



*"Honoring The Belief That  
People Can Change"*



## FOR IMMEDIATE RELEASE

On Monday, October 12, 2020, the Alameda County Probation Department expanded its state-of-the-art, cloud-based automated case management system, Tyler Supervision, throughout the entire department. This system reflects the department's "first-of-its kind" transition from a legacy system to a 21st century solution that will enable the Alameda County Probation Department to:

- ✓ Provide staff with the ability to more effectively manage the services it provides to its adult and youth probation clients;
- ✓ Extract individual, descriptive, and program data to enable the department to measure the impact of its services to its clients;
- ✓ More effectively collect and analyze data for research and public data sharing purposes; and
- ✓ Facilitate continuous process improvements to occur through the use of relevant data.

The ultimate goal of this project was to build a system that supports data-informed practice, transparency, and accountability that allows the Alameda County Probation Department to monitor operations associated with its programs and practices, and its impact on client outcomes.

Additionally, this unique endeavor sets the highest bar for the security of data, while providing real-time automated interfaces with the District Attorney's Office, Sheriff's Office, and the Alameda County Superior Court. Through this process, the Alameda County Probation Department is now able to seamlessly obtain immediate access to warrant and court information in both the pretrial and post-adjudication process and supporting documents.

Alameda County has successfully instituted this comprehensive justice solution. This critical milestone reflects the successful collaboration between the department and its many justice-system partners, community-based organizations, internal and external stakeholders, staff, labor, and the Board of Supervisors.

For additional information, please call (510) 268-7233.



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