</b>		

## ► La Familia Mujeres Con Esperanza/Women With Hope


PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1319 Fruitvale Avenue, Oakland  <b>Phone Number:</b> (510) 634-8819  <b>Website:</b> <a href="http://www.lafamiliacounseling.org/recovery_wellness">www.lafamiliacounseling.org/recovery_wellness</a>	Mujeres Con Esperanza/Women With Hope is an outpatient drug treatment program for adult women who are pregnant, postpartum, or parenting.	<ul style="list-style-type: none"> <li>► Individual and group counseling and therapy</li> <li>► Medication-assisted treatment services</li> </ul>
<i>i</i> <b>Must be an adult woman who is pregnant, postpartum, or parenting</b> ✓ <b>Spanish</b> ✓ <b>ACPD contracted service provider</b>		



## ► LifeLong East Bay Community Recovery Project

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 22971 Sutro Street, Hayward 2577 San Pablo Avenue, Oakland  <b>Phone Numbers:</b> Hayward: (510) 728-8600 Oakland: (510) 446-7180  <b>Website:</b> <a href="http://www.lifelongmedical.org/locations/our-locations/east-bay-community-recovery-project.html">www.lifelongmedical.org/locations/our-locations/east-bay-community-recovery-project.html</a>	LifeLong East Bay Community Recovery Project provides comprehensive and integrated services for mental health, substance use, and related health conditions while addressing housing and employment.	<ul style="list-style-type: none"> <li>► Substance use and mental health counseling</li> <li>► Clinical case management</li> <li>► Service referrals</li> <li>► HIV services</li> </ul>

## ► Options Recovery Services

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 1835 Allston Way, Berkeley 1630 10th Street, Oakland 1300 East 14th Street, San Leandro  <b>Phone Numbers:</b> Berkeley: (510) 666-9552 Oakland: (510) 666-9501 San Leandro: (510) 925-4005  <b>Website:</b> <a href="http://www.optionsrecoveryservices.org">www.optionsrecoveryservices.org</a>	Options Recovery Services provides 180 sober-living beds in Oakland, San Leandro and Berkeley. Options Recovery Services also manages 26 shelter beds and provides permanent housing and services for those who are disabled by mental illness or HIV/AIDS.	<ul style="list-style-type: none"> <li>► Sober living housing</li> <li>► Emergency shelter</li> <li>► Recovery programs</li> <li>► Mental health clinic</li> </ul>
 <b>ACPD contracted service provider</b>		

## ► Second Chance

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 6330 Thornton Avenue, Unit B, Newark 107 Jackson Street, Hayward  <b>Phone Number:</b> (510) 792-4357  <b>Website:</b> <a href="http://www.your2ndchanceinc.com">www.your2ndchanceinc.com</a>	Second Chance provides treatment and recovery services for substance use disorders.	<ul style="list-style-type: none"> <li>► Sober living housing</li> <li>► Individual counseling</li> <li>► Group counseling</li> <li>► Recovery program (for women only)</li> <li>► Interactive journaling</li> </ul>

## SUPPORT GROUPS

Support groups can help you during your recovery process. There are hundreds of support group meetings that take place each week across Alameda County. Use the information below to find a support group near you.

**FIND AN ALCOHOLICS ANONYMOUS GROUP NEAR YOU BY CALLING THIS  
24/7 HELPLINE:**

**(510) 839-8900**

**FIND A NARCOTICS ANONYMOUS GROUP NEAR YOU BY CALLING THIS  
24/7 HELPLINE:**

**(510) 444-4673**







**Cherry Hill Detox, San Leandro**



# IDENTIFICATION DOCUMENTS

There are three important documents that you'll want to make sure you have soon after you are released: a birth certificate, a social security card, and a California ID. You will need these documents to apply for public benefits, secure employment, and open a bank account.

If you want to operate a motor vehicle, you'll need a driver's license.



## BIRTH CERTIFICATE

Your birth certificate is important because it proves your legal name, date of birth, and place of birth. If you were born in the United States, it also proves your U.S. citizenship.

***Your birth certificate is required to obtain a social security card and a California ID.***

- i** **Requesting your birth certificate.** If you were born in Alameda County, you can order a copy of your birth certificate online from the Alameda County Clerk's Office: [www.acgov.org/auditor/clerk/bdm](http://www.acgov.org/auditor/clerk/bdm). If you were born in another county, you will need to contact that county's clerk-recorder's office, either by phone or online. Most counties make it easy to submit a request for your birth certificate online using [www.vitalchek.com](http://www.vitalchek.com).
- \$** **Cost.** In Alameda County, obtaining a copy of your birth certificate costs \$30. If you order the birth certificate online through [www.vitalchek.com](http://www.vitalchek.com), there is an additional fee of \$12.95. The Probation Department can cover these costs for you – just talk to your probation officer.



## SOCIAL SECURITY CARD

To apply for a social security card, whether a new card or a replacement card, you will need to complete Form SS-5, found online at [www.ssa.gov/forms/ss-5.pdf](http://www.ssa.gov/forms/ss-5.pdf) (last page).

Requesting an original social security card. If you have never applied for a social security card before, you will need to provide two forms of identification:

- ① Your birth certificate
- ② A California ID or driver's license

You will need to apply for the card in person at an Alameda County Social Security Office. See the *Public benefits* section for a list and map of all office locations. Schedule an appointment ahead of time to avoid a long wait by calling (800) 772-1213. Bring your completed SS-5 form, birth certificate, and California ID or driver's license with you to the appointment.

**i** **Requesting a replacement social security card.** If you have had a social security card before and need a replacement card, you only need to provide your birth certificate when applying in person at an Alameda County Social Security Office. If you want to apply online, you'll still need to provide your California ID or driver's license. You can apply for a replacement social security card online at [www.ssa.gov/myaccount/replacement-card.html](http://www.ssa.gov/myaccount/replacement-card.html) after creating an account.

**\$** **Cost.** There is no cost to obtain a new or replacement social security card.



## CALIFORNIA ID CARD

All California Department of Corrections and Rehabilitation (CDCR) facilities offer the CAL-ID Program, which allows some people to apply for a California ID card before being released from prison. You can apply for a California ID through the CAL-ID Program prior to your release if you:

- ✓ Have a social security number
- ✓ Have been issued a California ID or driver's license from the Department of Motor Vehicles (DMV) within the last 10 years
- ✓ Don't have an active felony hold, warrant, or detainer that will result in additional incarceration following your release

The CAL-ID Program also requires that you have an address where you can receive mail. If you meet the criteria above but do not have an address, you can use the Alameda County Probation Department's Oakland office as your address: 400 Broadway, Oakland, CA 94607.

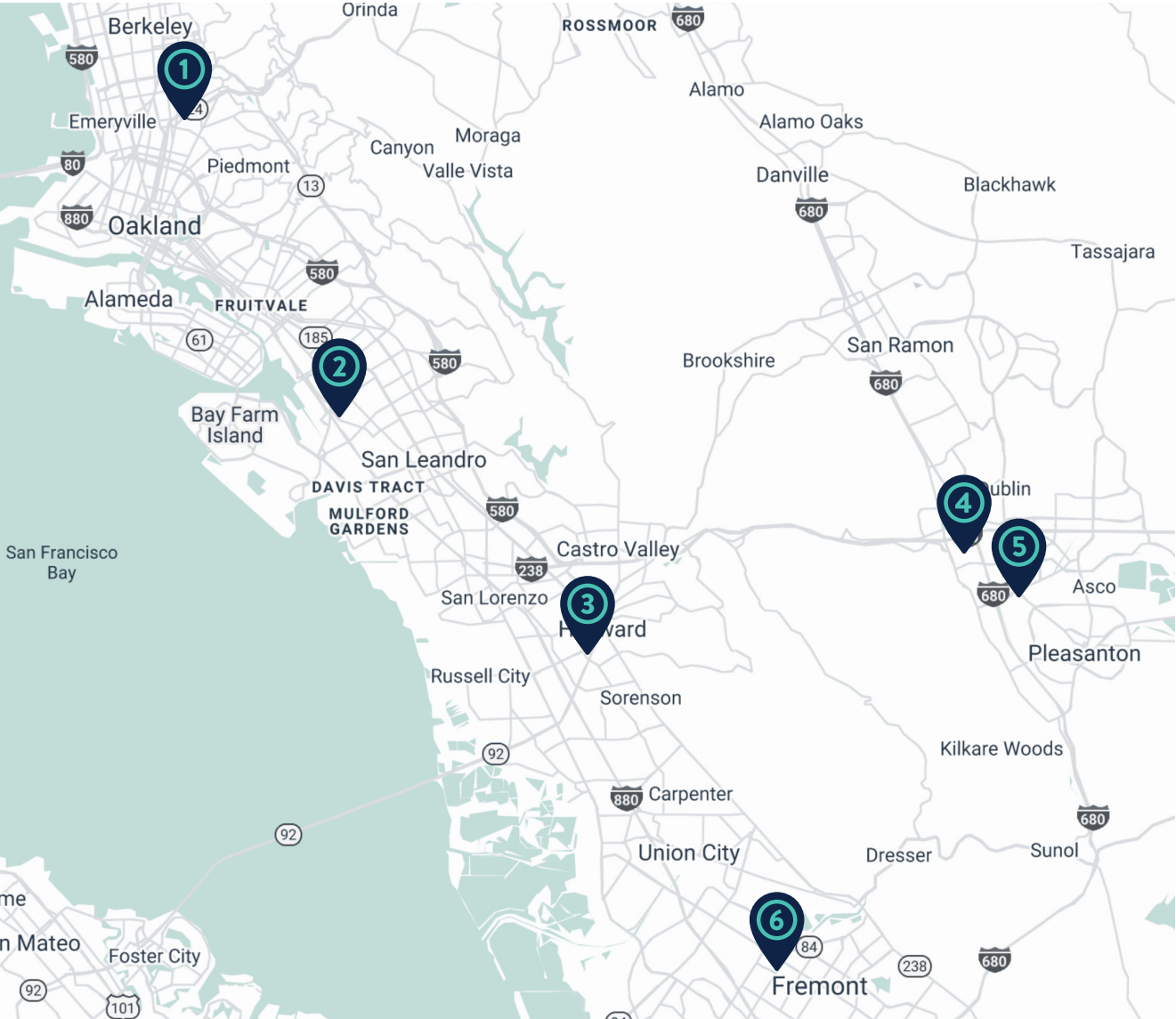
If you aren't eligible for the CAL-ID Program, you'll need to apply for a California ID as soon as you are released. Your probation officer can help you schedule an appointment at the Department of Motor Vehicles (DMV).

Use the map on the next page to find the DMV office closest to you.



# DMV Locations

NAME	ADDRESS
① Oakland	5300 Claremont Avenue, Oakland
② Oakland Coliseum	501 85th Avenue, Oakland
③ Hayward	150 Jackson Street, Hayward
④ Pleasanton Stoneridge	2621 Stoneridge Mall, Unit G225B, Pleasanton
⑤ Pleasanton	6300 W Las Positas Boulevard, Pleasanton
⑥ Fremont	4287 Central Avenue, Fremont





There are three kinds of ID cards you can receive:



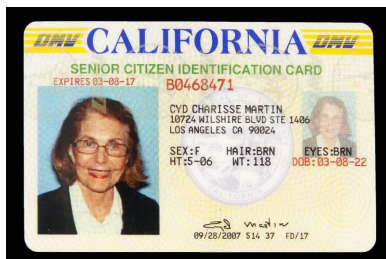
### Standard ID card:

The standard ID card can be used to verify an individual's identity and age.



### REAL ID card:

In addition to verifying your identity and age, a REAL ID will be required if you want to board a flight starting on May 3, 2023.



### Senior citizen ID card:

Individuals 62 years old or older are eligible for a no-fee senior citizen ID card.

When you visit the DMV to apply for your California ID card, you'll need to have the following things with you:

- ✓ Birth certificate
- ✓ Social security number
- ✓ One document that proves you live in California (rent or lease agreement, utility bill, insurance document, employment document, etc.). This document must have your first and last name, and the mailing address must match the mailing address listed on the California ID application. Talk to your probation officer if you aren't sure which document to bring. The Alameda County Probation Department can also provide you with a document that proves your California residency.



- **Note:** If you are applying for a REAL ID, you will need your social security number card and two documents that prove you live in California.

At the appointment, you'll have your thumbprint scanned and your picture taken for the ID card.




**Cost.** The standard cost of a California ID is \$32. Your probation officer can complete a Verification for Reduced Fee Identification Card (DL 937) Form that reduces the cost to \$9. Bring the completed DL 937 Form with you to your DMV appointment. There is no fee for people 62 years old or older.




## DRIVER'S LICENSE

If you want to operate a motor vehicle, you'll need a California driver's license. In addition to the steps and requirements associated with the California ID card, you'll need to pass a knowledge test and a driving test to obtain your license.


 **Knowledge test.** You must pass the knowledge test before taking the driving test. Visit [www.dmv.ca.gov](http://www.dmv.ca.gov) to schedule your knowledge test at a local DMV office. Before taking the knowledge test, you can read the California Driver Handbook and take practice tests at [www.dmv.ca.gov/portal/driver-handbooks](http://www.dmv.ca.gov/portal/driver-handbooks).

To pass the knowledge test, you must get at least 30 questions right out of 36. You will have three chances to take the test. If you fail a test, you can take the test again immediately. If you fail the test all three times, you must start the process over by filling out a new application and paying the fees again.

Once you pass the knowledge test, you'll receive an instruction permit that allows you to drive with another adult who has a driver's license for up to 12 months.

 **Driving test.** Once you have passed the knowledge test, you'll need to pass the driving test. Visit [www.dmv.ca.gov](http://www.dmv.ca.gov) to schedule your driving test at a local DMV office. The driving test is divided into two parts:

- ① **Pre-drive safety check:** Determines whether your vehicle meets the minimum DMV safety standards and whether you are familiar with the operation of your vehicle.
- ② **Driving performance evaluation:** Behind-the-wheel driving test with a DMV examiner who evaluates your driving skills.

 **Cost.** The cost of the instruction permit, which you'll pay when you take the knowledge test, is \$37. The cost of the driving test is \$7.

Once you have a California driver's license, the card must be in your possession anytime you drive a vehicle. It is illegal to drive without a driver's license or with an expired driver's license.

## DRIVER'S LICENSES FOR UNDOCUMENTED IMMIGRANTS

In 2013, California passed Assembly Bill 60, which allowed the DMV to issue driver's licenses to applicants who are unable to provide proof of legal immigration status in the US but who can: (1) meet all other requirements to get a license, and (2) provide satisfactory proof of identity and California residency.



### To apply for an AB 60 driver's license:

- ✓ Complete the Driver's License or Identification (DL/ID) Card Application.
- ✓ Study for the driver's license knowledge test
- ✓ Visit a DMV office, where you will:
  - Provide your proof of identity and California residency. A list of documents that will satisfy these requirements is available here: [www.dmv.ca.gov/portal/uploads/2020/06/residency\\_docslist.pdf](http://www.dmv.ca.gov/portal/uploads/2020/06/residency_docslist.pdf).
  - Pay the nonrefundable application fee.
  - Have your thumbprint scanned.
  - Pass a vision exam.
  - Have your photo taken.
  - Pass the knowledge test(s).
  - Take a behind-the-wheel driving test (if applicable). You may call 1-800-777-0133 during the regular business hours to make an appointment.
  - Provide proof of financial responsibility (auto insurance) that meets or exceeds California insurance requirements.



# PUBLIC BENEFITS

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Once you are released from prison or jail, you may be eligible for a number of federal, state, and local benefit programs. Although the process may be complicated and confusing at times, there are organizations and people whose job it is to help you apply for and receive benefits. Your probation officer can also answer questions and provide support.

## TYPES OF BENEFITS

### ► **CalFresh**

CalFresh is California's food stamp program. CalFresh issues monthly electronic benefits that can be used to buy most foods at markets and food stores. You can usually qualify if you are unemployed, work part-time, or receive public assistance.

### ► **CalWORKs**

CalWORKs is a public assistance program that provides cash aid and services to eligible families with at least one child. Families that apply and qualify for ongoing assistance receive money each month to help pay for housing, food, and other necessary expenses.

### ► **General Assistance (GA)**

GA provides cash for low- or no-income adults without dependent children.

### ► **Medi-Cal**

Medi-Cal provides health insurance for low-income children and adults in California.

### ► **Medicare**

Medicare provides health insurance for individuals 65 and over and individuals under 65 with disabilities who are eligible for Social Security Disability Income.

### ► **Supplemental Security Income (SSI)**

SSI provides monthly income to people who have limited income and few resources. SSI is for people who are 65 or older and people of any age who are blind or have disabilities.



► **Social Security Disability Income (SSDI)**

SSDI pays disability benefits to insured individuals who are unable to work because of a serious medical condition that is expected to last at least a year or result in death. These benefits are available no matter what your age if you have enough work credits and have a severe physical or mental disability.

► **Social Security retirement benefits**

Social Security retirement benefits are monthly payments available to people who are age 62 or older. The amount paid is based on each individual's pre-retirement income and lifetime earnings.

► **Veterans benefits**

Veterans benefits are available to military veterans through the U.S. Veterans Administration and include education payments, health insurance coverage, disability compensation, pension payments, life insurance, and low-interest home loans.

► **Women, Infants, and Children (WIC)**

WIC promotes healthy eating among low-income families by providing nutrition advice, help with breastfeeding, and money to buy healthy food. WIC serves pregnant and breastfeeding women with children under 5 years old. Foster parents, guardians, and single fathers who have custody of their children can also get WIC.



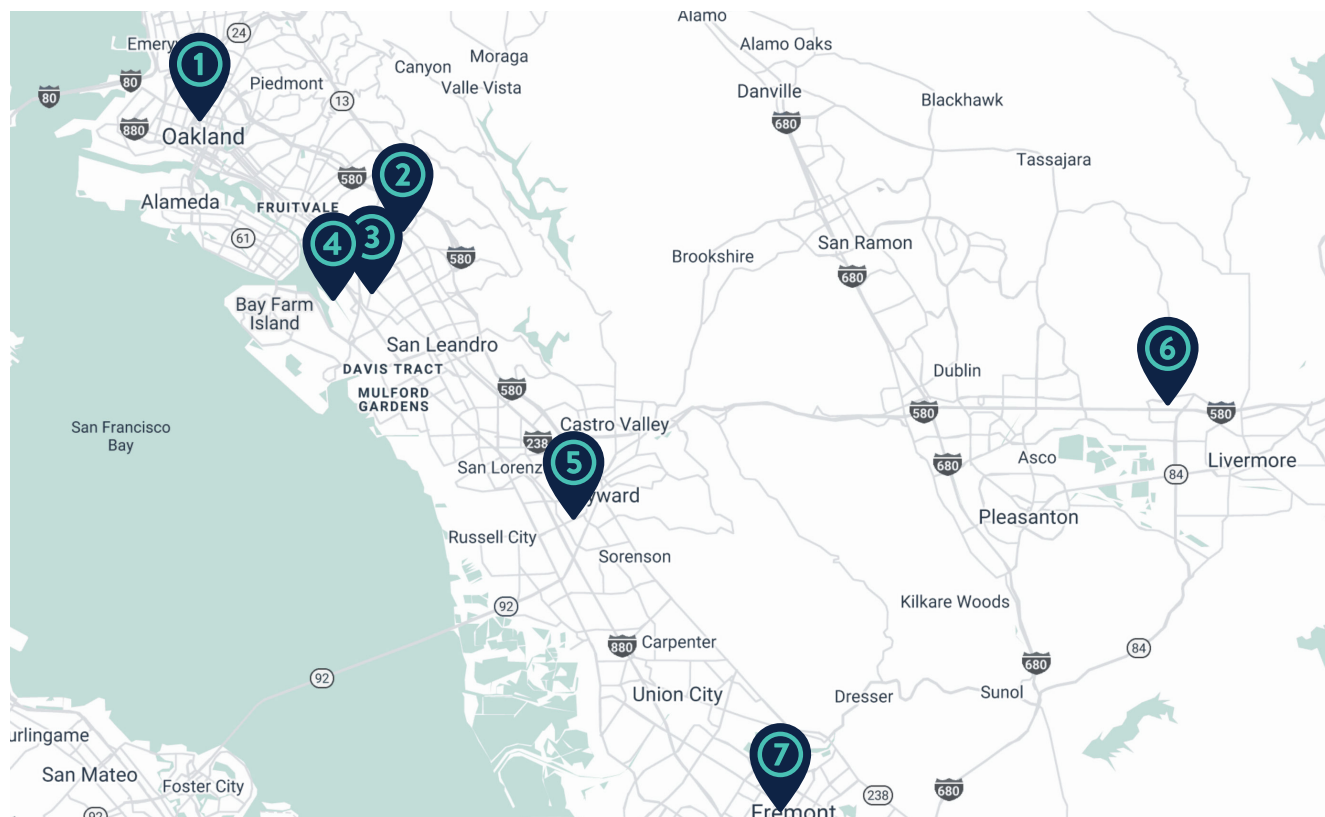
## APPLYING FOR BENEFITS

If you are interested in enrolling in one of the benefit programs described, you will need to submit an application and be approved. The information below explains how to apply for each benefit program.

### CalFresh, CalWORKs, Medi-Cal, and GA

- ▶ **Over the phone:** Call (510) 272-3663.
- ▶ **Online:** Visit MyBenefits CalWIN at [www.mybenefitscalwin.org](http://www.mybenefitscalwin.org).
- ▶ **In person:** Visit an Alameda County Social Services Agency office (M-F, 8:30am to 5:00pm).

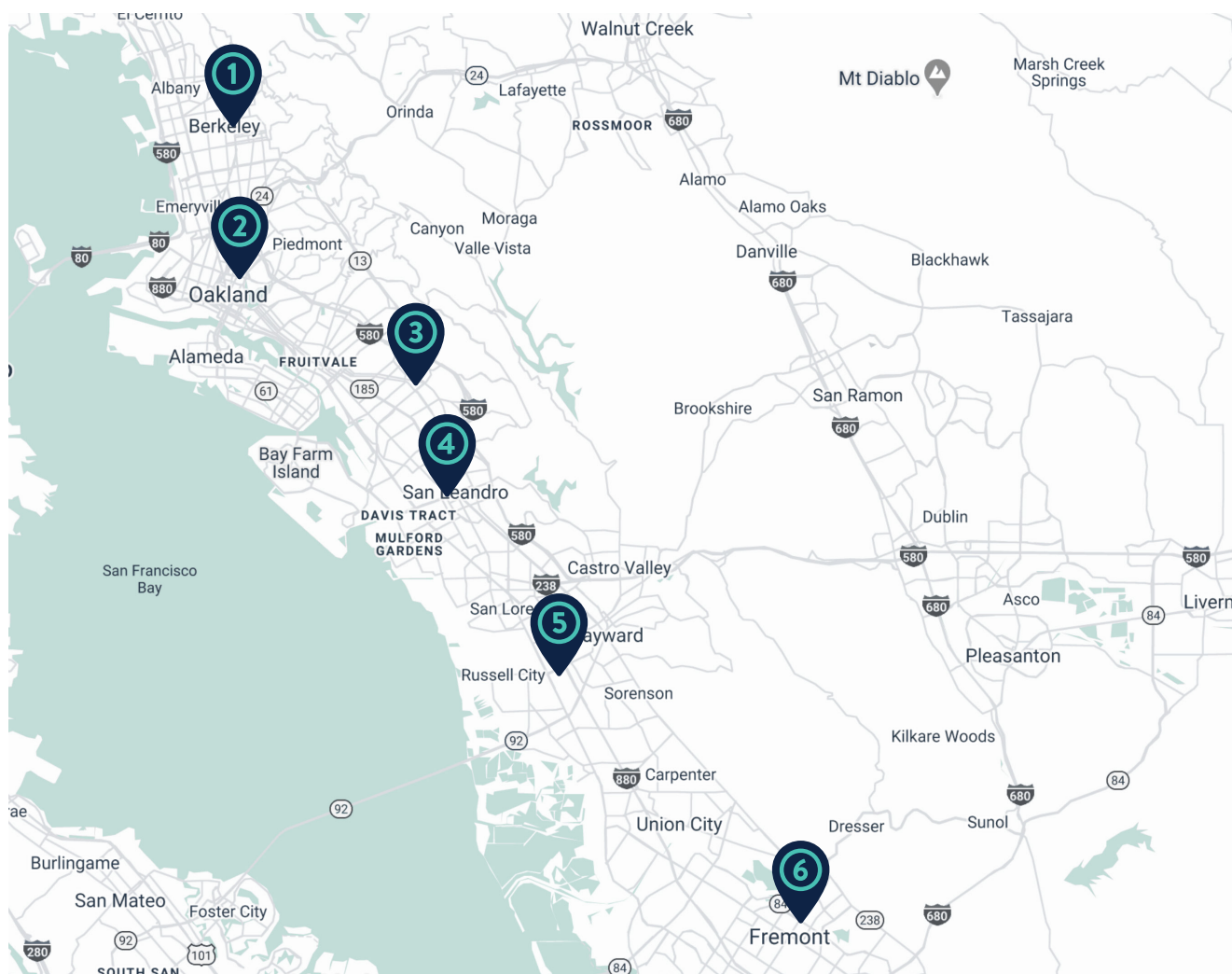
SOCIAL SERVICES AGENCY OFFICES	ADDRESS
① North County Self-Sufficiency Center	2000 San Pablo Avenue, Oakland
② Eastmont Self-Sufficiency Center	6955 Foothill Boulevard, Suite 143, Oakland
③ Enterprise Self Sufficiency Center	8477 Enterprise Way, Oakland
④ Edgewater Drive	7751 Edgewater Drive, Oakland
⑤ Eden Area Multi-Service Center	24100 Amador Street, Hayward
⑥ Livermore Office	2481 Constitution Drive, Suite B, Livermore
⑦ Fremont Office	39155 Liberty Street, Suite C330, Fremont



## SSI, SSDI, Social Security retirement benefits, and Medicare

- **Over the phone:** Call (800) 772-1213 (M-F, 7:00am to 7:00pm)
- **Online:** Visit the Social Security Administration's website at [www.ssa.gov/benefits/forms](http://www.ssa.gov/benefits/forms).
- **In person:** Visit a Social Security office in Alameda County. Visit [www.socialsecurityoffices.info/co/ca-alameda](http://www.socialsecurityoffices.info/co/ca-alameda) for information on hours of operation.

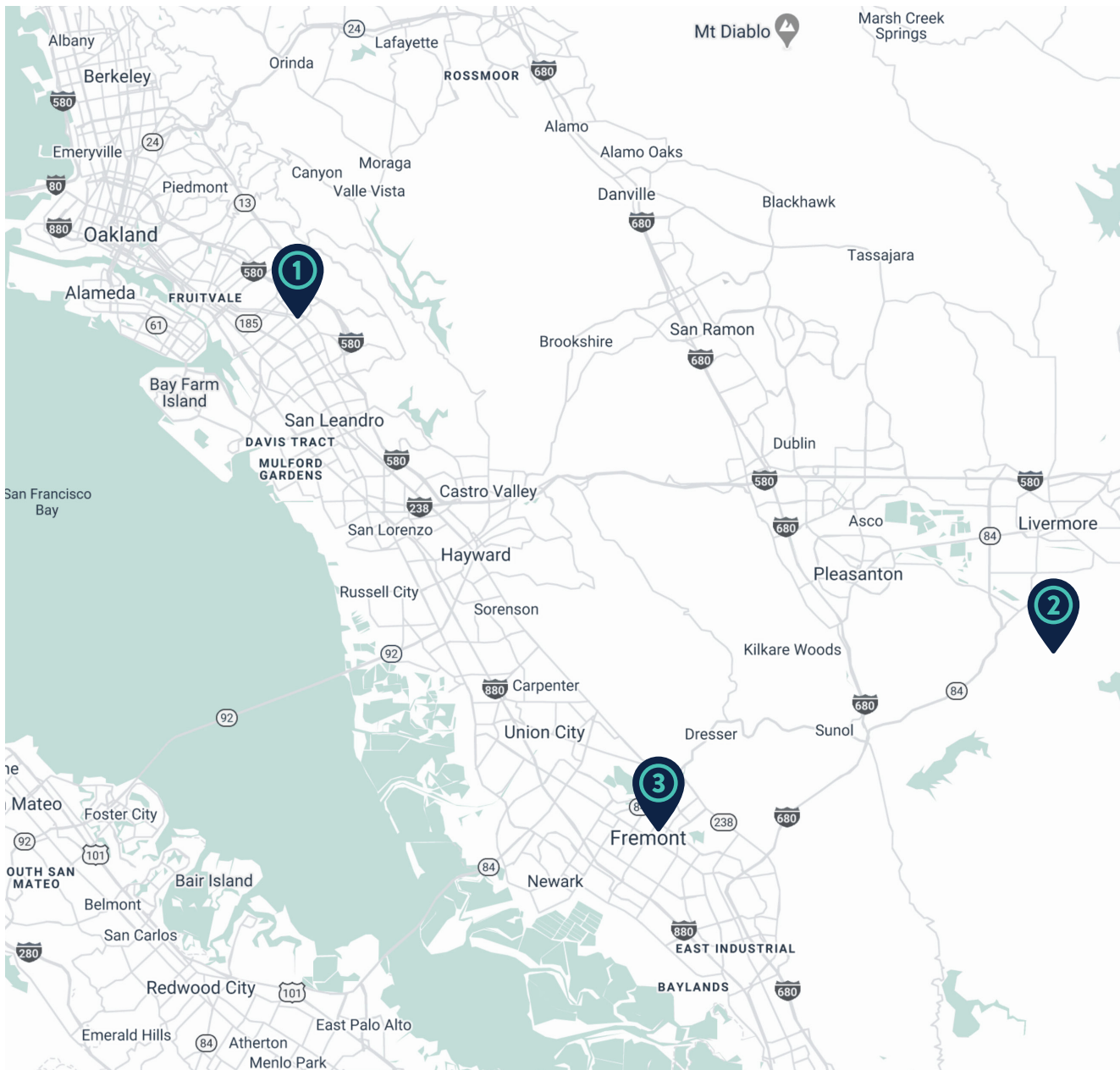
SOCIAL SECURITY OFFICES	ADDRESS
① Berkeley Office	2045 Allston Way, Berkeley
② Oakland Office	360 22nd Street Suite 400, Oakland
③ Eastmont Town Center Office	7200 Bancroft Avenue, Oakland
④ San Leandro Office	320 Davis Street, San Leandro
⑤ Hayward Office	24301 Southland Drive Suite 500, Hayward
⑥ Fremont Office	3100 Mowry Avenue, Fremont



## Veterans Benefits

- ▶ **Over the phone:** Call (510) 577-1926 for hours of operation or to schedule an appointment.
- ▶ **In person:** Applications for veterans benefits must be completed in person at an Alameda County Veterans Service Office.

VETERANS SERVICES OFFICES	ADDRESS
① Main VA Office	6955 Foothill Boulevard, Suite 143, Oakland
② Livermore VA Clinic	4951 Arroyo Road, Livermore
③ Fremont Family Resource Center	39155 Liberty Street, Suite F620, Fremont

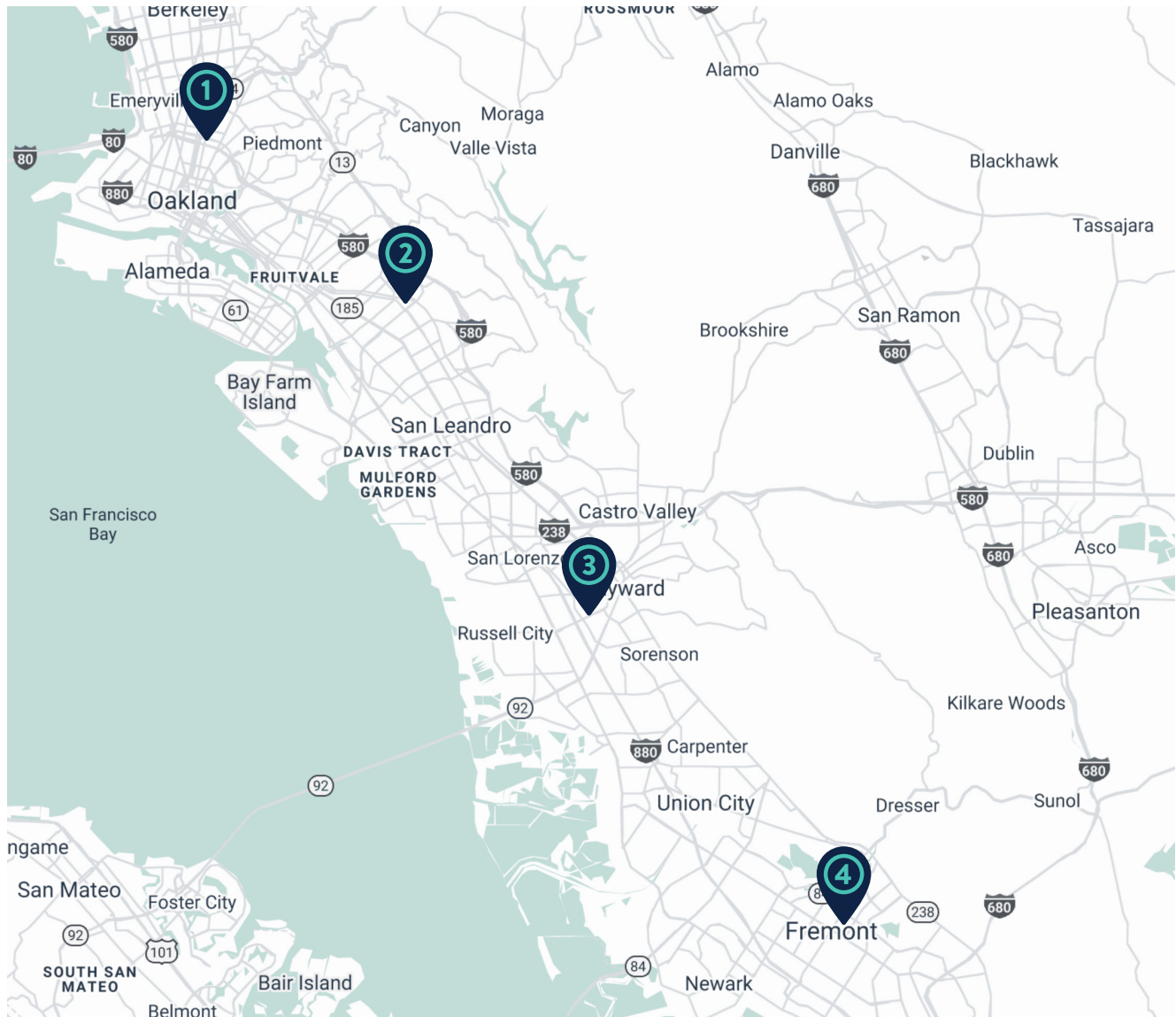




## WIC

- ▶ **Over the phone:** Call (510) 595-6400 to schedule an appointment.
- ▶ **Online:** Visit [www.acphd.org/wic/scheduling-appointments](http://www.acphd.org/wic/scheduling-appointments) for information on hours of operation and documents to bring to your first appointment.
- ▶ **In person:** Applications for WIC benefits must be completed in person at a WIC office.

WIC OFFICES	ADDRESS
① North Oakland Office	3600 Telegraph Avenue, Oakland
② Eastmont Town Center	7200 Bancroft Avenue, Suite 204, Oakland
③ Hayward Health Center	24085 Amador Street, Suite 100, Hayward
④ Fremont Resource Center	39155 Liberty Street, Suite D-430, Fremont



After you apply, you may be contacted by a benefit eligibility worker who will ask you questions to confirm your eligibility. You may also be asked to provide the following items:

- Photo identification
- Proof of income
- Proof of address
- Social security number
- Work or school status

Some benefits are denied initially but approved when you appeal. If you are denied benefits, you are encouraged to appeal. Contact the appropriate benefits office and request help submitting an appeal.

You can apply for Medi-Cal, SSI (reinstate applications only), SSDI, and Veterans Benefits while you are still incarcerated. All prisons have a benefits worker who helps inmates complete applications for benefits prior to being released. Request to speak to the benefits worker as soon as possible once you know you are being released to begin the paperwork.

Some benefits cannot be established until after your release. These include Social Security retirement benefits, new SSI applications, GA, CalFresh, CalWORKS, and WIC.







**Lake Merritt, Oakland**



# INTERNET ACCESS, CELLULAR PHONES, AND COMPUTERS

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You will need a phone and internet access to contact the organizations listed in this directory and learn more about the services they provide. A phone and internet access will also be important in other aspects of your reentry process.

If you need a phone or internet access when you return home, first talk to your probation officer to see if they can provide assistance. The Alameda County Probation Department often has access to free phones and funding to pay phone and internet bills.

If this support is not available through the Probation Department, you can use the following resources to access phones, computers or tablets, and internet service at low or no cost.

## WIRELESS INTERNET (WIFI) ACCESS

### ► Public access

- ▶ Visit this website to find a map of free hotspots in your area: [www.wifimap.io](http://www.wifimap.io).
- ▶ Most libraries, government buildings, and cafes have free public WiFi.
- ▶ Some cities, including Oakland and San Leandro, make free WiFi available in designated zones. For Oakland, visit the following website to determine where free WiFi zones are located: [www.oaklandca.gov/topics/oakwifi](http://www.oaklandca.gov/topics/oakwifi).

### ► Home access

Some wireless internet providers offer discount programs for low-income families.

- ▶ COMCAST: [www.internetessentials.com/apply](http://www.internetessentials.com/apply)
- ▶ AT&T: [www.att.com/internet/access/](http://www.att.com/internet/access/)

## PHONE SERVICE

- ▶ California LifeLine is a state program that helps consumers lower the cost of their phone bills (home or cellphone). Learn more at [www.californialifeline.com](http://www.californialifeline.com).
- ▶ TracFone allows you to pay for your phone usage as you go. This is a cost-effective option if you don't use a lot of minutes. Learn more at [www.tracfone.com](http://www.tracfone.com).

## LAPTOPS AND TABLETS

- TechExchange.org refurbishes used tablets and computers and provides them for free to low-income individuals. Each household receives a refurbished computer, digital skills trainings, free tech support, and assistance accessing affordable \$10/month WiFi. Visit the website or text (510) 866-2260 for more information.



# TRANSPORTATION

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There are many ways to get where you need to go in Alameda County. You can drive, use ride-share companies like Uber or Lyft, or use public transportation. You can also use electric scooters or rental bikes.

If you have challenges with transportation, discuss your options with your probation officer. The Alameda County Probation Department often has free transportation passes for clients.

## PUBLIC TRANSIT

In Alameda County, the two main public transit systems are Bay Area Rapid Transit (BART) and AC Transit. BART is the public train system that serves San Francisco, the East Bay, and the South Bay. AC Transit is Alameda County's bus system.

For information on transit lines and schedules, visit each transit system's website:

- ▶ **BART:** [www.bart.gov](http://www.bart.gov)
- ▶ **AC Transit:** [www.actransit.org](http://www.actransit.org)

## CLIPPER CARD



To ride both BART and AC Transit, you will need a Clipper card. Clipper cards save you money on rides. For instance, you will save \$0.50 on a one-way trip from MacArthur BART Station to Fremont BART Station when you use a Clipper card instead of a BART ticket.

You can order a Clipper card online or purchase one at a retail location. To find a retail location near you, visit [www.clippercard.com/ClipperWeb/get.html](http://www.clippercard.com/ClipperWeb/get.html). A Clipper card costs \$3.



You can add money to your Clipper card as you go, or you can have it automatically reload from your bank account once you get below a certain amount.

Visit [www.clippercard.com/ClipperWeb/reload.html](http://www.clippercard.com/ClipperWeb/reload.html) to reload your Clipper card online or find a retail location where you can add money. You can add money in person at any BART station.



If you are 65 years old or older, you can get a senior Clipper card to receive significant discounts on BART or bus rides. For instance, you will save \$3.00 on a one-way trip from MacArthur BART Station to Fremont BART Station when you use a Clipper card instead of a BART ticket.

Visit [www.clippercard.com/ClipperWeb/discounts.html](http://www.clippercard.com/ClipperWeb/discounts.html) to apply for a senior Clipper card. You will need to submit a copy of your driver's license, California ID, or birth certificate to prove your age.

If you are under 65 but have a qualifying disability, you can apply for a Regional Transportation Connection (RTC) Clipper card to receive discounted fares. Visit [www.511.org/transit/rtc-card/eligibility](http://www.511.org/transit/rtc-card/eligibility) to determine if you are eligible for an RTC card.

## 511

511 is both a free, one-stop phone service and a website for transportation information in the Bay Area. 511 provides up-to-the-minute information on traffic conditions and driving times, as well as route and fare information for public transit systems. 511 is available 24-hours a day, 7 days a week.

Dial 5-1-1 on your phone or visit [www.511.org](http://www.511.org). If you have any questions about a Clipper card, dial 5-1-1 and say "Clipper."

# LEGAL ASSISTANCE

There are a variety of organizations in Alameda County that provide free and low-cost support with things like court-ordered debt, record expungement, eviction prevention, child support issues, and applications for public benefits.

If you have any of these challenges, contact one the following advocacy centers.

## ► Asian Pacific Islander (API) Legal Outreach

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 310 8th Street, Suite 308, Oakland <b>Phone Number:</b> (510) 251-2846 <b>Website:</b> <a href="http://www.apilegaloutreach.org">www.apilegaloutreach.org</a>	API Legal Outreach provides culturally competent and linguistically appropriate legal services to immigrants, victims of violence, seniors, and low-income tenants.	<ul style="list-style-type: none"><li>► Eviction defense</li><li>► Foreclosure prevention</li><li>► Legal services for elders, immigrants, victims of violence, and victims of human trafficking</li></ul>
✓ <b>Spanish</b> ✓ <b>Other languages</b>		


## ► Bay Area Legal Aid

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1735 Telegraph Avenue, Oakland <b>Phone Numbers:</b> Legal advice line: (800) 551-5554 Office: (510) 663-4755 <b>Website:</b> <a href="http://www.baylegal.org">www.baylegal.org</a>	Bay Area Legal Aid provides low-income clients with free civil legal assistance, including legal advice and counsel, effective referrals, and legal representation. Bay Area Legal Aid's Reentry Project specifically provides wraparound legal services to individuals with arrest or conviction histories causing barriers to successful reintegration into society.	<ul style="list-style-type: none"><li>► Legal representation and support for individuals who are formerly incarcerated, immigrants, victims of domestic or sexual violence, or individuals experiencing housing insecurity</li></ul>



## ► East Bay Community Law Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1950 University Avenue, Ste 200, Berkeley <b>Phone Number:</b> (510) 548-4040 <b>Website:</b> <a href="http://www.ebclc.org">www.ebclc.org</a>	East Bay Community Law Center provides community education, legal counseling and limited-scope representation, and wrap-around legal and social services to low-income individuals.	<ul style="list-style-type: none"><li>► Legal advice and representation</li><li>► Clean Slate services (expungement, record sealing, vacating convictions, reducing fines and fees)</li><li>► Immigration services</li></ul>

## ► Eviction Defense Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 350 Frank Ogawa Plaza, Suite 703, Oakland</p> <p><b>Phone Number:</b> (510) 452 4541</p> <p><b>Website:</b> www.evictiondefensecenteroakland.org</p>	The Eviction Defense Center provides free and low cost legal services to Alameda County tenants who are facing eviction.	<ul style="list-style-type: none"> <li>► Legal services for individuals facing eviction</li> </ul>
 <b>Spanish</b>		


## ► Homeless Action Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Locations:</b> 3126 Shattuck Avenue, Berkeley 2601 San Pablo Avenue, Oakland</p> <p><b>Phone Numbers:</b> Berkeley: (510) 540-0878 Oakland: (510) 695-2260</p> <p><b>Website:</b> www.homelessactioncenter.org</p>	The Homeless Action Center provides no-cost, barrier-free, culturally sensitive legal representation that makes it possible for people who are homeless or at risk of becoming homeless to access the maze of social safety net programs that provide a pathway to a better life.	<ul style="list-style-type: none"> <li>► Legal advice and representation</li> <li>► Benefit application and enrollment (focus on SSI)</li> </ul>
 <b>Spanish</b>  <b>Other languages</b>		

## ► Legal Access Alameda

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 125 12th Street, Oakland</p> <p><b>Phone Number:</b> (510) 302-2222 (Option 4)</p> <p><b>Website:</b> www.acbanet.org</p>	Legal Access provides free legal advice to low-income people in Alameda County. Volunteer attorneys run clinics to help you represent yourself in court.	<ul style="list-style-type: none"> <li>► Legal advice and representation</li> </ul>

## ► Root & Rebound

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 1730 Franklin Street, Suite 300, Oakland</p> <p><b>Phone Number:</b> (510) 279-4662</p> <p><b>Website:</b> www.live-rootandrebounce.pantheonsite.io</p>	Root & Rebound's mission is to restore power and resources to the families and communities most harmed by mass incarceration through legal advocacy, public education, policy reform, and litigation.	<ul style="list-style-type: none"> <li>► Reentry legal advice hotline</li> <li>► Record expungement assistance</li> </ul>
 <b>Must have an arrest or conviction history.</b>		



# EDUCATION

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Whether you are interested in completing high school, taking a few college courses, or earning a college degree, there are organizations in Alameda County that are ready to support you in meeting your education goals.



## HIGH SCHOOL DIPLOMA OR EQUIVALENCY EXAM

Certain jobs require that you have a high school diploma or a high school equivalency certificate (e.g. GED). Depending on your job goals and interests, you may need to obtain a diploma or high school equivalency certificate if you don't have one already.

- ▶ **High school diploma:** You can obtain a high school diploma by completing a minimum number of classes as determined by the state and your local school district. There are 13 one-year courses required by the state through the California Education Code. Most school districts in California require between 22 and 26 one-year courses for graduation.
- ▶ **High school equivalency certificate:** You can obtain a high school equivalency certificate by completing a series of tests that demonstrate you have the same skills and knowledge as a high school graduate. California has approved the use of two high school equivalency tests for students 18 years old and older:
  - ▶ GED®: [www.ged.com](http://www.ged.com)
  - ▶ HiSET®: [www.hiset.ets.org](http://www.hiset.ets.org)

If you would like to get a high school diploma or high school equivalency certificate, contact one of the organizations below for support. These organizations can help you complete the classes needed for your high school diploma, they can help you study for and take the high school equivalency exam. You can also visit the GED or HiSET websites.

### ► Five Keys Schools And Programs

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 350 Frank Ogawa Plaza, Suite 703, Oakland  <b>Phone Number:</b> (510) 452 4541  <b>Website:</b> <a href="http://www.evictiondefensecenteroakland.org">www.evictiondefensecenteroakland.org</a>	Five Keys operates accredited charter schools and education programs for adults.	<ul style="list-style-type: none"> <li>► High school diploma or equivalency exam</li> <li>► Career technical education</li> <li>► Digital literacy</li> <li>► English-as-a-second-language education</li> <li>► Case management</li> <li>► College enrollment support</li> </ul>
<span>✓ Spanish</span> <span>✓ ACPD contracted service provider</span>		

### ► La Familia

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> Livermore Adult School 3278 Constitution Drive, Livermore  Union City Family Center 725 Whipple Road, Union City  Walnut Office 3340 Walnut Avenue, Fremont  <b>Phone Number:</b> (510) 935-2643  <b>Website:</b> <a href="http://www.lafamiliacounseling.org">www.lafamiliacounseling.org</a>	La Familia's Workforce Innovations and Opportunity Act (WIOA) Career Readiness Program supports previously disconnected students in reconnecting to their educational pursuit.	<ul style="list-style-type: none"> <li>► High school diploma or equivalency exam</li> <li>► College enrollment support</li> </ul>
<span>i Must be ages 16-24 years old</span> <span>✓ Spanish</span> <span>✓ Other languages</span> <span>✓ ACPD contracted service provider</span>		

If you already have a high school diploma and need a copy, you'll need to contact your high school directly.

If you already have a high school equivalency certificate and need a copy, use one of the links provided below to order one:

- GED: [www.ged.com/life\\_after\\_ged](http://www.ged.com/life_after_ged)
- HiSET: [www.hiset.ets.org/after/request-transcript](http://www.hiset.ets.org/after/request-transcript)




## COMMUNITY COLLEGE

Community colleges in Alameda County offer degrees and certificate programs in a wide variety of subject areas. Your past conviction will not affect your admission to a community college in California, and many community colleges offer programs that specifically support formerly-incarcerated individuals. For example, Laney College has *Restoring Our Communities*, and Merritt College has *Street Scholars*. Also, you may be able to get community college course credit for training you did while in prison or jail and jumpstart your path to a college degree. Ask about “Credit for Prior Learning.”

Use the contact information provided below to learn more about your options for continuing your education at community colleges in Alameda County.

### ► Bay Area Community Resources (BACR)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
Phone Number: (510) 220-9272 Website: <a href="http://www.bacr.org">www.bacr.org</a>	BACR helps formerly-incarcerated individuals enroll in and complete college degree and certificate programs.	<ul style="list-style-type: none"> <li>► College registration support</li> <li>► Financial aid</li> <li>► Case management</li> <li>► Transfer to 4-year college support</li> </ul>
 <b>ACPD contracted service provider</b>		



► **Berkeley City College**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 2050 Center Street, Berkeley <b>Phone Number:</b> (510) 981-2800 <b>Website:</b> www.berkeleycitycollege.edu	Community college	▶ Associates degrees and certificate programs in a wide range of career fields.
<i>i</i> <b>Must have a high school diploma or equivalency exam</b>		

► **Chabot College**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 25555 Hesperian Boulevard, Hayward <b>Main line:</b> (510) 723-6600 <b>RISE Program:</b> (510) 723-7249 <b>Website:</b> www.chabotcollege.edu	Community College	▶ Associates degrees and certificate programs in a wide range of career fields. ▶ Special support provided for formerly-incarcerated students through the Restorative Integrated Self-Education (RISE) Program.
<i>i</i> <b>Must have a high school diploma or equivalency exam</b>		<i>✓</i> <b>ACPD contracted service provider</b>


► **College Of Alameda**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 555 Ralph Appezato Memorial Parkway, Alameda <b>Main line:</b> (510) 522-7221 <b>New D.R.E.A.M. Program:</b> (510) 748-5275 <b>Website:</b> www.alameda.peralta.edu	Community College	▶ Associates degrees and certificate programs in a wide range of career fields. ▶ Special support provided for formerly-incarcerated students through New D.R.E.A.M. Program.
<i>i</i> <b>Must have a high school diploma or equivalency exam</b>		


► **Laney College**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 900 Fallon Street, Oakland <b>Main line:</b> (510) 834-5740 <b>Restoring Our Communities Program:</b> (510) 464-3411 <b>Website:</b> www.laney.edu	Community College	▶ Associates degrees and certificate programs in a wide range of career fields. ▶ Special support provided for formerly-incarcerated students through the Restoring Our Communities Program.
<i>i</i> <b>Must have a high school diploma or equivalency exam</b>		<i>✓</i> <b>ACPD contracted service provider</b>


## ► Las Positas College

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3000 Campus Hill Drive, Livermore  <b>Phone Number:</b> (925) 424-1000  <b>Website:</b> www.laspositascollege.edu	Community college	► Associates degrees and certificate programs in a wide range of career fields.
 <b>Must have a high school diploma or equivalency exam</b>		


## ► Merritt College

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 12500 Campus Drive, Oakland  <b>Main line:</b> (510) 531-4911 <b>Street Scholars Program:</b> (510) 566-4767  <b>Website:</b> www.merritt.edu	Community College	► Associates degrees and certificate programs in a wide range of career fields.  ► Special support provided for formerly-incarcerated students through the Street Scholars Program.
 <b>Must have a high school diploma or equivalency exam</b>		

## ► Ohlone College - Fremont Campus

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 43600 Mission Boulevard, Fremont  <b>Phone Number:</b> (510) 659-6000  <b>Website:</b> www.ohlone.edu	Community College	► Associates degrees and certificate programs in a wide range of career fields.
 <b>Must have a high school diploma or equivalency exam</b>		

## ► Ohlone College - Newark Campus

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 39399 Cherry Street, Newark  <b>Phone Number:</b> (510) 742-2300  <b>Website:</b> www.ohlone.edu	Community College	► Associates degrees and certificate programs in a wide range of career fields.
 <b>Must have a high school diploma or equivalency exam</b>		

## ADULT SCHOOLS

Adult schools are a great resource for continuing your education and gaining job skills. They offer a range of low-cost or free courses and programs, including ones focused on career and technical education (CTE), English as a second language (ESL), obtaining a high school diploma, passing a high school equivalency exam, and parenting education. They also offer job placement services, apprenticeships, and internships.

Use the contact information provided below to learn more about your options for continuing your education at an adult school in Alameda County.

### ► Berkeley Adult School



PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1701 San Pablo Avenue, Berkeley  <b>Phone Number:</b> (510) 644-6130  <b>Website:</b> <a href="http://bas.berkeleyschools.net">bas.berkeleyschools.net</a>	Adult Education	<ul style="list-style-type: none"> <li>▶ Adult basic education</li> <li>▶ High school diploma or high school equivalency exam</li> <li>▶ Career and technical education (CTE)</li> <li>▶ Adult secondary education</li> <li>▶ English-as-a-second-language (ESL) programs</li> <li>▶ Citizenship test preparation</li> <li>▶ Programs for older adults and adults with disabilities</li> <li>▶ Apprenticeships, internships, work-based learning in trade fields, and job placement support</li> </ul>
<span>✓ Spanish</span> <span>✓ Other languages</span>		

### ► Hayward Adult School



PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 22100 Princeton Street, Hayward  <b>Phone Number:</b> (510)783-4001  <b>Website:</b> <a href="http://www.has.edu">www.has.edu</a>	Adult Education	<ul style="list-style-type: none"> <li>▶ Adult basic education</li> <li>▶ High school diploma or high school equivalency exam</li> <li>▶ Career and technical education (CTE)</li> <li>▶ Adult secondary education</li> <li>▶ English-as-a-second-language (ESL) programs</li> <li>▶ Citizenship test preparation</li> <li>▶ Programs for older adults and adults with disabilities</li> <li>▶ Apprenticeships, internships, work-based learning in trade fields, and job placement support</li> </ul>
<span>✓ Spanish</span> <span>✓ Other languages</span>		





## ► Oakland Adult and Career Education

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 2607 Myrtle Street #122, Oakland  <b>Phone Number:</b> (510) 879-1400  <b>Website:</b> <a href="http://www.ousd.org/oace">www.ousd.org/oace</a>	Adult Education	<ul style="list-style-type: none"> <li>▶ Adult basic education</li> <li>▶ High school diploma or high school equivalency exam</li> <li>▶ Career and technical education (CTE)</li> <li>▶ Adult secondary education</li> <li>▶ English-as-a-second-language (ESL) programs</li> <li>▶ Citizenship test preparation</li> <li>▶ Programs for older adults and adults with disabilities</li> <li>▶ Apprenticeships, internships, work-based learning in trade fields, and job placement support</li> </ul>
 <b>Spanish</b>  <b>Other languages</b>		

## ► Castro Valley Adult and Career Education

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 4430 Alma Avenue, Castro Valley  <b>Phone Number:</b> (510) 886-1000  <b>Website:</b> <a href="http://www.cvadult.org">www.cvadult.org</a>	Adult Education	<ul style="list-style-type: none"> <li>▶ Adult basic education</li> <li>▶ High school diploma or high school equivalency exam</li> <li>▶ Career and technical education (CTE)</li> <li>▶ Adult secondary education</li> <li>▶ English-as-a-second-language (ESL) programs</li> <li>▶ Citizenship test preparation</li> <li>▶ Programs for older adults and adults with disabilities</li> <li>▶ Apprenticeships, internships, work-based learning in trade fields, and job placement support</li> </ul>
 <b>Spanish</b>  <b>Other languages</b>		

## ► Fremont Adult and Continuing Education

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 4700 Calaveras Avenue, Fremont  <b>Phone Number:</b> (510) 793-6465  <b>Website:</b> <a href="http://www.face.edu/Domain/153">www.face.edu/Domain/153</a>	Adult Education	<ul style="list-style-type: none"> <li>▶ Adult basic education</li> <li>▶ High school diploma or high school equivalency exam</li> <li>▶ Career and technical education (CTE)</li> <li>▶ Adult secondary education</li> <li>▶ English-as-a-second-language (ESL) programs</li> <li>▶ Citizenship test preparation</li> <li>▶ Programs for older adults and adults with disabilities</li> <li>▶ Apprenticeships, internships, work-based learning in trade fields, and job placement support</li> </ul>
 <b>Spanish</b>  <b>Other languages</b>		





Laney College

Laney College



# EMPLOYMENT

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There are a range of employment services available to you in Alameda County based on your interests, skills, and work experience.





## TYPES OF EMPLOYMENT SUPPORT

### ► **Work readiness training**

Work readiness training helps people practice and develop ‘soft’ skills that are needed to be successful in any type of job. Training might include learning how to manage your time, how to communicate with coworkers and supervisors, and how to act professionally.

### ► **Employment skills training**

Employment skills training is training that helps you develop professional skills for a specific job or industry. Training programs can be paid or unpaid. Once your training is complete, the programs often help you write a resume and cover letter and try to connect you with job opportunities.

### ► **Pre-apprenticeship training**

Pre-apprenticeship training prepares you for a formal apprenticeship program in a specific trade. Apprenticeship programs are paid programs that provide the training and credentials you need to enter a full-time union job in a field such as construction or health care. Pre-apprenticeship programs provide training to help you get accepted into a formal apprenticeship program.

### ► **Transitional work**

Transitional work is a short-term job that gives you an opportunity to make money while you participate in employment skills training and look for permanent employment.

### ► **Career coaching**

Career coaching helps you determine what type of work you are best suited for and prepares you to obtain employment in that field. This may involve career assessments to identify your skills and interests. It may also include developing a career plan, discussing options for furthering your education or skills, developing a resume, and preparing for job interviews.

### ► **Job search and placement**

Organizations that provide job search and placement services will connect you to companies that are hiring and support you in getting hired. These organizations will also help you develop a resume and cover letters that are tailored to the jobs you are interested in.


### ► **Support services**

At the beginning of your job search, you may need support with things like obtaining important documents (for example, a California ID) or finding housing. Some employment providers offer these extra support services to ensure you are successful in achieving your employment goals.


## ORGANIZATIONS PROVIDING EMPLOYMENT SUPPORT

The organizations listed below are available to help you with the categories of employment support described previously.

### ► America Works

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1212 Broadway # 1100, Oakland  <b>Phone Number:</b> (510) 891-9100  <b>Website:</b> www.americaworks.com	America Works helps lift people out of poverty by helping them find meaningful employment.	<ul style="list-style-type: none"> <li>► Work readiness training</li> <li>► Job search and placement</li> <li>► Career coaching</li> </ul>
 <b>ACPD contracted service provider</b>		

### ► Building Opportunities for Self-Sufficiency (BOSS)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> West Oakland Hub 2811 Adeline Street, Oakland  Downtown Oakland Hub 1600 San Pablo Avenue, Oakland  East Oakland Hub 9006 MacArthur Avenue, Oakland  <b>Phone Numbers:</b> West Oakland Hub 510-844-8580  Downtown Oakland Hub 510-844-8221  East Oakland Hub 510-957-6160  <b>Website:</b> www.self-sufficiency.org	BOSS provides a range of services to homeless, poor, and formerly incarcerated individuals in the areas of employment, education, housing, peer support, and leadership development	<ul style="list-style-type: none"> <li>► Work readiness training</li> <li>► Employment skills training</li> <li>► Transitional work (paid)</li> <li>► Job search and placement</li> <li>► Support services</li> </ul>
 <b>ACPD contracted service provider</b>		

## ► Center for Employment Opportunities (CEO)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 464 7th Street, Oakland  <b>Phone Number:</b> (510) 251-2240  <b>Website:</b> www.ceoworks.org	CEO provides people returning from prison with immediate paid employment in transitional work crews that provide maintenance and neighborhood beautification services. CEO guarantees every participant who completes a one-week job-readiness orientation up to four days a week of transitional work on a crew and daily pay.	<ul style="list-style-type: none"> <li>► Transitional work (paid)</li> <li>► Employment skills training</li> <li>► Job search and placement</li> </ul>
<i>i</i> <b>Must be formerly incarcerated</b> <i>✓</i> <b>ACPD contracted service provider</b>		

## ► Cypress Mandela Training Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 977 66th Avenue, Oakland  <b>Phone Number:</b> (510) 208-7350  <b>Website:</b> www.cypressmandela.org	The Cypress Mandela Training Center offers a pre-apprenticeship construction program, life skills training, and employment assistance.	<ul style="list-style-type: none"> <li>► Pre-apprenticeship training (construction and utility sectors)</li> <li>► Support services</li> </ul>
<i>i</i> <b>Must have a high school diploma or GED</b> <i>✓</i> <b>ACPD contracted service provider</b>		

## ► Goodwill Academy

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 10800 International Boulevard, Oakland  <b>Phone Number:</b> (510) 698-7215  <b>Website:</b> www.eastbaygoodwill.org/goodwill-academy	The Goodwill Academy is a vocational education program tailored to help those with very little work experience gain sustainable employment. Participants are paid to work at Goodwill stores during their training.	<ul style="list-style-type: none"> <li>► Work readiness training</li> <li>► Employment skills training (paid)</li> <li>► Job search and placement</li> <li>► Support services</li> </ul>

## ► Inter-City Services

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3269 Adeline Street, Berkeley  <b>Phone Number:</b> (510) 655-3552  <b>Website:</b> www.icsworks.com	ICS provides comprehensive employment training and job placement services.	<ul style="list-style-type: none"> <li>► Employment skills training in computer operations and repair</li> <li>► Job search and placement (military veterans only)</li> </ul>



## ► La Familia

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> VESL: 22366 Fuller Avenue, Hayward WIOA Career Readiness Program: Livermore Adult School 3278 Constitution Drive, Livermore Union City Family Center 725 Whipple Road, Union City Walnut Office 3340 Walnut Avenue, Fremont  <b>Phone Numbers:</b> VESL: (510) 300-3136 WIOA Career Readiness Program: (510) 935-2643  <b>Website:</b> <a href="http://www.lafamiliacounseling.org">www.lafamiliacounseling.org</a>	La Familia's Department of Education and Employment Services provides education, training, and guidance to steer program participants toward sustainable careers. Vocational English as a Second Language (VSEL) employment services are available to limited English speakers, and the WIOA Career Readiness Program is available to young adults ages 16 to 24 who are involved in the justice system.	<ul style="list-style-type: none"> <li>► Work readiness training</li> <li>► Career coaching</li> <li>► Job search and placement</li> </ul>
<span>✓ Spanish</span> <span>✓ Other languages</span> <span>✓ ACPD contracted service provider</span>		

## ► Lao Family Community Development

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 2325 East 12th Street, Oakland 7200 Bancroft Avenue, Oakland  <b>Phone Number:</b> (510) 533-8850  <b>Website:</b> <a href="http://www.lfcd.org">www.lfcd.org</a>	Lao Family Community Development provides culturally-informed employment and support services for limited English speakers.	<ul style="list-style-type: none"> <li>► Employment skills training</li> <li>► Job search and placement</li> <li>► Career coaching</li> <li>► Support services</li> </ul>
<span>✓ Spanish</span> <span>✓ Other languages</span> <span>✓ ACPD contracted service provider</span>		

## ► Rising Sun Center for Opportunity

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1116 36th Street, Oakland  <b>Phone Number:</b> (510) 665-1501  <b>Website:</b> <a href="http://www.risingsunopp.org">www.risingsunopp.org</a>	Rising Sun Center for Opportunity specializes in preparing youth, women, and individuals in reentry for high-road careers and green pathways that offer family-sustaining wages.	<ul style="list-style-type: none"> <li>► Pre-apprenticeship training (construction and climate careers)</li> </ul>
<span>✓ ACPD contracted service provider</span>		

## ► Success Centers - Family and Career Service Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 2577 MacArthur Boulevard, Oakland</p> <p><b>Phone Number:</b> (510) 482-1738</p> <p><b>Website:</b> successcenters.org</p>	Success Centers supports marginalized community members through education, employment, and art.	<ul style="list-style-type: none"> <li>► Career coaching</li> <li>► Work readiness training</li> <li>► Job search and placement</li> <li>► Employment skills training in coding</li> <li>► Transitional work (paid)</li> </ul>
<p>✓ ACPD contracted service provider</p>		

## ► Swords to Plowshares

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 2719 Telegraph Avenue, Oakland</p> <p><b>Phone Number:</b> (415) 727-8387</p> <p><b>Website:</b> www.swords-to-plowshares.org</p>	Swords to Plowshares offers employment and job training, supportive housing programs, permanent housing placement, counseling and case management, and legal services to homeless or low-income veterans.	<ul style="list-style-type: none"> <li>► Work readiness training</li> <li>► Career coaching</li> <li>► Employment skills training</li> <li>► Support services</li> </ul>
<p>i Must be a military veteran</p>		

## ► Tri-Cities Community Development Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 37620 Fillbert Street, Newark</p> <p><b>Phone Number:</b> (510) 790-9092</p> <p><b>Website:</b> www.tricitescdc.com</p>	Tri-Cities provides job readiness training programs that prepare participants to get, keep and excel at a new job.	<ul style="list-style-type: none"> <li>► Work readiness training</li> </ul>
<p>✓ ACPD contracted service provider</p>		

## ► Youth Employment Partnership (YEP)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 2300 International Boulevard, Oakland</p> <p><b>Phone Number:</b> (510) 533-3447</p> <p><b>Website:</b> www.yep.org</p>	YEP provides career exploration, workforce training, supplemental education, and supportive services to Oakland youth and young adults impacted by poverty, the criminal justice system, the foster care system, school underachievement, and lack of work experience.	<ul style="list-style-type: none"> <li>► Employment skills training in construction, culinary arts, and warehousing</li> <li>► Support services</li> </ul>
<p>✓ ACPD contracted service provider</p>		

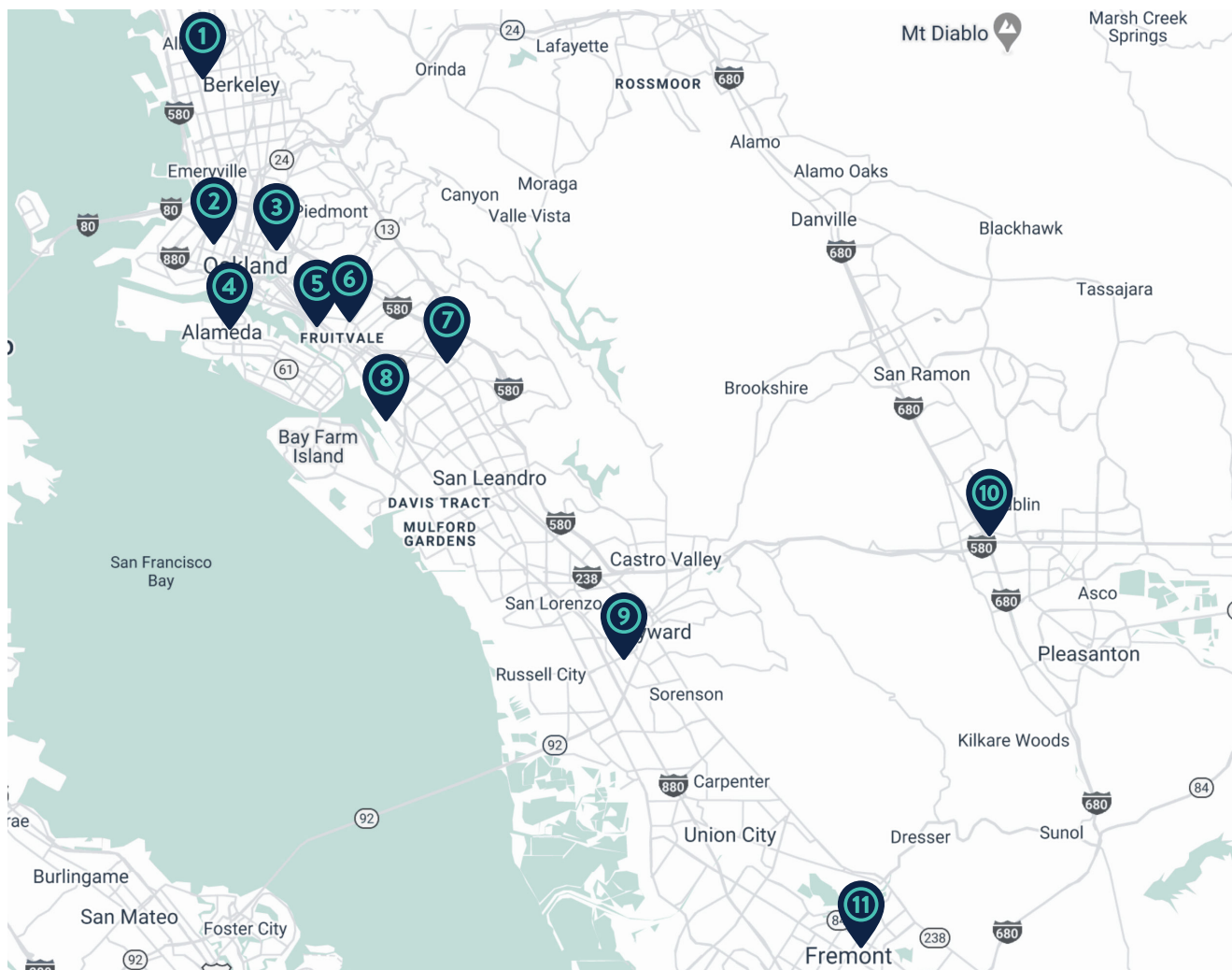
## AMERICAN JOB CENTERS

American Job Centers (AJCs) are a great resource for you as you look for a job or career that interests you. AJCs have locations throughout the United States to help job seekers with a variety of career and employment-related needs. They have experienced career counselors to help you identify your interests and assess your skills and abilities. They can advise you about jobs that have openings and potential training opportunities. Many AJCs also offer recruiting events, workshops on resume writing and interviewing, and job search activities.

There are 11 AJCs located in Alameda County. Use the map on the next page to find the AJC located closest to you.

SOCIAL SECURITY OFFICES	ADDRESS	PHONE NUMBER
① Berkeley One Stop Career Center	1701 San Pablo Avenue, Berkeley	(510) 644-6630
② West Oakland Neighborhood Career Center	1801 Adeline Street, Suite 209, Oakland	(510) 419-0392
③ Oakland Career Center by the Lake	268 Grand Avenue, Oakland	(510) 858-6742
④ Alameda One Stop Career Center	555 Ralph Appezato Memorial Parkway, Portable P, Alameda	(510) 748-2208
⑤ Lao Family and Community Development	2325 East 12th Street, Suite 226, Oakland	(510) 533-8850
⑥ The Unity Council Resource Career Center	1900 Fruitvale Avenue, Oakland	(510) 535-6101
⑦ Eastmont Career & Employment Center	7200 Bancroft Avenue, Suite 140, Oakland	(510) 328-4505
⑧ Oakland Airport Corporation Center	7677 Oakport Street, Suite 350, Oakland	(510) 564-0500
⑨ Eden Area AJCC	24100 Amador Street, 3rd Floor, Hayward	(510) 670-5700 or (510) 323-1104
⑩ Tri-Valley Career Center	6300 Village Parkway, Suite 100, Dublin	(925) 560-9431
⑪ Tri-Cities One Stop Career Center	39155 Liberty Street, Suite B200, Fremont	(510) 794-3669





## CAREERS WITH THE COUNTY OF ALAMEDA FOR INDIVIDUALS WITH A CRIMINAL RECORD

The County of Alameda reserves specific jobs for people who have been on probation or parole. The title for these jobs is Program Worker, and the positions come with full benefits, including healthcare and retirement.

There are Program Worker openings in a range of different fields, including food service, building maintenance, and administrative support. If you are interested in a job with the County of Alameda, visit [www.jobapscloud.com/alameda](http://www.jobapscloud.com/alameda) to see if an opening for a “Program Worker” is listed. If it is, follow the steps to apply.

You can also contact the Alameda County Human Resource Services Department for more information:

- **Address:** Lakeside Plaza Building, 1405 Lakeside Drive, Oakland
- **Phone:** (510) 272-6471

# MEDICAL SERVICES

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Your probation officer will help you make a plan for medical and dental care after you are released, but it will be up to you to make your own appointments.

To find a free or low-cost doctor or medical provider near you, visit the following website:

[www.achealthcare.org/find-clinic](http://www.achealthcare.org/find-clinic)



# DENTAL SERVICES

For free or low-cost dental work, contact one of the providers listed below.

## ▶ Asian Health Services Dental Clinic

LOCATION	PHONE NUMBER	SERVICES PROVIDED
345 9th Street, Ste 302, Oakland	(510) 986-6888	▶ General dentistry

## ▶ Berkeley Free Clinic

LOCATION	PHONE NUMBER	SERVICES PROVIDED
2339 Durant Avenue, Berkeley	(510) 548-2745	▶ General dentistry ▶ Emergency dental treatment

## ▶ Chabot College Dental Hygiene Clinic

LOCATION	PHONE NUMBER	SERVICES PROVIDED
25555 Hesperian Boulevard, Hayward	(510) 723-6900	▶ X-rays ▶ Cleanings

## ▶ East Oakland Family Health Center

LOCATION	PHONE NUMBER	SERVICES PROVIDED
7450 International Boulevard, Oakland	(510) 613-2210	▶ General dentistry ▶ Limited endodontics, surgery, and prosthetics

## ▶ Highland Hospital Dental Clinic

LOCATION	PHONE NUMBER	SERVICES PROVIDED
1411 E 31st Street, Oakland	(510) 437-4473	▶ General dentistry ▶ Emergency dental treatment



► **La Clinica De La Raza**

LOCATION	PHONE NUMBER	SERVICES PROVIDED
3050 E 16th Street, Oakland 3451 East 12th Street, Oakland	(510) 535-4200 (510) 535.3302	► General dentistry ► Oral surgery ► Limited periodontics, endodontics, and orthodontics

► **Life Long Dental**

LOCATION	PHONE NUMBER	SERVICES PROVIDED
1860 Alcatraz Avenue, Berkeley	(510) 280-6080	► General dentistry

► **Native American Health Center**

LOCATION	PHONE NUMBER	SERVICES PROVIDED
3124 International Boulevard, Oakland	(510) 535-4410	► General dentistry ► Crowns, bridges, prosthetics

► **UOP Union City Clinic**

LOCATION	PHONE NUMBER	SERVICES PROVIDED
1203 J Street, Union City	(510) 489-5200	► General dentistry

► **West Oakland Health Center**

LOCATION	PHONE NUMBER	SERVICES PROVIDED
700 Adeline Street, Oakland	(510) 835-9610	► General dentistry

# COUNSELING & MENTAL HEALTH

Mental health refers to a person's emotional, psychological, and social well-being. Mental health issues (like anxiety, depression, or other disorders) are common and can affect how you think, feel, and act. They can affect how you handle stress, relate to others, and make choices.

If at some point you need help with a mental health issue, there are a variety of free and low-cost options for guidance, support, and treatment. You can seek care from a counselor, therapist, psychologist, or psychiatrist. You can opt for individual, family, or group therapy.

It may take some time to determine which mental health services are most helpful for you, but once you get the right treatment, it can make a big difference in your mood, your relationships, and your success in the reentry process.

If you need support or treatment for a mental health issue, start by calling the Alameda County Behavioral Health Care Services referral helpline. A trained and caring professional will assess your needs and refer you to a treatment provider close to you.

## ALAMEDA COUNTY BEHAVIORAL HEALTH CARE SERVICES REFERRAL HELPLINE:

**(800) 491-9099**

Alternatively, you can contact one of the providers listed on the following pages to learn more about their services and determine whether they would be a good fit for you.



### **Alameda County Behavioral Health Care Services referral helplines for non-English speakers and deaf or hard of hearing individuals**

**Asian language:** (510) 569-7200

#### **Spanish language:**

Oakland: (510) 535-6200

Hayward: (510) 881-5921

**Deaf:** 1-510-957-5465

**Hard of hearing:** 1-510-984-1654 (video phone)

## ► Alameda Family Counseling

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 2325 Clement Avenue, Suite A, Alameda <b>Phone Number:</b> (510) 629-6210 <b>Website:</b> www.alamedafs.org	Alameda Family Services provides accessible and affordable health and mental health programs for low-income and indigent residents.	<ul style="list-style-type: none"> <li>► Counseling (individual and group)</li> <li>► Psychological assessments</li> </ul>

## ► Bonita House

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> Berkeley Wellness Center: 1909 University Avenue, Berkeley Casa Ubuntu Creative Wellness Center: 7200 Bancroft Avenue, Suite 267, Oakland <b>Phone Numbers:</b> Berkeley Wellness Center: (510) 809-3004 Casa Ubuntu Creative Wellness Center: (510) 735-0864 <b>Website:</b> www.bonitahouse.org	Bonita House's Berkeley Wellness Center and Casa Ubuntu Creative Wellness Center serve as an entry points to recovery/supportive services for people with a broad range of mental health needs and co-occurring conditions.	<ul style="list-style-type: none"> <li>► Case management</li> <li>► Medication management</li> <li>► Peer support groups</li> <li>► Recovery programming</li> </ul>

## ► Casa del Sol

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1501 Fruitvale Avenue, Oakland <b>Phone Number:</b> (510) 535-6200 <b>Website:</b> www.laclinica.org/location/casa-del-sol	Casa del Sol provides counseling and crisis intervention services to Spanish-speaking residents of Alameda County.	<ul style="list-style-type: none"> <li>► Outpatient crisis stabilization</li> <li>► Mental health treatment</li> <li>► Group therapy</li> <li>► Peer support groups</li> </ul>
<i>i</i> <b>Must be Spanish speaking</b> <i>✓</i> <b>Spanish</b>		

## ► Davis Street

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3081 Teagarden Street, San Leandro <b>Phone Number:</b> (510) 347-4620 <b>Website:</b> www.davisstreet.org	The Davis Street Family Resource Center provides comprehensive services that help families transition from poverty to self-sufficiency. The Davis Street Primary Clinic provides mental health services to address depression, anxiety, substance abuse, and stress.	<ul style="list-style-type: none"> <li>► Counseling (individual, family, &amp; group)</li> <li>► Peer support groups</li> <li>► Wellness workshops</li> <li>► Case management</li> <li>► Psychological assessments</li> <li>► Psychotherapy</li> <li>► Crisis response and stabilization</li> </ul>



## ► Deaf Community Counseling Services (DCCS)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 3075 Adeline Street #105A, Berkeley 39500 Stevenson Place, Suite 203, Fremont  <b>Phone Numbers:</b> Berkeley Main phone: (510) 957-5465 Video Phone: (510) 343-7277  Fremont Video Phone: (510) 984-1654  <b>Website:</b> <a href="http://www.felton.org/social-services/adult/dccs">www.felton.org/social-services/adult/dccs</a>	DCCS provides quality and innovative mental health services for individuals and children who are deaf, hard-of-hearing, late deafened, or deaf-blind and their families and partners.	<ul style="list-style-type: none"> <li>► Psychological assessments</li> <li>► Mental health treatment</li> <li>► Psychiatric services</li> <li>► Medication management</li> <li>► Case management</li> </ul>
✓ Spanish      ✓ Other languages		

## ► Family Paths, Inc.

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 1727 Martin Luther King Jr. Way, Suite #109, Oakland  22320 Foothill Boulevard, Suite 400, Hayward  <b>Phone Numbers:</b> Oakland: (510) 893-9230 Hayward: (510) 893-9230  <b>Website:</b> <a href="http://www.familypaths.org">www.familypaths.org</a>	Family Paths, Inc. is a group of mental health professionals and dedicated volunteers who provide a number of mental health and supportive services to low income, multi-stressed individuals and families.	<ul style="list-style-type: none"> <li>► Mental health treatment</li> <li>► Peer support groups</li> </ul>

## ► Hively

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 6601 Owens Drive, Suite 100, Pleasanton 2208 San Leandro Boulevard, San Leandro 111 Myrtle Street, Suite 102, Oakland  <b>Phone Numbers:</b> Pleasanton: (925) 417-8733 Oakland: (510) 568-0306 San Leandro: (510) 483-6715  <b>Website:</b> <a href="http://www.livingartscounseling.org">www.livingartscounseling.org</a>	Hively employs family navigators, educators, child care professionals, mental health clinicians, and business specialists to provide counseling services and other resources to people of all ages in Alameda County.	<ul style="list-style-type: none"> <li>► Counseling (individual, couples, family, and group)</li> <li>► Peer support groups</li> </ul>
✓ Spanish      ✓ Other languages		

## ► Horizons Family Counseling

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1110 S. Livermore Avenue, Livermore  <b>Phone Number:</b> (925) 371-4747  <b>Website:</b> <a href="http://www.cityoflivermore.net/citygov/horizons">www.cityoflivermore.net/citygov/horizons</a>	Horizons Family Counseling, a division of the Livermore Police Department, provides family counseling, case management, and parent training to Tri-Valley families and their children.	<ul style="list-style-type: none"> <li>► Counseling (family)</li> <li>► Crisis response &amp; stabilization</li> <li>► Case management</li> </ul>

## ► Hume Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 39465 Paseo Padre Parkway, Suite 2100, Fremont 5776 Stoneridge Mall Road, Suite 340, Pleasanton  <b>Phone Number:</b> (510) 745-9151  <b>Website:</b> <a href="http://www.humecenter.org">www.humecenter.org</a>	The Hume Center treats a range of mental health issues from transient adjustment problems or grief to more long-term chronic mental illnesses. The goal is to deliver appropriate and effective treatment to those suffering from psychological distress and to strengthen individuals' existing community resources and relationships.	<ul style="list-style-type: none"> <li>► Psychotherapy (individual, family, group)</li> <li>► Psychiatric services</li> <li>► Medication management</li> <li>► Case management</li> </ul>
<span>✓ Spanish</span> <span>✓ Other languages</span>		



## ► La Familia Counseling Service

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 26081 Mocine Avenue, Hayward  <b>Phone Number:</b> (510) 881-5921  <b>Website:</b> <a href="http://www.lafamiliacounseling.org">www.lafamiliacounseling.org</a>	La Familia's Outpatient Department provides mental health services to adults with chronic pervasive mental illnesses and adults in need of crisis stabilization services.	<ul style="list-style-type: none"> <li>► Mental health treatment</li> <li>► Case management</li> <li>► Crisis response &amp; stabilization</li> <li>► Medication management</li> <li>► Psychotherapy for victims of crime</li> </ul>
<span>✓ Spanish</span> <span>✓ ACPD contracted service provider</span>		

## ► Living Arts Counseling Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1265 65th Street, Emeryville  <b>Phone Number:</b> (510) 595-5500, ex. 10  <b>Website:</b> <a href="http://www.livingartscounseling.org">www.livingartscounseling.org</a>	Living Arts Counseling Center provides adult, child, family and couples therapy using talk, expressive arts, and drama therapy	<ul style="list-style-type: none"> <li>► Drama and expressive arts therapy</li> <li>► Psychotherapy (individual, couples, and group)</li> </ul>
<span>✓ Spanish</span> <span>✓ Other languages</span>		

## ► Mujeres Unidas & Activas

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 2640 International Boulevard, Oakland 725 Whipple Road, Union City  <b>Phone Numbers:</b> Oakland: (510) 261-3398 Union City: (510) 261-3398  <b>Website:</b> www.mujeresunidas.net	Mujeres Unidas & Activas provides individual and group counseling, support groups, referrals, and accompaniment to other community resources, domestic violence and sexual assault intervention, and workforce development programs for immigrant Latina women.	<ul style="list-style-type: none"> <li>► Peer support groups</li> <li>► Counseling</li> <li>► Service referrals</li> </ul>
<div>  <b>Must be a Latina woman</b>  <b>Spanish</b> </div>		

## ► Ruby's Place

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 20880 Baker Road, Castro Valley  <b>Phone Number:</b> (510) 581-5626  <b>Website:</b> www.rubysplace.org	Ruby's Place provides services to victims of intimate partner violence and human trafficking.	<ul style="list-style-type: none"> <li>► Service referrals</li> <li>► Mental health treatment</li> <li>► Counseling (parents, victims of violence)</li> <li>► Psychotherapy</li> </ul>

## ► Telecare

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1080 Marina Village Parkway, Suite 100, Alameda  <b>Phone Number:</b> (510) 337-7950  <b>Website:</b> www.telecarecorp.com	Telecare provides a range of services in the community for people with or at risk for mental illness.	<ul style="list-style-type: none"> <li>► Crisis response &amp; stabilization</li> <li>► Case management</li> <li>► Mental health treatment</li> <li>► Therapeutic group activities</li> <li>► Medication management</li> <li>► Residential programs</li> </ul>



# FAMILY

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Parenting can be a tough job. All parents can use support at some point. Help is available through a variety of resources in Alameda County.



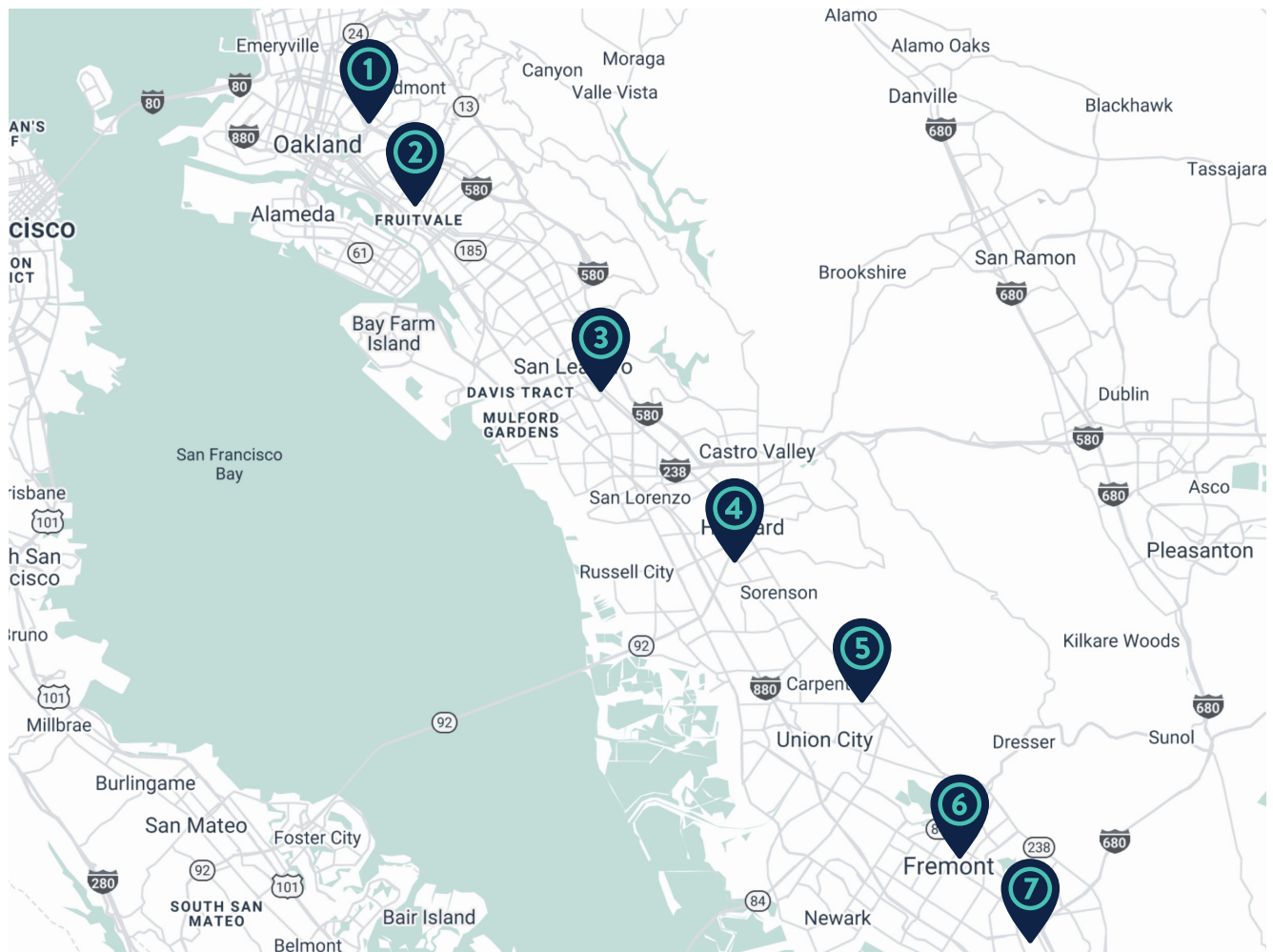
## FAMILY RESOURCE CENTERS

East Bay Agency for Children (EBAC) operates six family resource centers in Alameda County that connect families to vital public benefits and safety net services, including the following:

- ▶ Information and referrals for child support services and childcare
- ▶ Services referrals to other community-based organizations for assistance with housing, employment, mental health services, etc.
- ▶ Application assistance for benefit programs, including Medi-Cal, CalFresh (food stamps), CalWorks, Social Security, and In-Home Support Services
- ▶ Grief counseling
- ▶ Case management
- ▶ Assistance with school enrollment
- ▶ Emergency food and clothing
- ▶ Translation and interpretation services

Use the information provided below to locate and contact a family resource center near you. For more information on EBAC's resource centers, visit [www.ebac.org/services/resource-centers.asp](http://www.ebac.org/services/resource-centers.asp).

NAME	ADDRESS	PHONE NUMBER
① Central Family Resource Center	Lakeshore Campus at 746 Grand Avenue, Oakland	(510) 844-6752
② Hawthorne Family Resource Center	21700 28th Avenue, Oakland	(510) 844-6752
③ San Leandro Family Resource Center	Barbara Lee Center for Health and Wellness, 2251 Bancroft Avenue, San Leandro	(510) 844-6752
④ HUSD Parent Resource Center	Hayward Hub, 24823 Soto Road, Hayward	(510) 844-6752
⑤ Union City Family Center	725 Whipple Road, Union City <a href="http://www.unioncityfamilycenter.org">www.unioncityfamilycenter.org</a>	(510) 476-2770
⑥ Fremont Family Resource Center	39155 Liberty Street # A110, Fremont	(510) 574-2000
⑦ Fremont Health Start	43030 Newport Drive, Fremont	(510) 656-4206 ext. 7109




## FAMILY REUNIFICATION SERVICES

The organizations listed below provide services that help people who are returning from incarceration develop healthy relationships with their family members, including their children, spouse, parents, siblings, or extended family.


### ► Asian Prisoner Support Committee

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 313 13th Street, Oakland <b>Phone Number:</b> (510) 320-8259 <b>Website:</b> <a href="http://www.asianprisonersupport.com">www.asianprisonersupport.com</a>	Asian Prisoner Support Committee helps adults reintegrate into their families and communities following a period of incarceration. The program specializes in support for people from Asian and Pacific Islander, immigrant, and refugee backgrounds.	<ul style="list-style-type: none"> <li>► Family reunification</li> <li>► Peer support</li> <li>► Service referrals</li> <li>► Service navigation</li> </ul>
 <b>Other languages</b>  <b>ACPD contracted service provider</b>		

### ► Centerforce

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1904 Franklin Street, Suite #418, Oakland <b>Phone Number:</b> (510) 834-3457 <b>Website:</b> <a href="http://www.centerforce.ngo">www.centerforce.ngo</a>	Centerforce offers a continuum of services to individuals prior to and following their release from incarceration.	<ul style="list-style-type: none"> <li>► Family reunification</li> <li>► Case management</li> <li>► Parenting classes</li> <li>► Gender responsive reentry services</li> </ul>
 <b>ACPD contracted service provider</b>		


### ► Tri-Cities Community Development Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 37620 Fillbert Street, Newark <b>Phone Number:</b> (510) 790-9092 <b>Website:</b> <a href="http://www.tricitiescdc.com">www.tricitiescdc.com</a>	Tri-Cities Community Development Center provides job readiness training programs that prepare participants to get, keep, and excel at a new job.	<ul style="list-style-type: none"> <li>► Family reunification</li> <li>► Peer support</li> <li>► Free food and gently-used clothing</li> </ul>
 <b>ACPD contracted service provider</b>		

## CHILDCARE AND PARENTING SERVICES

The organizations listed below provide services that help parents access childcare services and develop their parenting skills.



### ► Alameda County Father Corps

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> N/A  <b>Phone Number:</b> (510) 667-4343 or (510) 227-6932  <b>Website:</b> <a href="http://www.first5alameda.org/alameda-county-fathers-corps">www.first5alameda.org/alameda-county-fathers-corps</a>	Alameda County Fathers Corps supports fathers to be meaningfully engaged with their children and to advocate for father-friendly services.	<ul style="list-style-type: none"> <li>► Virtual discussion groups for fathers</li> <li>► Trainings on a range of fatherhood topics</li> </ul>
 <b>Must be a father or father figure</b>		

### ► Bananas


PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 5232 Claremont Avenue, Oakland  <b>Phone Number:</b> (510) 658-7353  <b>Website:</b> <a href="http://www.bananasbunch.org">www.bananasbunch.org</a>	Bananas is a child care resource and referral agency serving families in Northern Alameda County (Alameda, Albany, Berkeley, Emeryville, Oakland and Piedmont). It also offers workshops, classes, and support groups for parents and caregivers.	<ul style="list-style-type: none"> <li>► Childcare referrals</li> <li>► Parenting workshops</li> </ul>

### ► Community Child Care Council (4Cs) of Alameda County



PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 22351 City Center Drive, Suite 100, Hayward  8105 Edgewater Drive, Suite 270, Oakland  39155 Liberty Street, Room D410, Fremont  <b>Phone Number:</b> (510) 244-0506  <b>Website:</b> <a href="http://www.4c-alameda.org">www.4c-alameda.org</a>	4Cs of Alameda County is a child care resource and referral agency serving families in Southern Alameda County (Ashland, Castro Valley, Fremont, Hayward, Newark, San Leandro, San Lorenzo and Union City).	<ul style="list-style-type: none"> <li>► Childcare referrals</li> <li>► Online childcare search</li> <li>► Childcare payment assistance</li> </ul>
 <b>Spanish</b>  <b>Other languages</b>		



► **Family Paths, Inc.**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 1727 Martin Luther King Jr. Way, Suite #109, Oakland  22320 Foothill Boulevard, Suite 400, Hayward  <b>Phone Number:</b> (800) 829-3777  <b>Website:</b> www.familypaths.org	Family Paths, Inc. is a group of mental health professionals and dedicated volunteers who provide a number of mental health and supportive services to low income, multi-stressed individuals and families.	<ul style="list-style-type: none"> <li>► Parenting classes</li> <li>► 24/7 parent support hotline</li> <li>► Resources for fathers</li> </ul>
 <b>Spanish</b>		

► **Family Support Services**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 303 Hegenberger Road, Suite 400, Oakland  <b>Phone Number:</b> (510) 834-2443  <b>Website:</b> www.fssba.org	Family Support Services' Family Preservation Program seeks to expand families' awareness, reduce stressors, and build upon strengths in order to keep children and their families safe and healthy.	<ul style="list-style-type: none"> <li>► Family coaching</li> <li>► Goal planning</li> <li>► Regular home visits</li> </ul>
 <b>Spanish</b>  <b>Other languages</b>		

► **Hively**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 6601 Owens Drive, Suite 100, Pleasanton  2208 San Leandro Boulevard, San Leandro  111 Myrtle Street, Suite 102, Oakland  <b>Phone Numbers:</b> Pleasanton: 925-417-8733 Oakland: 510-568-0306 San Leandro: 510-483-6715  <b>Website:</b> www.behively.org	Hively is a child care resource and referral agency serving families in Eastern Alameda County (Dublin, Livermore, Pleasanton and Sunol).	<ul style="list-style-type: none"> <li>► Childcare referrals</li> <li>► Childcare payment assistance</li> <li>► Diaper pantry</li> <li>► Community closet</li> <li>► Dad and baby classes</li> </ul>



## THINGS TO DO WITH KIDS

There are many free and inexpensive activities in Alameda County that are fun to do with kids of varying ages.

### ► Alameda County Fairgrounds

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 4501 Pleasanton Avenue, Pleasanton</p> <p><b>Phone Number:</b> (925) 426-7559</p> <p><b>Website:</b> <a href="http://www.alamedacountyfair.com">www.alamedacountyfair.com</a></p>	<p>The Alameda County Fairgrounds is a large event venue that hosts fairs, concerts, drive-in movies, and other large events.</p>	<ul style="list-style-type: none"> <li>► Alameda County Fair</li> <li>► Concerts</li> <li>► Drive-in movies</li> <li>► Equestrian center</li> </ul>

## ► Ardenwood Historic Farm

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 34600 Ardenwood Boulevard, Fremont</p> <p><b>Phone Number:</b> (510) 544-2797</p> <p><b>Website:</b> <a href="http://www.ebparks.org/parks/ardenwood">www.ebparks.org/parks/ardenwood</a></p>	Ardenwood Historic Farm is a working farm that provides year-round programming and events on the site of a 19th-century country estate with a Victorian mansion and gardens.	<ul style="list-style-type: none"> <li>► Pumpkin patch</li> <li>► 4th of July celebrations</li> <li>► Livestock</li> <li>► Concerts</li> <li>► Nature programs</li> </ul>

## ► Chabot Space and Science Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 10000 Skyline Boulevard, Oakland</p> <p><b>Phone Number:</b> (510) 336-7300</p> <p><b>Website:</b> <a href="http://www.chabotspace.org">www.chabotspace.org</a></p>	The Chabot Space and Science Center inspires and educates learners of all ages about the universe and planet Earth.	<ul style="list-style-type: none"> <li>► Interactive space and science exhibits,</li> <li>► Telescopes</li> <li>► Dome planetarium</li> <li>► Space artifacts</li> <li>► Giant screen theater</li> <li>► Learning center</li> </ul>

## ► Children's Fairyland

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 699 Bellevue Avenue, Oakland</p> <p><b>Phone Number:</b> (510) 452-2259</p> <p><b>Website:</b> <a href="http://www.fairyland.org">www.fairyland.org</a></p>	Children's Fairyland is an amusement park for young children with fairytale attractions.	<ul style="list-style-type: none"> <li>► Rides</li> <li>► Puppet shows</li> <li>► Play areas</li> <li>► Refreshments</li> </ul>

## ► Children's Natural History Museum

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 4074 Eggers Drive, Fremont</p> <p><b>Phone Number:</b> (510) 790-6284</p> <p><b>Website:</b> <a href="http://www.msnucleus.org">www.msnucleus.org</a></p>	The Children's Natural History Museum has exhibits and learning activities that challenge children and the public to think about our Earth.	<ul style="list-style-type: none"> <li>► Exhibits</li> <li>► Classes</li> <li>► Science activities</li> </ul>

► **Fremont Central Park**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 40000 Paseo Padre Parkway, Fremont</p> <p><b>Phone Number:</b> (510) 790-5541</p> <p><b>Website:</b> <a href="http://www.fremont.gov/317/Central-Park">www.fremont.gov/317/Central-Park</a></p>	Fremont Central Park has a large lake, four different playgrounds, and a water park.	<ul style="list-style-type: none"><li>► Playgrounds</li><li>► Boathouse</li><li>► Climbing structures</li><li>► Seasonal waterpark</li></ul>

► **Habitot Children's Museum**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> N/A</p> <p><b>Phone Number:</b> (510) 647-1111</p> <p><b>Website:</b> <a href="http://www.habitot.org">www.habitot.org</a></p>	Habitot Children's Museum is a children's museum with interactive, play-based exhibits for children under age 5.	<ul style="list-style-type: none"><li>► Hands-on exhibits</li><li>► Science and technology lab</li><li>► Activity kits</li><li>► Camps</li></ul>

► **Kennedy Park**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 19501 Hesperian Boulevard, Hayward</p> <p><b>Phone Number:</b> (510) 881-6700</p>	Kennedy Park is a large, multi-use park.	<ul style="list-style-type: none"><li>► Playgrounds</li><li>► Train ride</li><li>► Merry-go-round</li><li>► Petting zoo</li><li>► Picnic areas</li></ul>

► **Lawrence Hall of Science**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 1 Centennial Drive, Berkeley</p> <p><b>Phone Number:</b> (510) 642-5132</p> <p><b>Website:</b> <a href="http://www.lawrencehallofscience.org">www.lawrencehallofscience.org</a></p>	The Lawrence Hall of Science is a children's science museum affiliated with UC Berkeley.	<ul style="list-style-type: none"><li>► Interactive exhibits</li><li>► Indoor and outdoor play areas</li><li>► Crafts</li><li>► Classes</li><li>► Film theater</li><li>► Cafeteria</li></ul>



## ► Lotus Bloom Family Resource Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 555 19th Street, Unit 131, Oakland 1640 22nd Avenue, Portable 31, Oakland 8711 MacArthur Boulevard, Portable B. Oakland  <b>Phone Numbers:</b> 19th St: (510) 735-9222 22nd Avenue: (510)-394-4088 MacArthur Boulevard: (510) 878-1778  <b>Website:</b> www.lotusbloomfamily.org	Lotus Bloom is a family resource center where children ages 0-5 and their caregivers can learn, play, gain confidence, and find connections to other parents, health resources, and education resources.	► Parent-child playgroups
✓ Spanish      ✓ Other languages		

## ► Museum on Main

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 4074 Eggers Drive, Fremont  <b>Phone Number:</b> (925) 462-2766  <b>Website:</b> www.museumonmain.org	Museum on Main presents the history of the Tri-Valley region.	► Exhibits ► Classes ► Science activities

## ► Oakland Museum of California

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1000 Oak Street, Oakland  <b>Phone Number:</b> (510) 318-8400  <b>Website:</b> www.museumca.org	The Oakland Museum of California focuses on the art, history, and natural sciences of California.	► Exhibits ► Event ► Public gardens ► An outdoor café

## ► Oakland Zoo

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 9777 Golf Links Road, Oakland  <b>Phone Number:</b> (510) 632-9525  <b>Website:</b> www.oaklandzoo.org	The Oakland Zoo houses 850 native and exotic animals in naturalistic habitats. Many of the zoo's animals are rescues.	► Zoo animal exhibits ► Play areas ► Family programs ► Children's zoo ► Camps ► Gondola ► Dining

## ► Shadow Cliffs Regional Recreation Area

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 2500 Stanley Boulevard, Pleasanton</p> <p><b>Phone Number:</b> (925) 846-3000</p> <p><b>Website:</b> www.ebparks.org/parks/shadow_cliffs</p>	Shadow Cliffs Regional Recreation Area is a 266-acre park with an 80-acre lake and smaller lakes and ponds.	<ul style="list-style-type: none"> <li>► Picnic areas</li> <li>► Boating</li> <li>► Kayaking</li> <li>► Sailing</li> </ul>

## ► Tilden Park

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> Central Park Drive &amp; Lake Anza Road, Berkeley</p> <p><b>Phone Number:</b> (510) 548-6100</p> <p><b>Website:</b> www.ebparks.org/parks/tilden</p>	Tilden Park is a 2,079-acre park located in the Berkeley hills with many outdoor and nature activities.	<ul style="list-style-type: none"> <li>► Steam train</li> <li>► Merry-go-round</li> <li>► Petting zoo</li> <li>► Swimming area</li> <li>► Hiking trails</li> </ul>

## ► University of California Botanical Garden

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 200 Centennial Drive, Berkeley</p> <p><b>Phone Number:</b> (510) 643-2755</p>	The University of California Botanical Garden is a 34-acre garden that features 9 regions of naturalistic plantings from around the world.	<ul style="list-style-type: none"> <li>► Seasonal exhibitions</li> <li>► Tours</li> <li>► Workshops</li> <li>► Schools programs</li> <li>► Summer concerts</li> <li>► Family programs</li> <li>► Camp</li> <li>► Garden shop</li> </ul>

## ► USS Hornet Museum

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 707 W Hornet Avenue, Pier 3, Alameda</p> <p><b>Phone Number:</b> (510) 521-8448</p> <p><b>Website:</b> www.uss-hornet.org</p>	The USS Hornet is a historic aircraft carrier converted into a museum for people of all ages.	<ul style="list-style-type: none"> <li>► Ship tours and exploration</li> <li>► Flight simulator</li> <li>► Panoramic views of the san francisco bay</li> </ul>

## LIBRARIES

Alameda County public libraries are great places to spend time with kids. You can read books and participate in free classes and activities for children, such as music, magic shows, story time, and computer classes. Libraries also have free or discounted passes to museums, zoos, and other activities throughout the Bay Area that you can borrow. Ask your librarian how to sign up for and print passes.



## PARKS

There are also beautiful regional parks in the area. They are a great way to spend time in nature with your children. Visit [www.ebparks.org](http://www.ebparks.org) to find a regional park close to you.



**Fremont Central Park**



## CHILD SUPPORT

Child support is the amount of money that a court orders one parent to pay the other parent every month to contribute to the child's living expenses.

For questions about how to make a payment or determine how much you owe, contact the Alameda County Department of Child Support Services:

- ▶ **Phone:** (866) 901-3212
- ▶ **Website:** [www.acdcss.org/home.html](http://www.acdcss.org/home.html)

You can also access the California Courts Self Help Center for useful information: [www.courts.ca.gov/selfhelp.htm](http://www.courts.ca.gov/selfhelp.htm).

If you cannot pay child support or are falling behind on your payments, contact the Alameda County Department of Child Support Services as soon as possible for help changing your child support amount. You are responsible for paying the full amount of child support owed until a judge changes your child support order.

If you need legal help due to issues with child support obligations, you can contact Bay Area Legal Aid at (510) 663-4744. To learn more about legal assistance available to you, see the *Legal assistance* section of this directory.





# VOTING

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In the United States, voting has been a right denied to many, including African American men until 1869 and all women until 1920. Until the Voting Rights Act of 1965, many southern states used poll taxes, literacy tests, and other measures to prevent people of color from voting. To this day, states have different policies on whether people with a criminal record can vote.

No matter what your political views, it is important to vote in each election in which you are eligible in order to make your voice heard.



## ELIGIBILITY TO VOTE

A person becomes eligible to vote when they turn 18.

**\*\*In California, having a criminal record does NOT prohibit you from voting.** You are still eligible to vote if you meet one of the following criteria:

- ✓ You are on any type of probation, including mandatory supervision and post-release community supervision (PRCS)
- ✓ You are in county jail serving a misdemeanor sentence
- ✓ You are in county jail because jail time is a condition of probation
- ✓ You have completed parole

You are **NOT** eligible to vote in California if you meet one of the following criteria:

- ✗ You are currently imprisoned (1) in state prison, or (2) in a county jail serving a state prison sentence
- ✗ You are currently on parole

## REGISTERING TO VOTE

- ▶ **Online:** You can complete an online voter registration form at [www.registertovote.ca.gov](http://www.registertovote.ca.gov) or [www.vote.org](http://www.vote.org).
- ▶ **By mail:** Mail-in registration forms are widely available at most county buildings, post offices, libraries, and DMV offices
- ▶ **In person:** You can register in person at the Alameda County Registrar of Voters office located at 1225 Fallon Street, Oakland.





# SPECIAL POPULATIONS

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In addition to the resources available to the reentry population, there are resources dedicated to special populations, including seniors, veterans, recent immigrants, people with disabilities, and LGBTQ+ individuals. This section also provides information for individuals who have a conviction for a sex offense.





# SENIORS

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If you are 60 years old or older, there are special services and resources available to you in Alameda County.

## COUNTY SUPPORT SERVICES

Alameda County has a dedicated Senior Information and Assistance Team available to provide information about services for older adults. The Senior Information and Assistance Team helps individuals navigate the systems of care for elders and provides direct referrals to services. Please call (800) 510-2020 or (510) 577-3530 for more information. Alameda County also maintains a website directory of resources and services for older adults: [agefriendly.acgov.org/index](https://agefriendly.acgov.org/index).

## SENIOR CENTERS

Most cities in Alameda County have at least one senior center. Senior centers are a place for older adults to socialize, participate in recreational activities, and take classes. You can search “senior center” and the name of your city online to find a location close to you, or you can call the Alameda County’s Senior Information & Assistance Team using the contact information provided above.

## FOOD AND NUTRITION

Several organizations in Alameda County provide free meals to seniors, primarily through home delivery.

### ► Great Plates Delivered

PROVIDER INFORMATION	DESCRIPTION
Phone Number: (925) 803-7943 Email: <a href="mailto:ACGreatPlates@acgov.org">ACGreatPlates@acgov.org</a>	Great Plates Delivered is a program administered by the Alameda County Social Services Agency that provides high quality and nutritious meals to eligible adults age 60 and over.

### ► Mercy Brown Bag Program

PROVIDER INFORMATION	DESCRIPTION
Phone Number: (510) 534-8540 ext. 369 (To request groceries or identify locations of the mobile grocery truck)	Mercy Brown Bag Program distributes groceries to seniors throughout Alameda County twice a month, free of charge. Mercy Brown Bag Program also operates a mobile grocery truck that allows seniors to shop for fresh produce, healthy grains, and lean proteins at no charge.

## ► Meals on Wheels of Alameda County

PROVIDER INFORMATION	DESCRIPTION
<b>Phone Numbers:</b> Oakland, Piedmont, Hayward, Castro Valley, San Lorenzo, Cherryland, Ashland, & San Leandro: (510) 582-1263 Dublin, Pleasanton, & Sunol: (925) 931-5385 Berkeley: (510) 981-5250 Albany: (510) 524-9124 Emeryville: (510) 596-4309 Alameda: (510) 865-6131	Meals on Wheels of Alameda County provides nutritious meals and wellness checks to homebound seniors.

## TRANSPORTATION

Paratransit vehicles provide rides to individuals in wheelchairs or with other accessibility issues. The following paratransit companies operate in Alameda County:



### East Bay Paratransit

- **Service Area:** All of Alameda County
- **Website:** [www.eastbayparatransit.org](http://www.eastbayparatransit.org)
- **Phone:** (510) 287-5000



### Dial-A-Ride

- **Service Area:** Livermore, Pleasanton, Dublin
- **Website:** [www.wheelsbus.com/services/dial-a-ride-paratransit](http://www.wheelsbus.com/services/dial-a-ride-paratransit)
- **General customer service:** (925) 455-7500
- **Reservations:** (925) 455-7510



### Union City Paratransit

- **Service Area:** Union City, Fremont, Hayward, Newark
- **Website:** [www.unioncity.org/172/Paratransit](http://www.unioncity.org/172/Paratransit)
- **General customer service:** (510) 675-5373
- **Reservations:** (510) 476-1500

Additionally, individuals over 65 years old can apply for a Senior Clipper card, which provides access to BART and the AC Transit bus system. To learn more about a Senior Clipper card, see the *Transportation* section of this directory.

# VETERANS

If you have served in the United States military, you are likely eligible for special benefits and services through the U.S. Department of Veterans Affairs.

## WHEN YOU ARE INCARCERATED

If you are currently incarcerated, you can meet with a Veterans Affairs (VA) Reentry Specialist to determine your eligibility for VA benefits, begin the enrollment process, and learn more about housing and services options once you are released.

## WHEN YOU ARE RELEASED

### ► Alameda County Veterans Service Office

PROVIDER INFORMATION	DESCRIPTION
<b>Eastmont Town Center, Adult &amp; Aging Services</b> <b>Location:</b> 6955 Foothill Boulevard, Suite 143 (1st Floor), Oakland <b>Phone Number:</b> (510) 577-1926 <b>Hours:</b> Monday through Friday, 8:30am to 3:00pm	In Alameda County, the Veterans Service Office can help you understand the benefits and services you are eligible for and submit applications. Benefits you may be eligible for include education payments, health insurance coverage, disability compensation, pension payments, life insurance, and low-interest home loans. Please contact the Veterans Service Office to get started.

### ► Oakland VA Clinic

PROVIDER INFORMATION	DESCRIPTION
<b>Location:</b> 2221 Martin Luther King Jr. Way, Oakland <b>Phone Number:</b> (510) 267-7800 <b>Hours:</b> Monday through Friday, 8:00am to 4:30pm	The Oakland VA Clinic offers a wide array of medical, surgical, and ancillary health care services for veterans.

### ► Veterans Crisis Line

PROVIDER INFORMATION	DESCRIPTION
<b>Phone Number:</b> <b>Call:</b> 800-273-TALK (8255) <b>Text:</b> 838255	If you are in crisis and need to talk to someone, you can call the Veterans Crisis Line 24/7 to reach caring, qualified responders with the Department of Veterans Affairs. Many of them are veterans themselves.



# PEOPLE WITH DISABILITIES

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If you have a disability or if you have a family member with a disability, there are specialized services and programs available for you in Alameda County.



## SERVICES AND ADVOCACY

### ► Center for Independent Living

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3075 Adeline Street, Suite 100, Berkeley 2490 Mariner Square Loop, Suite 210, Alameda 470 Fruitvale Avenue, Oakland <b>Phone Number:</b> (510) 841-4776 <b>Video phone for the deaf:</b> (510) 356-2662 <b>Website:</b> www.thecil.org	The Center for Independent Living offers a range of programs and services to support disabled people in their efforts toward independence.	<ul style="list-style-type: none"> <li>▶ Assistive technology</li> <li>▶ Peer counseling</li> <li>▶ Independent living skills instruction</li> <li>▶ Information and service referrals</li> <li>▶ Housing assistance</li> <li>▶ Wellness programs</li> </ul>

### ► Disability Rights California (DRC)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1330 Broadway, Suite 500, Oakland <b>Phone Number:</b> (510) 267-1200 <b>Website:</b> www.disabilityrightscalifornia.org	DRC defends, advances, and strengthens the rights and opportunities of people with disabilities.	<ul style="list-style-type: none"> <li>▶ Legal advice</li> <li>▶ Legal representation</li> <li>▶ Investigation of abuse and neglect</li> </ul>

## ED ROBERTS CAMPUS

Located at a fully accessible transit hub adjacent to the Ashby BART station on Adeline Street in Berkeley, the Ed Roberts Campus is a national and international model dedicated to disability rights and universal access.

The site houses offices for several organizations that serve Alameda County residents with disabilities, including:

### ► Bay Area Outreach and Recreation Program (BORP)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3075 Adeline Street, Suite 200 Berkeley <b>Phone Number:</b> (510) 849-4663 <b>Website:</b> www.borp.org	BORP advances the lives of people with physical disabilities through sports and recreational activities.	<ul style="list-style-type: none"> <li>▶ Adaptive cycling</li> <li>▶ Outdoor adventures</li> <li>▶ Adult wheelchair basketball and soccer</li> <li>▶ Online fitness studio</li> <li>▶ Youth sports program</li> </ul>

## ► California Department of Rehabilitation

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Locations:</b> 3075 Adeline Street, Suite 170, Berkeley 1515 Clay Street, Suite 119, Oakland  <b>Phone Numbers:</b> Bekeley: (510) 883-6000 Oakland: (510) 622-2764  <b>Website:</b> www.dor.ca.gov	The California Department of Rehabilitation administers the largest vocational rehabilitation and independent living programs in the country. Vocational rehabilitation services are designed to help job seekers with disabilities obtain competitive employment in integrated work settings.	<ul style="list-style-type: none"> <li>► Peer support</li> <li>► Skill development</li> <li>► Systems advocacy</li> <li>► Referrals</li> <li>► Assistive technology services</li> <li>► Transition services</li> <li>► Housing assistance</li> <li>► Personal assistance services</li> </ul>

## ► California Telephone Access Program (CTAP)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3075 Adeline Street, Suite 260, Berkeley  <b>Phone Number:</b> Main Line: (800) 806-1191 Spanish: (800) 949-5650 Mandarin: (866) 324-8747 Cantonese: (866) 324-8754 Hmong: (866) 880-3394 Vietnamese: (855) 247-0106 Russian: (855) 546-7500  <b>TTY:</b> (800) 806-4474  <b>Website:</b> ddtcpuc.ca.gov	CTAP distributes telecommunications equipment and services to individuals certified as having difficulty using the telephone, including individuals who are deaf, hard of hearing, speech disabled, or blind. Individuals are eligible to receive equipment if they provide certification of their disability by a medical doctor, a licensed audiologist, a qualified state agency, or a hearing aid dispenser. Equipment and some network services are available at no charge to eligible consumers.	<ul style="list-style-type: none"> <li>► Telecommunications equipment and network services</li> </ul>

## ► Computer Technologies Program

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3075 Adeline Street, Suite 240, Berkeley  <b>Phone Number:</b> (510) 849-2911  <b>Website:</b> www.ctpberk.org	The Computer Technologies Program provides training in the use of Microsoft Office Suite to people with disabilities who wish to become computer support specialists. It also provides assistance with job searches and resume creation.	<ul style="list-style-type: none"> <li>► Job training in computer technologies</li> <li>► Job search</li> </ul>

## ► Through the Looking Glass (TLG)

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3075 Adeline Street, Suite 120, Berkeley  <b>Phone Number:</b> (800) 644-2666 (voice) <b>TTY:</b> (510)848-1005 <b>Website:</b> www.lookingglass.org	TLG provides in-home services in Alameda County to families of infants and children within the Bay Area in which a parent, parenting grandparent, or child has a disability, medical issue or developmental concern.	<ul style="list-style-type: none"> <li>► Infant mental health</li> <li>► Infant development</li> <li>► Family therapy</li> <li>► Disability adaptations and peer counseling</li> <li>► Parent support groups</li> <li>► Playgroups for children</li> </ul>

## ► Toolworks

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3075 Adeline Street, Suite 160, Berkeley (by appointment only)  <b>Phone Number:</b> (510) 649-1322 <b>Fax:</b> (510) 649-1426 <b>Videophone:</b> (510) 735-8604 <b>Website:</b> www.toolworks.org	Toolworks is devoted to helping all people with disabilities connect with the opportunities in their community. They provide the full range of support that allows individuals with disabilities to live independently.	<ul style="list-style-type: none"> <li>► Housing</li> <li>► In-home care services</li> <li>► Independent living skills</li> <li>► Job training</li> <li>► Job placement</li> <li>► College preparation</li> </ul>

## PUBLIC BENEFITS



### Medicare

Medicare provides health insurance for individuals 65 and over and individuals under 65 with disabilities who are eligible for Social Security Disability Income.



### Supplemental Security Income (SSI)

SSI provides monthly income to people who have limited income and few resources. SSI is for people who are 65 or older and people of any age who are blind or have disabilities.



### Social Security Disability Income (SSDI)

SSDI pays disability benefits to insured individuals who are unable to work because of a serious medical condition that is expected to last at least a year or result in death. These benefits are available no matter what your age if you have enough work credits and have a severe physical or mental disability.



## SPECIAL HOUSING

Alameda County Social Services Agency provides rental assistance to help low-to-moderate income families with dependent children, seniors 60 and over, and disabled individuals who live in Alameda County.

Call **(510) 259-3518** for more information.

There is also permanent supportive housing in Alameda, which is intended to help homeless persons with disabilities live independently. Individuals are connected to permanent, affordable housing and provided supportive services in areas such as mental health and substance use.



## AT-HOME CARE/NURSING

The Alameda County Social Services Agency administers an In-Home Supportive Services program that provides assistance to older adults and individuals with disabilities so they can remain safely in their homes.

To be eligible to receive In-Home Supportive Services, you must:

- ✓ Be a California resident
- ✓ Have a valid social security number (SSN)
- ✓ Qualify for full-scope Medi-Cal
- ✓ Live at home or a location of your choosing that is NOT a board and care facility, nursing home, or a hospital
- ✓ Demonstrate a need for assistance with activities of daily living
- ✓ Submit a Health Care Certification Form SOC 873 completed and signed by your doctor

For more information and to complete your application with a live staff member:

- **Telephone:** (510) 577-1800
- **Website:** [www.alamedacountysocialservices.org/our-services/Seniors-and-Disabled/IHSS/In-Home-Supportive-Services](http://www.alamedacountysocialservices.org/our-services/Seniors-and-Disabled/IHSS/In-Home-Supportive-Services)
- **Address:** 6955 Foothill Boulevard, Ste. 143, Oakland

## TRANSPORTATION

### ► BART & AC Transit

If you are under 65 but have a qualifying disability, you can apply for a Regional Transportation Connection (RTC) Clipper card to receive discounted fares.

Visit [www.511.org/transit/rtc-card/eligibility](http://www.511.org/transit/rtc-card/eligibility) to determine if you are eligible for an RTC card.

If you are 65 years old or older, you can get a senior Clipper card to receive significant discounts on BART or bus rides. For instance, you will save \$3.00 on a one-way trip from MacArthur BART Station to Fremont BART Station when you use a Clipper card instead of a BART ticket.

Visit [www.clippercard.com/ClipperWeb/discounts.html](http://www.clippercard.com/ClipperWeb/discounts.html) to apply for a senior Clipper card. You will need to submit a copy of your driver's license, California ID, or birth certificate to prove your age.

## ► Paratransit

Paratransit vehicles provide rides to individuals in wheelchairs or with other accessibility issues. The following paratransit companies operate in Alameda County:



### East Bay Paratransit

- **Service Area:** All of Alameda County
- **Website:** [www.eastbayparatransit.org](http://www.eastbayparatransit.org)
- **Phone:** (510) 287-5000



### Dial-A-Ride

- **Service Area:** Livermore, Pleasanton, Dublin
- **Website:** [www.wheelsbus.com/services/dial-a-ride-paratransit](http://www.wheelsbus.com/services/dial-a-ride-paratransit)
- **General customer service:** (925) 455-7500
- **Reservations:** (925) 455-7510



### Union City Paratransit

- **Service Area:** Union City, Fremont, Hayward, Newark
- **Website:** [www.unioncity.org/172/Paratransit](http://www.unioncity.org/172/Paratransit)
- **General customer service:** (510) 675-5373
- **Reservations:** (510) 476-1500

To learn more about transportation options, see the *Transportation* section of this directory.





# 290 REGISTRANTS

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## REGISTRATION

### ! IMPORTANT !

If you are required to register as a sex offender under Penal Code 290, you have five working days after you are released from jail or prison or placed on community supervision (probation or parole) to register. You must register in person with the police department in the city where you live or with the county sheriff's department if you live in an unincorporated area. Ask your probation officer for support if you are unsure where or how to register.

Each year, you will be required to re-register within five days of your birthday. If you ever move, you must notify the police departments in your new and previous cities regarding your change in residence.

#### ► Tiered sex offender registry system

In January 2021, California implemented a tiered sex offender registry system. Registrants are now classified into three tiers based on severity of the crime and criminal history. Tier 3 offenders (most serious) are still be required to register for life, but Tier 1 and Tier 2 offenders may petition for removal from the registry after 10 and 20 years, respectively, if they have not committed a new sex offense. As of July 2021, Tier 1 and Tier 2 offenders who have already served the minimum year requirement are able to petition for removal from the sex offender registry.

#### ► Public registry database

The California Attorney General's Office maintains a website - [www.meganslaw.ca.gov](http://www.meganslaw.ca.gov) - that provides public information on people who are registered as sex offenders in California. Any member of the public can search this database by a specific person's name or by a location and retrieve detailed information on each registrant.

## HOUSING & EMPLOYMENT

If you are required to register as a sex offender under Penal Code 290, you will face some restrictions on where you can live and places you can work. These restrictions are determined on a case-by-case basis and take into account each person's specific offense and criminal history. Talk to your probation officer as soon as possible to make sure you understand any restrictions that apply to you.



# RECENT IMMIGRANTS

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You are eligible for all services delivered by Alameda County agencies regardless of your immigration status.



## BENEFITS FOR IMMIGRANTS

Immigrants who meet any of the criteria below are eligible for many of the benefits described under the *Public benefits* section of this directory.

- ✓ Have a green card
- ✓ Have refugee status, asylum, or parolee status
- ✓ Have, or are applying for, a U-Visa or T-Visa
- ✓ Are an applicant for Violence Against Women Act (VAWA) relief
- ✓ Are a Cuban or Haitian entrant

## UNDOCUMENTED IMMIGRANTS

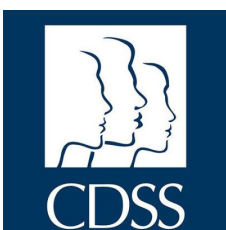
- ❗ *The Alameda County Probation Department does not report immigration status to state or federal law enforcement authorities. The Alameda County Probation Department also does not respond to questions regarding the immigration status of clients from any outside agency.*

### Public benefits

Undocumented immigrants who do not meet the above criteria can still receive assistance through the following state benefit programs:



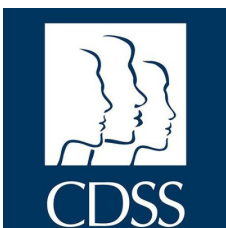
**California Food Assistance Program (CFAP):** California provides state-funded food stamps through CFAP for eligible non-citizens who do not qualify for federal benefits.



**Cash Assistance Program for Immigrants (CAPI):** CAPI is a state-funded program designed to provide monthly cash benefits to elderly, blind, and disabled non-citizens who are ineligible for SSI solely due to their immigration status.



**Medi-Cal:** Medi-Cal provides health insurance for low-income children and adults in California. Undocumented immigrants are eligible for emergency services, pregnancy-related services, and long-term care through Medi-Cal.



**Refugee Cash Assistance (RCA):** RCA provides cash and medical assistance for non-citizen refugees without children who are not otherwise eligible for any other cash aid.

To apply for these benefit programs, contact an Alameda County Social Services Agency office using information provided under the *Public benefits* section of this directory.

## CA driver's license for undocumented immigrants

In 2013, California passed Assembly Bill 60, which allowed the DMV to issue driver's licenses to applicants who are unable to provide proof of legal immigration status in the U.S. but can (1) meet all other requirements to get a license, and (2) provide satisfactory proof of identity and California residency.



### *To apply for an AB 60 driver's license:*

- ✔ Complete the Driver's License or Identification (DL/ID) Card Application.
- ✔ Study for the driver's license knowledge test.
- ✔ Visit a DMV office, where you will:
  - ▶ Provide your proof of identity and California residency. A list of documents that will satisfy these requirements is available here: [www.dmv.ca.gov/portal/uploads/2020/06/residency\\_docslist.pdf](http://www.dmv.ca.gov/portal/uploads/2020/06/residency_docslist.pdf).
  - ▶ Pay the nonrefundable application fee.
  - ▶ Have your thumbprint scanned.
  - ▶ Pass a vision exam.
  - ▶ Have your photo taken.
  - ▶ Pass the knowledge test(s).
  - ▶ Take a behind-the-wheel driving test (if applicable). You may call **(800) 777-0133** during the regular business hours to make an appointment.
  - ▶ Provide proof of financial responsibility (auto insurance) that meets or exceeds California insurance requirements.





## SERVICES


There are organizations in Alameda County that are dedicated to helping both undocumented and documented immigrants with things like legal representation, employment, housing, and family services. These providers are eager to help and will not give your information to any outside agencies without your consent.

### ► Catholic Charities East Bay


PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 433 Jefferson Street, Oakland</p> <p><b>Phone Number:</b> (510) 768-3100</p> <p><b>Website:</b> <a href="http://www.cceb.org/immigration-legal-services">www.cceb.org/immigration-legal-services</a></p>	<p>Catholic Charities East Bay offers low-cost immigration services provided by accredited representatives and licensed immigration attorneys.</p>	<ul style="list-style-type: none"> <li>► Legal consultations</li> <li>► Deportation defense</li> <li>► Family-based visa petitions</li> <li>► Green card application and renewal</li> <li>► Naturalization process</li> <li>► Deferred Action for Childhood Arrivals (DACA) services</li> <li>► U &amp; T visas for victims of crime or trafficking</li> </ul>
<p>✓ Spanish</p>		




## ► Centro de Servicios

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 525 H Street, Union City 33750 6th Street, Union City 31880 Alvarado Boulevard, Union City  <b>Phone Number:</b> Main office: (510) 489-4100 Alvarado office: (510) 675-5620  <b>Website:</b> <a href="http://www.centrodeservicios.org">www.centrodeservicios.org</a>	Centro de Servicios helps poor and low-income families secure their immediate and basic needs and rights, retain their pride and dignity, and become self-sufficient and productive citizens.	<ul style="list-style-type: none"> <li>► Citizenship services</li> <li>► Legal immigration advice</li> </ul>
 <b>Spanish</b>		

## ► Centro Legal De La Raza

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 3022 International Boulevard, 4th Floor, Oakland  <b>Phone Number:</b> (510) 437-1554  <b>Website:</b> <a href="http://www.centrolegal.org">www.centrolegal.org</a>	Centro Legal De La Raza's immigration practice provides legal services to long-residing undocumented immigrants and families, victims of violent crimes, asylum seekers, and detained individuals in removal proceedings.	<ul style="list-style-type: none"> <li>► Deferred Action for Childhood Arrivals (DACA) services</li> <li>► Deportation defense</li> <li>► Family-based visa petitions</li> <li>► U &amp; T visas for victims of crime or trafficking</li> <li>► Political asylum applications</li> <li>► Naturalization process</li> </ul>
 <b>Spanish</b>		

## ► East Bay Community Law Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<b>Location:</b> 1950 University Avenue Ste 200, Berkeley  <b>Phone Number:</b> (510) 548-4040  <b>Website:</b> <a href="http://www.ebclc.org">www.ebclc.org</a>	East Bay Community Law Center provides community education, legal counseling and limited-scope representation, and wrap-around legal and social services to low-income individuals.	<ul style="list-style-type: none"> <li>► Deferred Action for Childhood Arrivals (DACA) services</li> <li>► Deportation defense</li> <li>► U &amp; T visas for victims of crime or trafficking</li> <li>► Political asylum applications</li> <li>► Naturalization process</li> </ul>
 <b>Spanish</b>		

## ► Immigration Institute of the Bay Area

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 476 3rd Street, Oakland</p> <p><b>Phone Number:</b> (510) 451-2846 ext. 301</p> <p><b>Website:</b> <a href="http://www.iibayarea.org">www.iibayarea.org</a></p>	Immigration Institute of the Bay Area provides legal services and education to immigrants and refugees.	<ul style="list-style-type: none"> <li>► Immigration and citizenship workshops</li> <li>► Citizenship services</li> <li>► Deferred Action for Childhood Arrivals (DACA) services</li> <li>► Family reunification</li> <li>► Humanitarian services</li> <li>► Deportation defense</li> </ul>
<p>✓ Spanish</p>		

## ► Social Justice Collaborative

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 1832 Second Street, Berkeley</p> <p><b>Phone Number:</b> (510) 992-3964</p> <p><b>Website:</b> <a href="http://socialjusticecollaborative.org">socialjusticecollaborative.org</a></p>	Social Justice Collaborative represents immigrants and refugees in deportation proceedings.	<ul style="list-style-type: none"> <li>► Deportation defense</li> </ul>
<p>✓ Spanish</p>		



# LGBTQ+ INDIVIDUALS

There are organizations in Alameda County that provide services and support specifically to lesbian, gay, bisexual, transgender, queer (LGBTQ+) individuals.

## ► Oakland LGBTQ Community Center

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 3207 Lakeshore Ave, Oakland</p> <p><b>Phone Number:</b> (510) 882-2286</p> <p><b>Website:</b> <a href="http://www.oaklandlgbtqcenter.org">www.oaklandlgbtqcenter.org</a></p>	<p>The Oakland LGBTQ Community Center is dedicated to enhancing and sustaining the well-being of lesbian, gay, bisexual, transgender, and queer (LGBTQ) individuals by providing educational, social, and health-related activities, programs, and services.</p>	<ul style="list-style-type: none"><li>► Family support services</li><li>► Food pantry</li><li>► Therapy services</li><li>► Peer support groups</li><li>► Mental health services</li><li>► Recovery groups</li><li>► Rental and housing assistance</li><li>► Sexual health testing and counseling</li></ul>

## ► Our Space

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 22245 Main St, Ste 200, Hayward</p> <p><b>Phone Number:</b> (510) 727-9401</p> <p><b>Website:</b> <a href="http://www.sidebysideyouth.org/programs/our-space">www.sidebysideyouth.org/programs/our-space</a></p>	<p>Our Space is a vibrant and safe space for LGBTQIA+ youth ages 13-24 in Alameda County.</p>	<ul style="list-style-type: none"><li>► Counseling services</li><li>► Peer support groups</li><li>► Mental health services</li><li>► Recovery groups</li><li>► Rental and housing assistance</li></ul>

## ► PFLAG-Oakland-East Bay

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Phone Number:</b> (510) 562-7692</p> <p><b>Website:</b> <a href="http://www.pflag-eastbay.org">www.pflag-eastbay.org</a></p>	<p>PFLAG Oakland-East Bay holds monthly meetings and organizes community activities furthering equality, affirmation, and respect for all people inclusive of their sexual orientation, gender expression, and gender identity.</p>	<ul style="list-style-type: none"><li>► Support group meetings</li><li>► Educational presentations and discussions</li></ul>



► **The Pacific Center**

PROVIDER INFORMATION	DESCRIPTION	SERVICES
<p><b>Location:</b> 2712 Telegraph Avenue, Berkeley</p> <p><b>Phone Number:</b> (510) 548-8283</p> <p><b>Website:</b> <a href="http://www.pacificcenter.org">www.pacificcenter.org</a></p>	<p>The Pacific Center enhances the mental health and overall well-being of the LGBTQIA+ and QTBIPOC communities by providing culturally-responsive therapy, peer-to-peer support groups, community outreach services, and facilitated workshops.</p>	<ul style="list-style-type: none"> <li>► Therapy services</li> <li>► Peer support groups</li> <li>► Mental health services</li> <li>► Recovery groups</li> <li>► Sexual health testing and counseling</li> </ul>







Garin Regional Park, Hayward







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